

**FY 2011**

**Mecklenburg County Sheriff's Office  
Annual Report**

**Your Sheriff's Office  
building character  
not jails**



**Mecklenburg County  
Sheriff's Office**

**Research and Planning Unit**

**10/2011**

**Sheriff Chipp Bailey**

# Mecklenburg County Sheriff's Office

## Our VISION is:

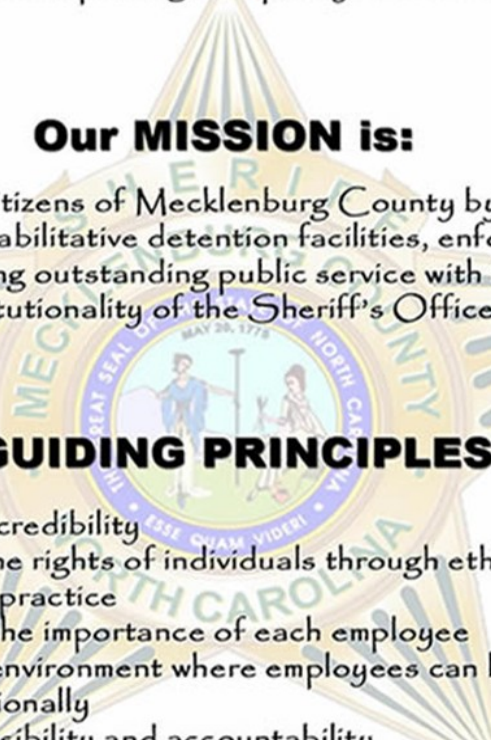
Being recognized as a leading and professional organization committed to customer service and improving the quality of life in our community.

## Our MISSION is:

To protect the citizens of Mecklenburg County by operating secure and professional rehabilitative detention facilities, enforcing civil and criminal laws, providing outstanding public service with integrity and upholding the constitutionality of the Sheriff's Office.

## Our GUIDING PRINCIPLES are:

- Integrity and credibility
- Respecting the rights of individuals through ethical and humanitarian practice
- Recognizing the importance of each employee
- Creating an environment where employees can learn and grow professionally
- Fiscal responsibility and accountability
- Forming partnerships to improve our community
- Opportunities for citizens and volunteer involvement
- Opportunities for inmate change
- Recognizing the Sheriff's Office works for the citizens of Mecklenburg County

The seal of the Mecklenburg County Sheriff's Office is a large, faint watermark in the background. It features a central figure holding a scale and a sword, surrounded by the text "MECKLENBURG COUNTY SHERIFF'S OFFICE" and "GREAT SEAL OF MECKLENBURG COUNTY".

*Daniel E. Bailey, J*

**Daniel E. Bailey, Sheriff  
Mecklenburg County, NC**

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# MCSO Department Listing & Contact Information

## Mecklenburg County Sheriff's Office

700 E. 4th St.  
Charlotte, NC 28208  
(704) 336-2543  
Fax: (704) 336-6118  
www.mecksheriff.com

**Jail Information: (704) 336-8100**

**Specific Inmate Information, VINE System (800) 247-9658**

Arrest Processing	Gun Permits
Asset Management	Human Resources
Business Management	Information Services Department
Chaplains	Inmate Finance & Property
Civil Judgments/Domestic Violence	Jail Central
K9	Jail North
Classification	Inmate Programs (Adult, Youthful Offender, Library)
Communications	Legal Counsel
Community Service	Office of Professional Compliance
Court Security	Research and Planning
Deputy/Detention Officer Recruiting	Training
Facility Development	Transportation
Field Operations	Work Release & Restitution Center
Funeral Escorts	

## MCSO Administration



The Mecklenburg County Board of Commissioners selected Chipp Bailey as Sheriff in February, 2008 and citizens overwhelmingly elected him to the position in November 2010.

Sheriff Bailey's law enforcement career began with the Mecklenburg County Police in 1972. After resigning in 1975 to attend graduate school in South Carolina, he returned to Charlotte in 1977 to work for the Centralina Council of Governments as a Criminal Justice Planner. Rehired by the Mecklenburg County Police in 1982 as a Crime and Budget Analyst, Chipp was later promoted to Administrative Officer for the Chief of Police. In the early 1990s, when the Mecklenburg County Police and Charlotte Police Departments merged, Bailey supervised the new agency's Planning and Research Unit until joining Sheriff Jim Pendergraph as Chief Deputy Sheriff in 1994.

Sheriff Bailey is responsible for the day-to-day operation of the largest sheriff's office in North and South Carolina. His duties include the following tasks: overseeing a jail system housing an average daily population of approximately 2,200 inmates, providing security for the million plus visitors to the County's courthouse each year, ensuring timely service of over 100,000 civil and criminal papers each year, receiving and booking close to 45,000 arrestees each year, registering and monitoring almost 800 sex offenders, and issuing gun purchase permits and concealed weapon permits.

His educational background consists of a Bachelor of Arts Degree from Pfeiffer University and a Masters of Criminal Justice from the University of South Carolina. A native Charlottean, Chipp and his wife, Sharon, have two sons. Whenever Sheriff Bailey has time in his busy schedule, he enjoys getting away to the South Carolina coast, where he works on writing mysteries stories. In 2007, Chipp published his third mystery, *A Low Country Murder*, with publisher Silver Dagger Mysteries. Sheriff Bailey is an active member of Matthews United Methodist Church.



Chief Deputy Sheriff, Felicia McAdoo, is a twenty-five year veteran of the Mecklenburg County Sheriff's Office and is the highest ranking female officer.

Chief McAdoo began her career in 1986 starting as a security officer. She served in every rank of supervision until her selection to Chief Deputy in 2008. Previous areas of experience include: Detention and Rehabilitation, Work Release, Arrest Processing, Facility Development, Office of Professional Compliance (Internal Affairs), Field Services and the Courts Division.

Chief McAdoo attended Rutledge College, Gaston College and is a graduate of The Administrative Officer's Management Program at North Carolina State University. She is a member of the American Correctional Association, National Sheriffs' Association, North Carolina Sheriffs' Association, and North Carolina Jail Administrators Association. She also serves as a mentor for Mecklenburg County's Leadership Education and

Development program, is Chairperson of the Sheriff's Employee of the Month Committee and a Police Activities League board member. Chief McAdoo is a Charlotte native and is married with three teenagers.



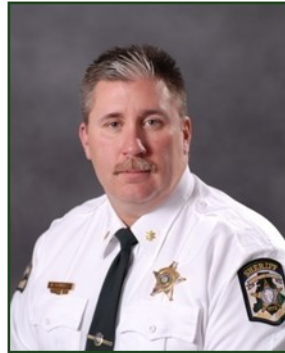
# MCSO Executive Staff



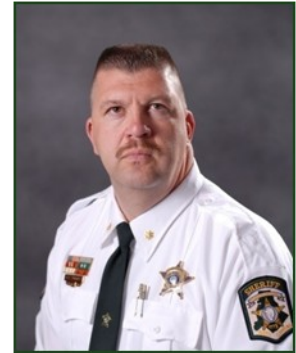
Major L. Pagan  
Arrest Processing



Major R. Collins  
Field Operations/  
Courts



Major T. Plummer  
Jail Central



Major W. Pummell  
Jail North/Annex



Major M. DeTommaso  
Office of Professional  
Compliance



Karen Simon  
Director of Inmate  
Programs



Marilyn Porter  
Legal Counsel



Rachel Vanhoy  
Director of Business  
Management



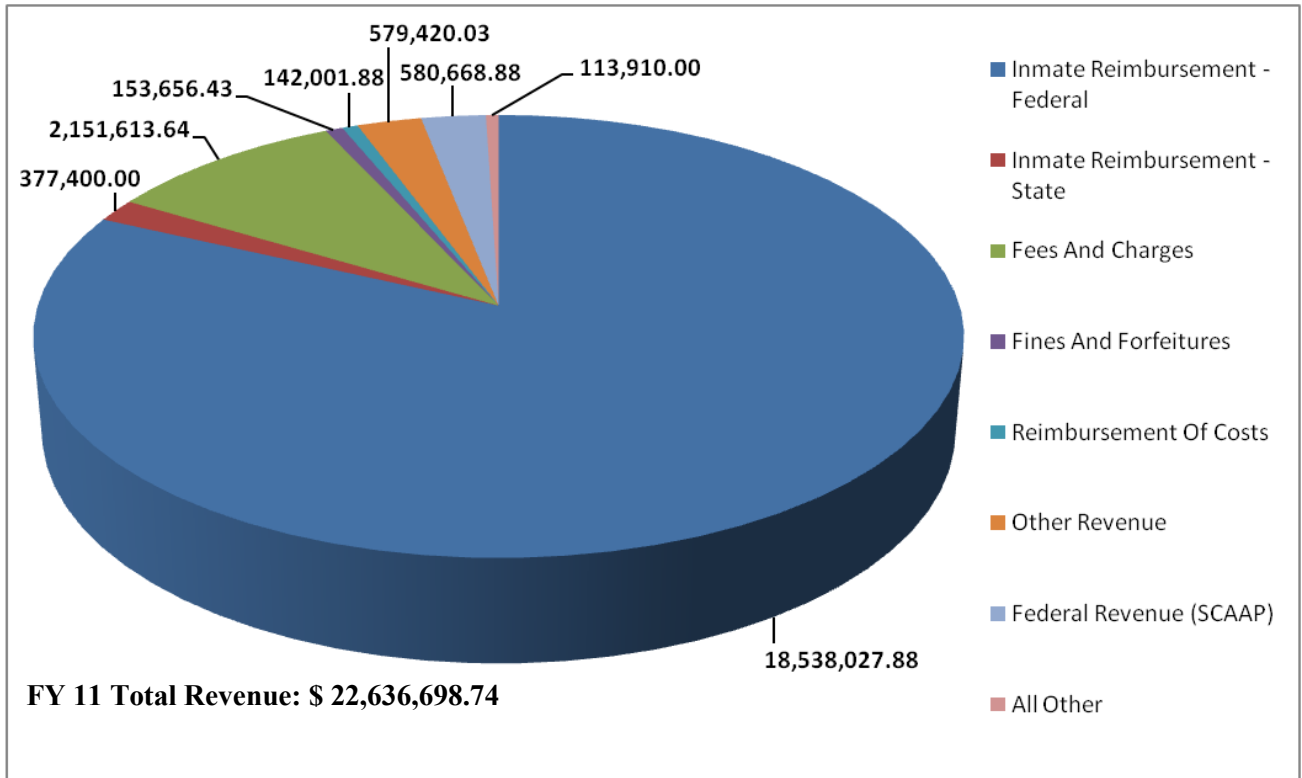
Julia Rush  
Director of  
Communications



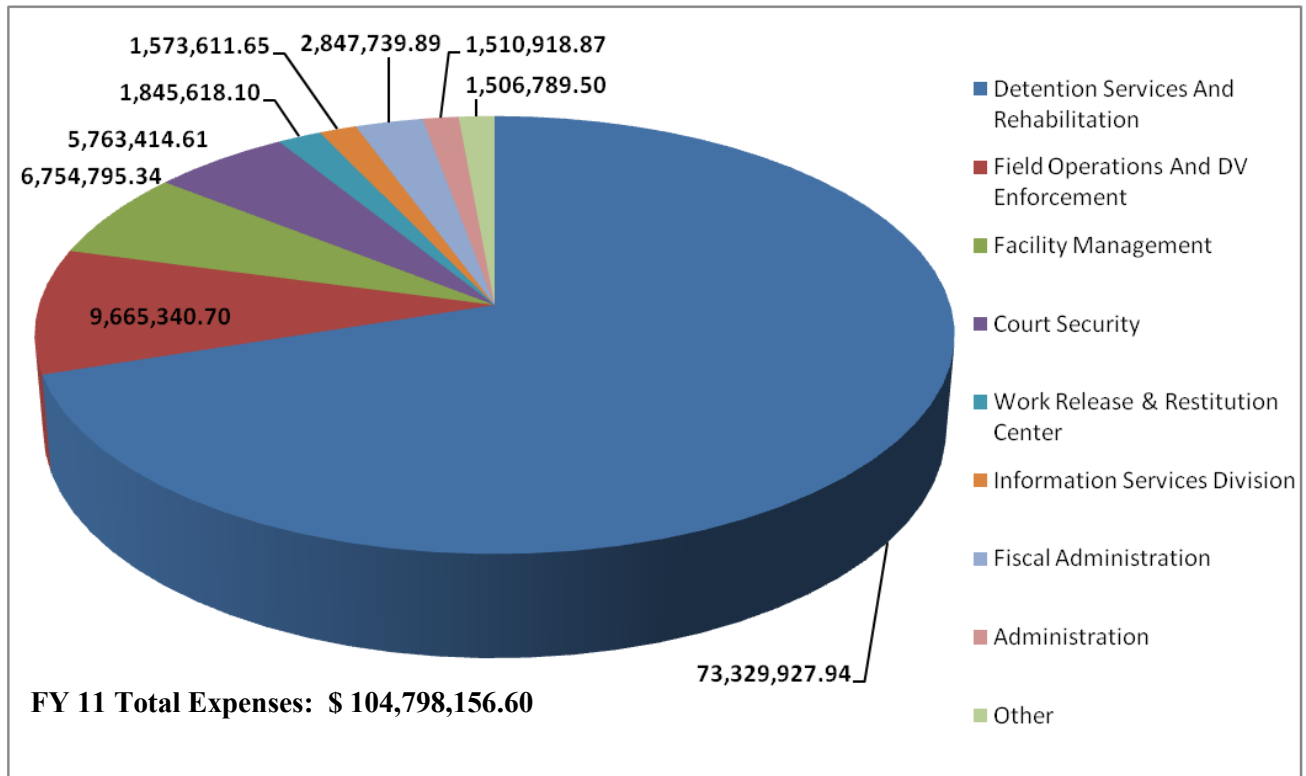
Robin Wright  
Executive Assistant

# Finance

## MCSO Revenue



## MCSO Expenses By Service



# MCSO In The Community

From collecting items for those in need to visiting local elementary schools and community organizations, MCSO places a high value on community involvement. Some of the community programs we participate in and support include:

- Safe Kids Coalition Board Member
- Certified SIDS training, teaching female inmates about SIDS and car seats
- 1<sup>st</sup> United Baptist Church USB Child ID program
- Internships for UNCC, ECPI, JCSU and others
- Board member for ECPI and ITT
- Myers Park Methodist Carnival
- Lambs of Grace Church
- CMS Career days and Static Displays
- Central United Methodist Church
- Neighborhoods-Woodbridge community
- National Night Out-Withrow Downs -Sadler Ridge-McCarron
- Charlotte Aquatic Center
- Hickory Grove Elementary School
- Twilight 5k, plus SCOUT
- UNCC 49'ers' basketball – Scout
- Char/Meck Day Cares-Finger prints days
- Independent Bible Baptist
- Start up the Citizens Alumni Association (separate from the Citizens' Academy)
- CMC Northlake Mall Health Festival
- New St. John Baptist
- Dillehay neighborhood Court-back to school program
- 2nd Calvary Church

\* Most events held at churches or schools include fingerprint sessions as well as show-and-tell with a patrol car and/or a MCSO K9 Deputy.



**Twilight 5K**



**NC Police Memorial**



**MCSO  
Mascot  
"SCOUT"**



**Home Town Heroes**



# MCSO In The Community

## Explorer Post # 224



The Sheriff's Explorer Post # 224 gives future leaders the opportunity to learn about law enforcement, as well as how MCSO operates.

## Reality Program



The mission of the MCSO Reality Program is to help educate young people about the negative long term effects of participating in criminal activity. Participants are made aware of how they must be accountable for their actions.

## Citizens' Academy

The MCSO Citizens' Academy is an eleven-week program designed to provide the residents of Mecklenburg and surrounding counties an opportunity to receive first-hand information regarding how the Sheriff's Office works. This program is designed to increase an understanding between citizens and the Sheriff's Office through education and participation.





# MCSO Employee Events



**Employee BBQ**



**Blood Drive**  
Held six times a year!



**Christmas Party**



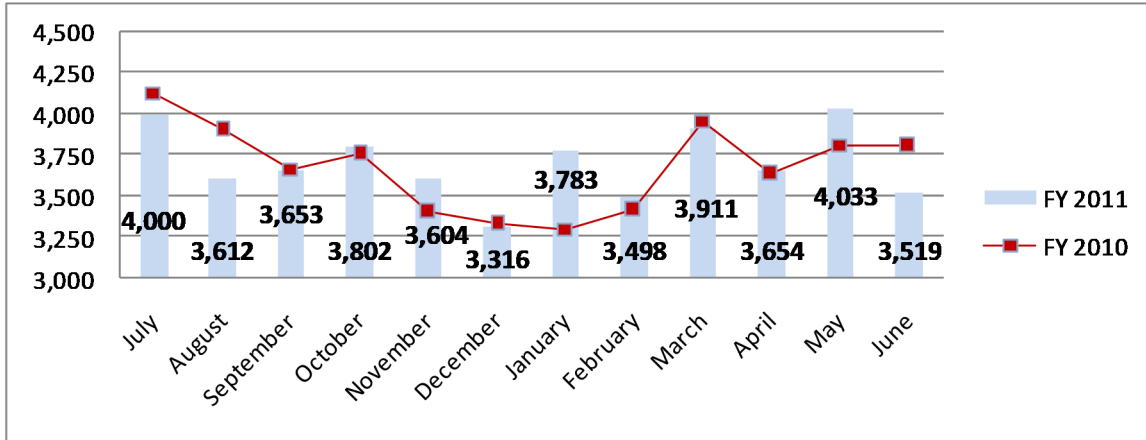
**Easter Egg Hunt**



**Friends and Family Day**

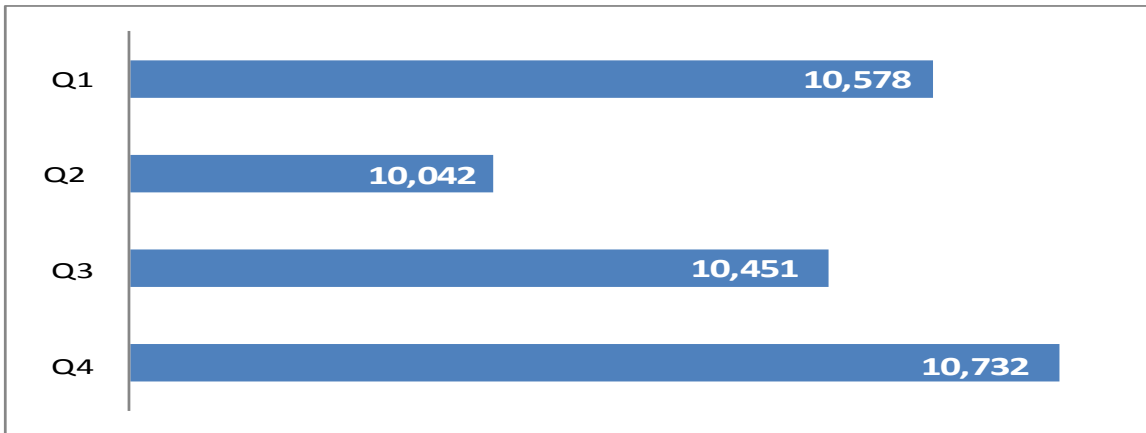
# Arrest Process Statistics

## Total Intakes



Total number of intakes for FY 11 is 44,385; FY 10 was 44,143

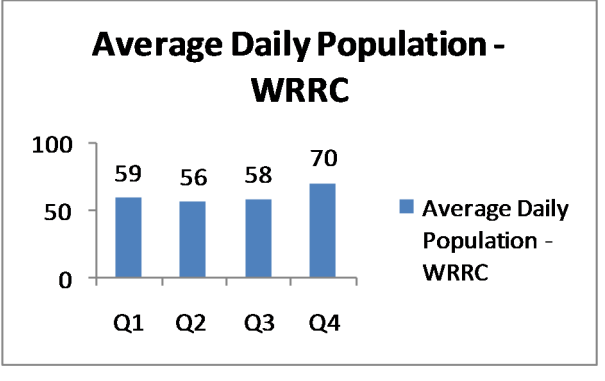
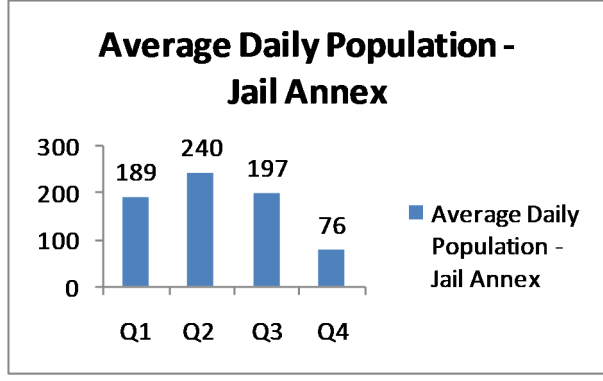
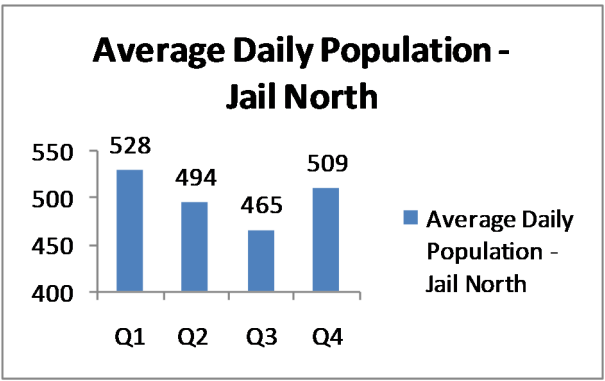
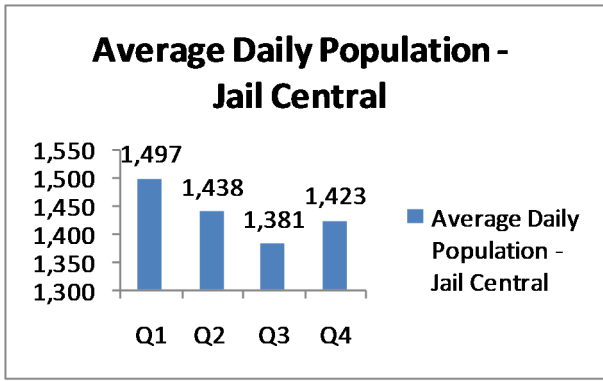
## New Arrest Processed/APC



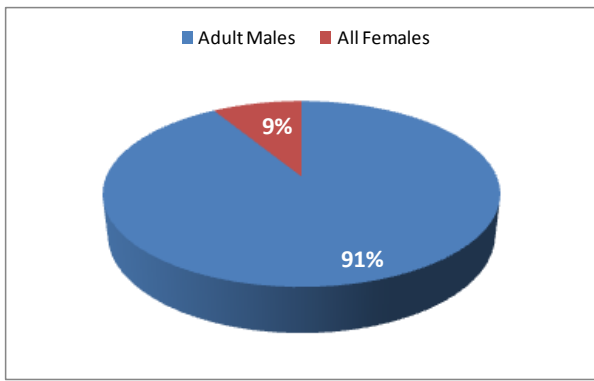
Total number of new arrests processed for FY 11 is 41,803; FY 10 was 41,002

Custody Status	FY 11
<b>287(g)</b>	<b>4.4 %</b>
<b>Federal Bureau of Prisons (BOP)</b>	<b>0.1 %</b>
<b>Federal</b>	<b>4.0 %</b>
<b>ICE</b>	<b>3.8 %</b>
<b>State</b>	<b>87.5 %</b>

# MCSO Detention Statistics



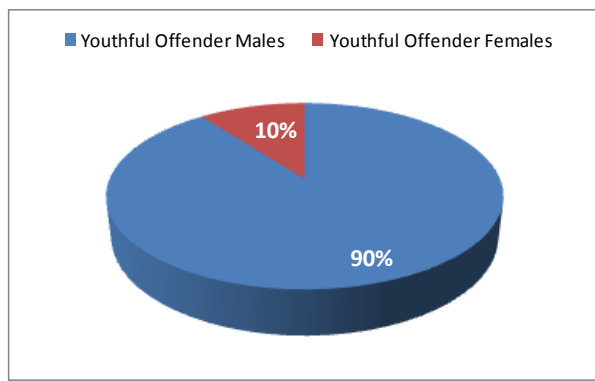
## Average Daily Population (Gender)



← The average daily population for adult males and all females is:  
**FY 11 ADP: 2,097**

The average daily population for youthful offenders:

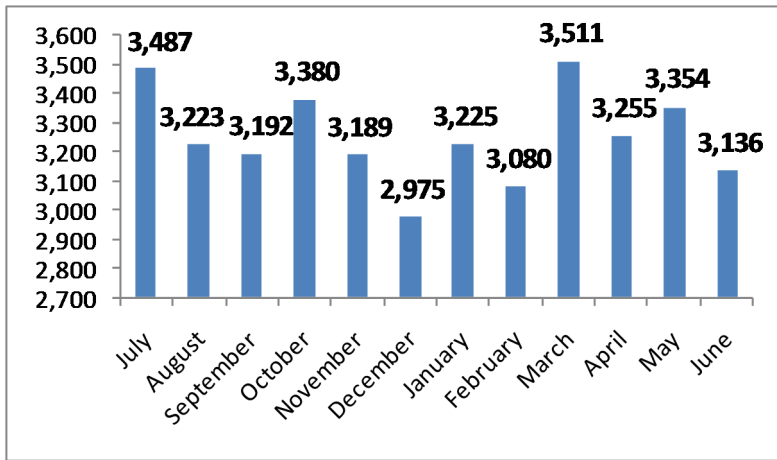
Male: **69** Female: **8**



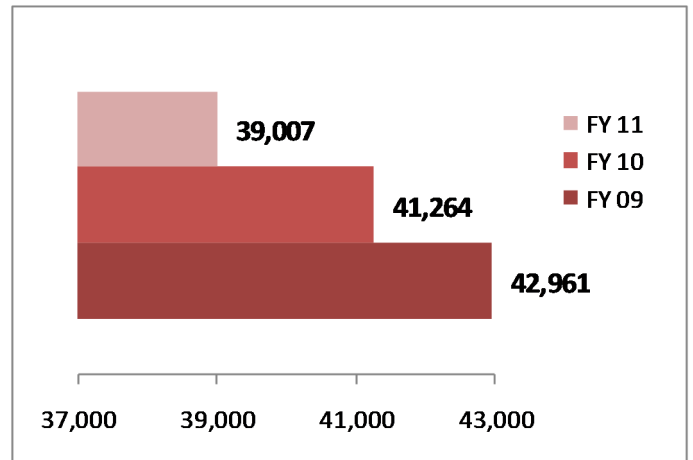


# MCSO Detention Statistics

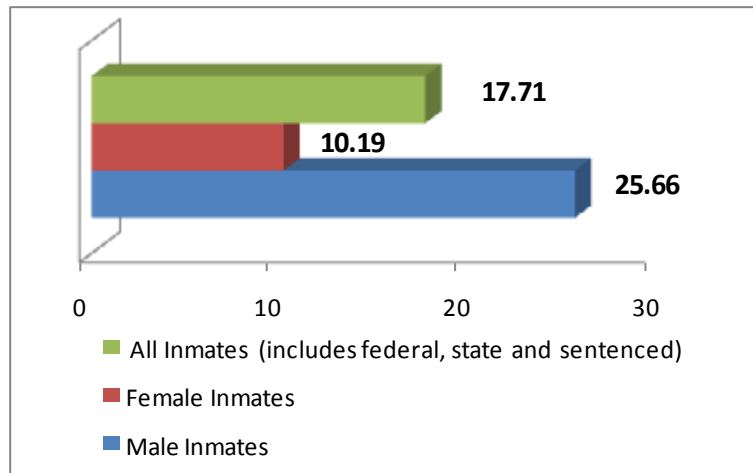
### Inmate Releases by Month



### Inmate Releases Fiscal Year Comparison



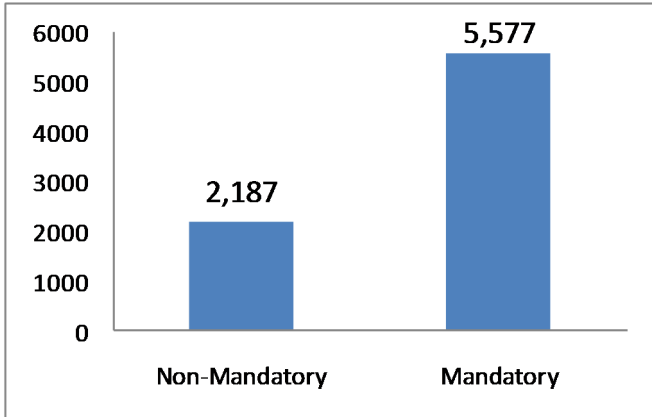
### Average Length of Stay (Days)



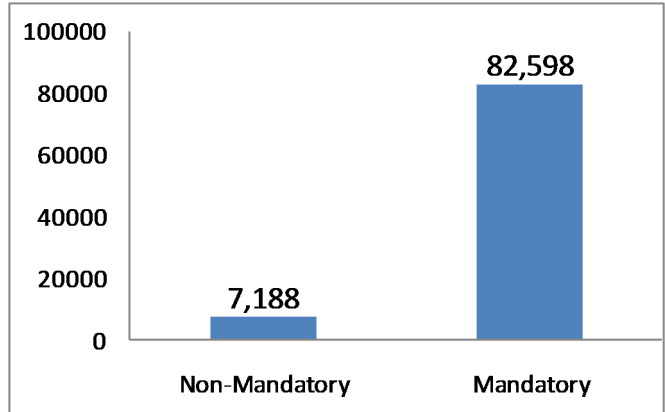
Releases	Q1	Q2	Q3	Q4	FY 11	FY 10
Signed Bond (i.e., bondsman, property, cash)	3,841	3,803	4,032	3,952	15,628	16,549
Compliance	63	73	71	71	278	365
Probation/Parole	214	144	149	160	667	732
PJC	10	14	21	29	74	82
Release by Court	101	99	82	88	370	436
Unsecured (co-signer, custody)	1,849	1,685	1,665	1,706	6,905	6,652
Dismissal	333	327	326	310	1,296	1,189
Time Served	1,538	1,528	1,607	1,801	6,474	6,836
Other Jurisdiction (transferred)	776	810	789	864	3,248	3,067
Federal & ICE	1,058	946	926	576	3,506	4,676
Other not captured above	119	115	139	188	561	262
<b>Total Releases</b>	<b>9,902</b>	<b>9,544</b>	<b>9,816</b>	<b>9,745</b>	<b>39,007</b>	<b>41,264</b>

# MCSO Training Academy

### Total Hours of Instruction

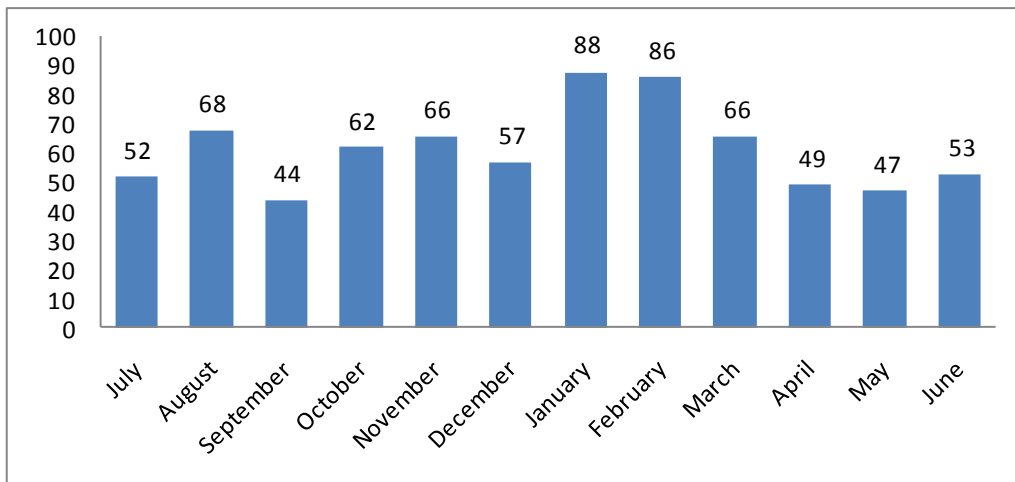


### Total Man Hours of Instruction



MCSO has two different types of training categories. Mandated training consists of classes that are required in order to maintain their current job title, license, certification, etc. An example of this would be Firearms Qualification and Training. Non-mandatory training includes training classes that are requested by employees or made available to employees by the academy.

### Number of Training Courses



**Total # of Courses: 738**

#### Some examples of classes include:

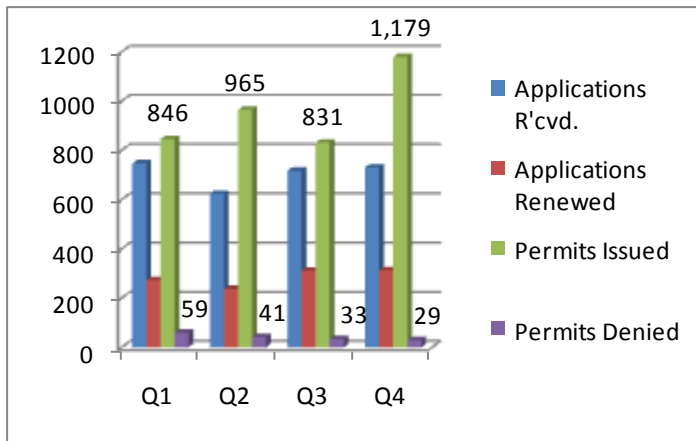
- Advanced Driver Training
- Mental Health Awareness
- Police K-9 Training
- Weapons of Mass Destruction
- Understanding Drug Abuse and Addiction
- Emergency Procedures
- Suicide Risk and Precautions
- Health and Wellness
- Blood Born Pathogens
- Self-Defense Tactics

# Fingerprints, Permits and Registration

## Fingerprints

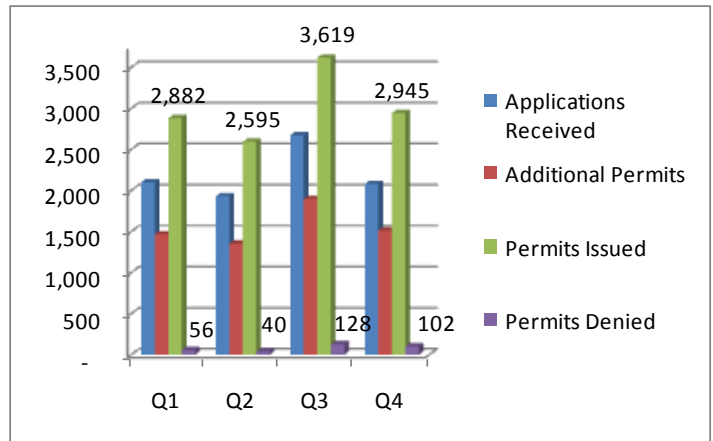
	Q1	Q2	Q3	Q4	Total
Miscellaneous	2,206	2,341	2,421	2,530	<b>9,498</b>
Daycare	559	458	458	349	<b>1,824</b>
CHP'S	731	583	695	737	<b>2,746</b>
Sheriff's Office Employ.	53	19	22	28	<b>122</b>
Sex Offenders	17	3	6	5	<b>31</b>
<b>Total</b>	<b>3,566</b>	<b>3,404</b>	<b>3,602</b>	<b>3,649</b>	<b>14,221</b>

## Concealed Carry Permits



Percent Applications Approved: 96%

## Gun Permits



Percent Applications Approved : 97%

## Sex Offender Registration

	FY 2011	FY 2010
Newly Registered	231	190
Warrants Issued	50	42
Sex Offender Arrest	59	60
Non-related Arrest	227	192
Validations Completed	743	1,115
Inquiries Received	3,076	3,298
Inquiries Placed	1,891	2,480
Verification Letters	1,464	1,295
Address Changes	995	818
<b>Total Registered</b>	<b>840</b>	<b>756</b>

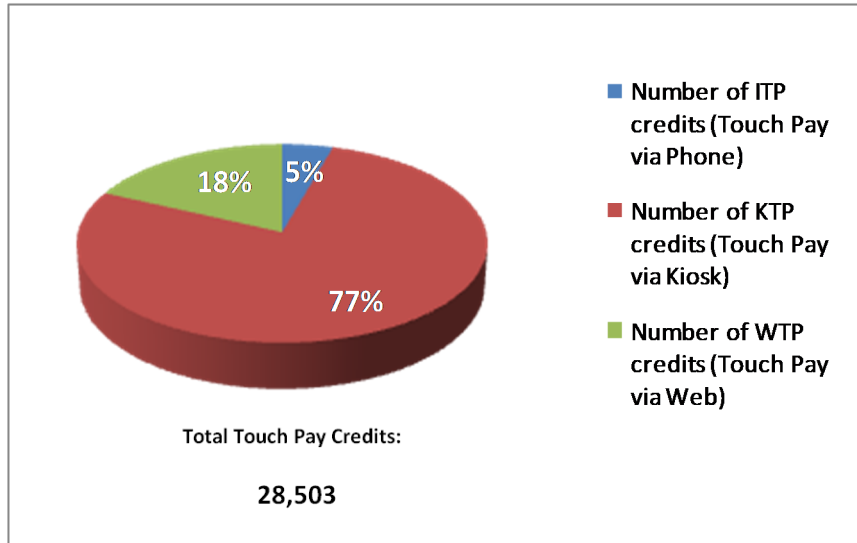
**Total Registered Sex Offenders: 840**

**FY 10 had 756**

# Inmate Property and Finance

TouchPay kiosk machines are installed in the lobbies of Jail North and Central. The kiosk allows individuals to make deposits into inmate trust accounts. The kiosks work similar to an ATM. Depositors can either insert cash or use the card reader to insert their credit/debit card.

**Touch Pay**



The Aramark TouchPay system allows for a fast, reliable, secure and convenient way to make payments into inmates accounts.

An example of the TouchPay screen:



**Aramark Commissary Account**

Enter Inmate Positive ID number (PID)  
PID (6 digits)

Enter YOUR information below.  
First Name:   
Last Name:   
Street Address:   
Zip Code:

Without your correct name and address, your transaction may not be credited!

Enter Payment Information  
Amount:

Use keys below or quick keys above.

Quick keys: \$10, \$15, \$20, \$25, \$30, \$40, \$50, \$60, \$75, \$100

Keyboard: Q W E R T Y U I O P, A S D F G H J K L, Z X C V B N M, TAB DEL SPACE CLR 0 DEL

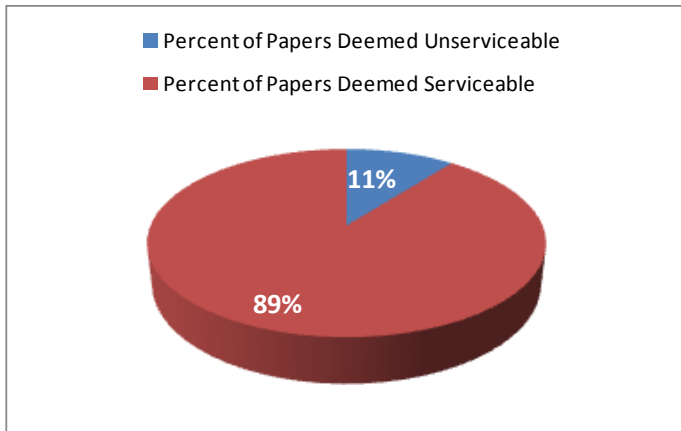
Buttons: Submit, Cancel

Finance/Property Performance Statistics	FY 11
<b>Number of Commissary Orders</b>	<b>100,398</b>
<b>Number of Money Orders Received</b>	<b>5,330</b>
<b>Total Credits</b>	<b>33,833</b>
<b>Number of Inmates Released from Property</b>	<b>44,169</b>
<b>Number of Inmates Dressed Out in Property</b>	<b>31,112</b>
<b>Number of Claims Filed with Risk Management</b>	<b>0</b>

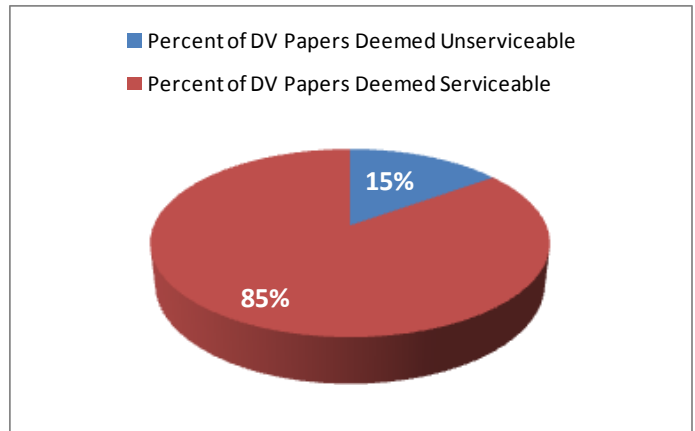


# Field Operations (Paper Services) & 287(g)

## Civil Processes



## Domestic Violence



Civil Processes	FY 2011
# of Civil Processes Received	126,125
# of Papers Deemed Serviceable	112,814
# of Papers Returned Served	86,069
Serviceable Paper Rate	76%
# of Attempts	115,626
Attempt Rate	74%
# Processed Per Staff	2,264

Domestic Violence Processes	FY 2011
# DV Papers Received	3,672
# Served	3,133
Serviceable Paper Rate	85%
# Processed Per Staff	392

## 287(g)

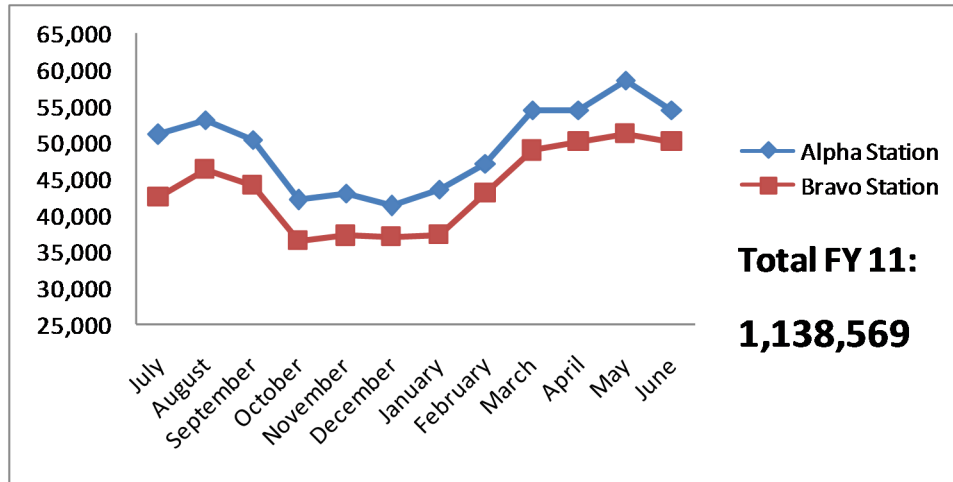
MCSO 287(g) Deputies processed illegal and undocumented immigrants from the following Countries/Continents:

Africa	Cuba	Honduras	Panama
Bolivia	Czech Republic	Italy	Peru
Brazil	Dom. Republic	Jamaica	Poland
Bulgaria	Ecuador	Jordan	Sierra Leone
Canada	El Salvador	Korea	UK
Chile	Gambia	Liberia	Uruguay
Colombia	Ghana	Mexico	Venezuela
Congo	Guatemala	Nicaragua	
Costa Rica	Guyana	Nigeria	



# Court Security

## Courts Public Entry



### Confiscated Items at Public Entry

Sharps/Edged Weapons	4,695
Cameras/Recording Equipment	299
Firearms	2
Bullets	120
Stun Gun	21
OC Spray	236
Laser Lights	158
Handcuff Keys	90
Glass Items	182
Tools	347
Toy Gun	23
Miscellaneous	184
<b>Total</b>	<b>6,357</b>

### Turn Back at Public Entry

Sharps/Edged Weapons	3,780
Cameras/Recording Equipment	8,147
Firearms	27
Bullets	55
Stun Gun	55
OC Spray	211
Laser Lights	103
Handcuff Keys	106
Glass Items	113
Tools	428
Toy Gun	26
Miscellaneous	184
<b>Total</b>	<b>13,235</b>

**Total Contraband: 19,592**

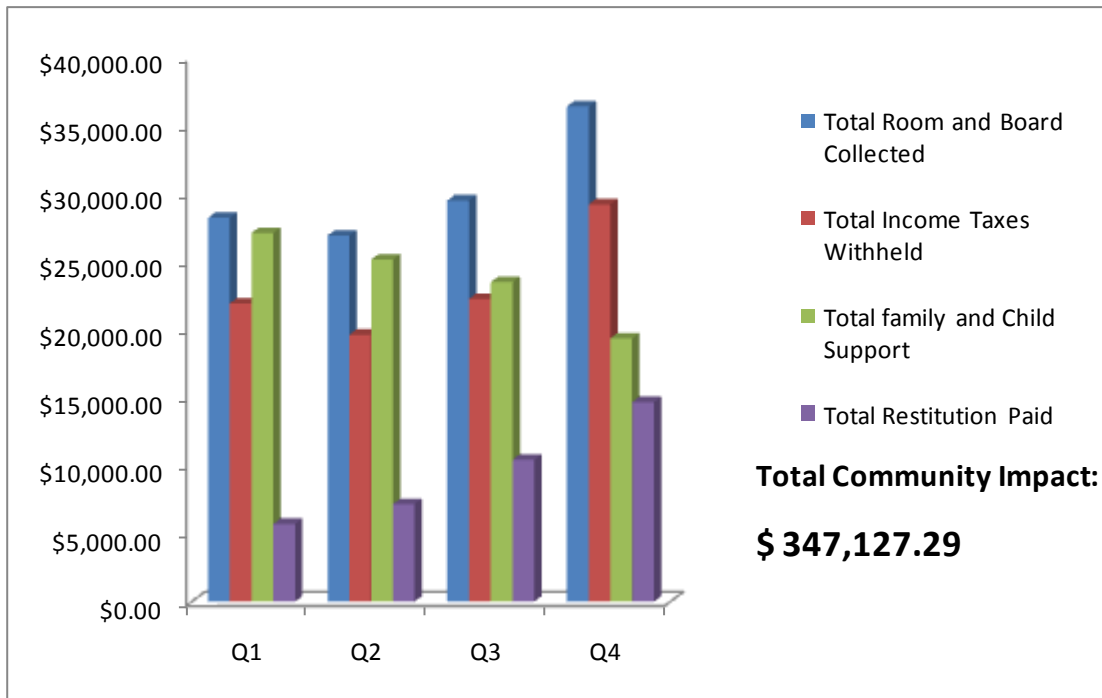
**Including 29 Firearms**

# Work Release and Restitution Center (WRRC)

WRRC Program Highlights	FY 2011
Successful Completion Rate	75%
Average Daily Population	60
Recidivism Rate	31%
Employment Rate	78%
Total Resident Earning Set Aside for Savings	\$46,782.00
Community Impact (Restitution Payments)	\$347,127.29

**WRRC recently started tracking employment rate for residents. Even in tough economic times, the average employment rate for FY 11 at the WRRC was a high 78%!!**

## Restitution/Community Impact



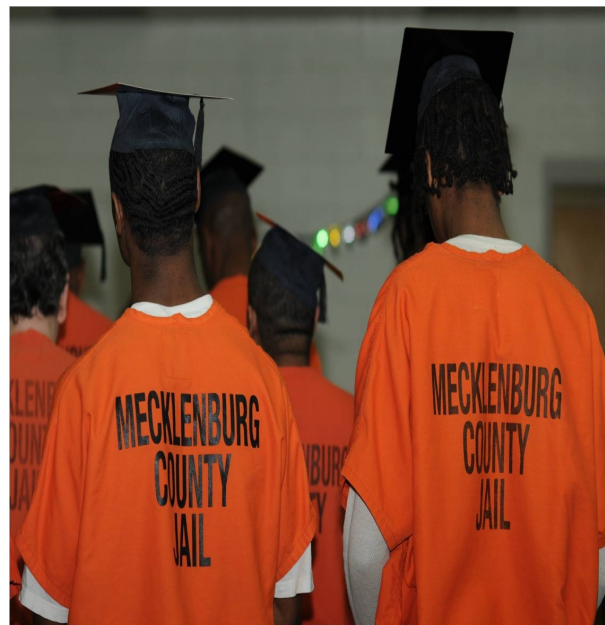
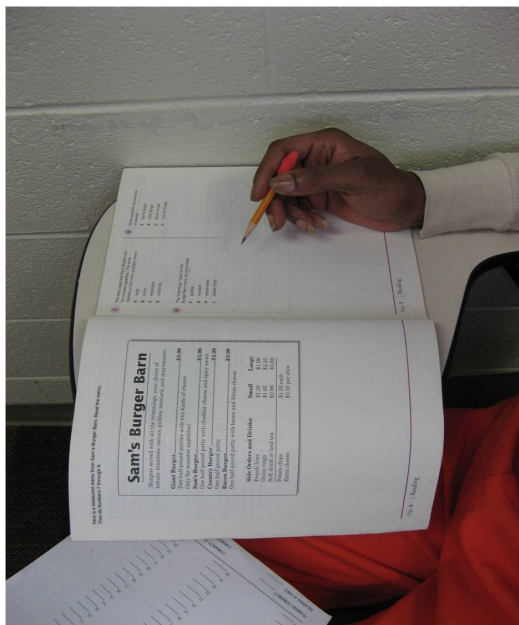
# Inmate Programs

## Adult

In FY 2011 Adult Programs added more holistic programs to their already extensive curriculum. These programs offer inmates additional stress and anger management tools.

Adult program continuums offer consistency and a direct link to many different types of services within Inmate Programs. Below is an example:

Program	Time Frame
• Substance Abuse Treatment	4-8 Weeks *
• Basic Life Skills	3 Weeks
• Domestic Violence	1 Week
• Anger Management	1 Week
• Advanced Life Skills	2 Weeks
• Employment Readiness	2 Weeks
• Parenting	3 Weeks
<b>Total Potential Weeks in Continuum 20 weeks</b>	
OFFERED TO MALE AND FEMALE INMATES	
* NOT REQUIRED	



**Adult Programming had 26 inmates graduate with their GED this fiscal year!**



# Inmate Programs

## Vocational and Re-Entry

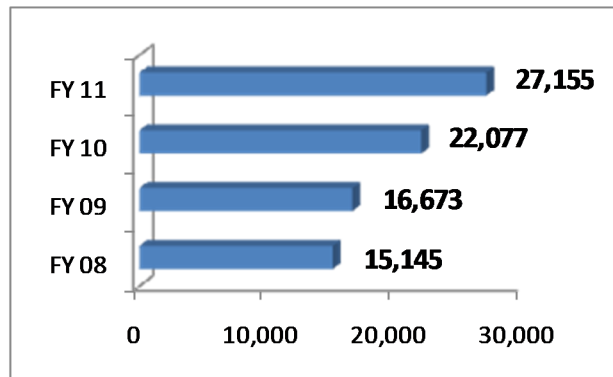


A new re-entry pod opened at Jail Central (5500) in March 2011. This pod was opened to make re-entry services available to the individuals who are ineligible to transfer to Jail North due to classification level. The pod consists of re-entry programming as well as GED and ABE instruction. Individuals have the opportunity to participate in both educational and re-entry programs.

## Chaplin Services



## Chaplin Requests



In order to show appreciation for our hard-working volunteers, Chaplin Services had a Volunteer Luncheon on October 12, 2010 at the United House of Prayer. The guest list included all of our 76 faith-based community partners and a total of 420 chaplain's aides, church volunteers and AA/NA volunteers.

# Inmate Programs

## Youthful Offenders

For the year, the Youthful Offender Program had 895 enrolled students in either GED or CMS Classes. Throughout the year there were 3,000 participations in classes and nearly 1,500 completions!

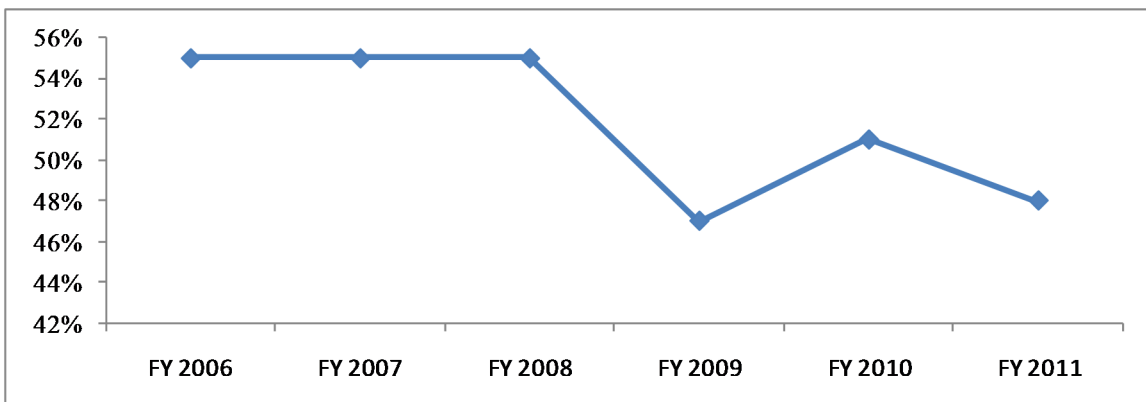


The total number of High School Graduates for FY 11 was 17!! Of these 17 graduates, 12 graduated from their home school in CMS and were accepted into college!

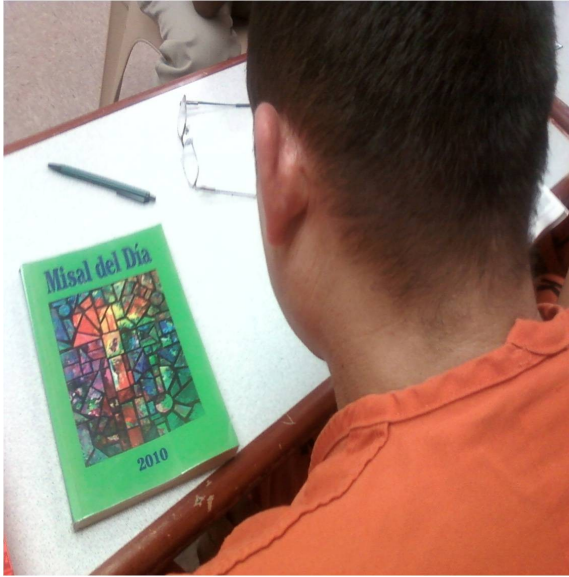
## Substance Abuse

Substance Abuse Programming had 1,420 participations with a completion rate of 69%!

### Substance Abuse 12 Month Recidivism



# Inmate Programs



## Spanish

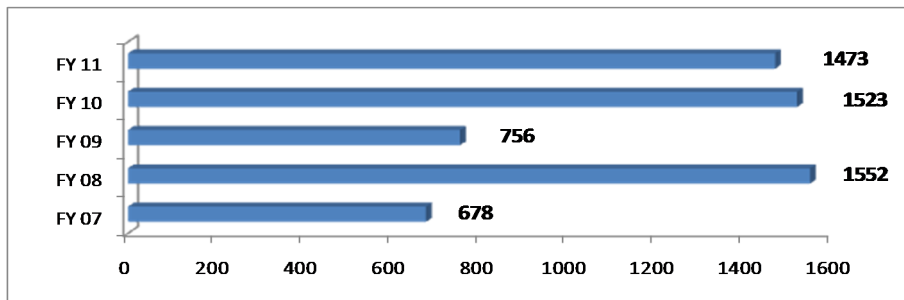
Spanish Programming offered 128 classes and had nearly 1,700 participations with an 86% completion rate! This is the highest completion rate among all MCSO Inmate Programs.

Spanish programming is offered to mimic all English adult programs.

## Library Services

In addition to running the Library, Book Carts, Law Library and the Library Assistants Program, there were 370 inmate participations in library classes in FY 11.

### Law Library Requests Per Staff

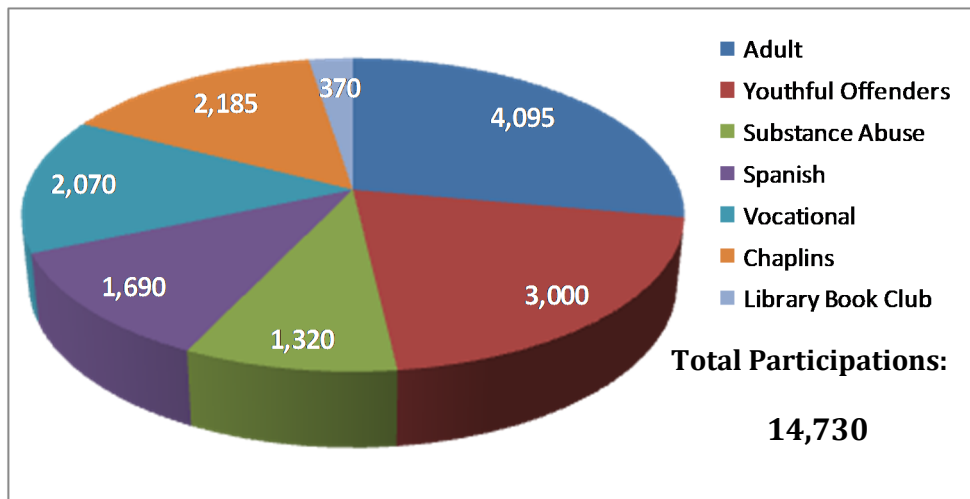


Library Statistics	FY 11
# of Library Patrons (Borrowers)	11,876
# of Loans (Transactions)	28,928
# of Book Cart Transactions	12,545
Law Library Requests	2,945

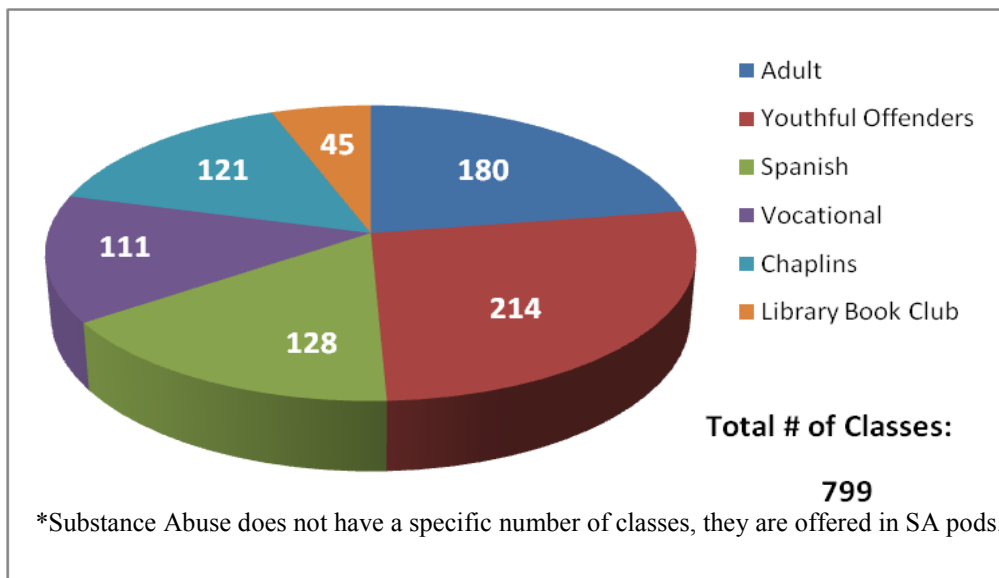
# Inmate Programs

Inmate Program Stats Overall	FY 2011
# of Requests	34,154
# of Participations	14,730
# of Completions	9,905
Completion Rate	67%
Substance Abuse Recidivism (12 Month)	48%

## Class Participations



## Number of Classes Offered





# Employees of the Month

**July**



Robin  
Austin

**August**



Michael A.  
Cavalieri

**September**



Renee M.  
Ballentine

**October**



Harry  
Thames Jr.

**November**



Marilyn  
Porter

**December**



Nicole  
Bennett

**January**



Michael R.  
Smith

**February**



Thomas  
Kell

**March**



Oren  
Hyland

**April**



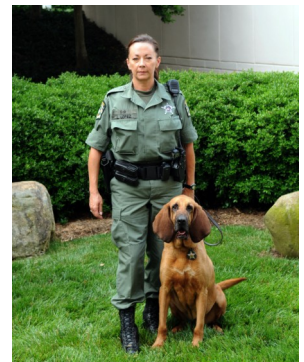
Rodney  
Collins

**May**



Rachel  
Vanhoy

**June**



Linda  
Lopez

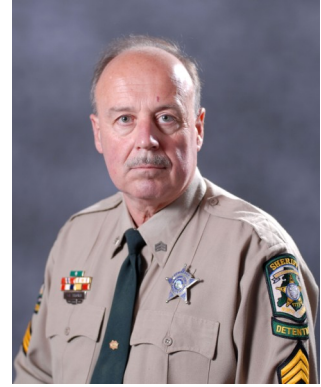
# MCSO Retirees



Wanda H. Ali  
Admin. Support Asst. II



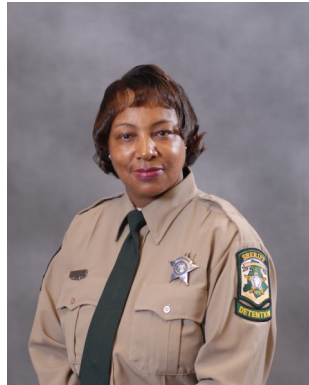
Anita Ballard  
Detention Officer



Steven L. Brown  
Detention Sergeant



Elmer Christenbury  
Deputy Sheriff



Brenda Conway  
Detention Officer



Jeannette Dorsey  
WRRC Resident Supervisor



Jon H. Handy  
Detention Officer



Paul W. Heddleson  
Warehouse Coordinator



Jennifer R. Jones  
Captain



# MCSO Retirees



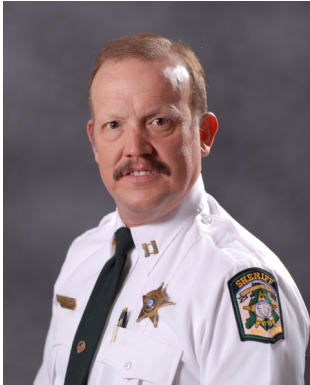
Susan Lewis-Rall  
WRRC Unit Manager



Cheryl Mack  
Detention Officer



Samuel Moss  
Detention Officer



James A. Ploger  
Captain



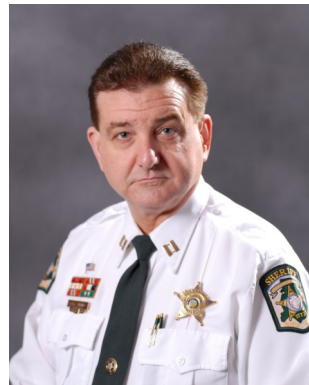
Lewis Simpson  
Deputy Sheriff



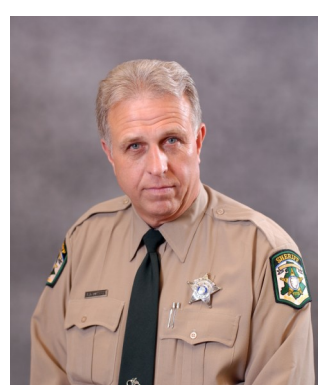
Steven Small  
Deputy Sheriff



Franklin Snipes  
Deputy Sheriff



Terry Thomas  
Captain



Robert Watson  
Deputy Sheriff