

# Mecklenburg County Sheriff's Office



Fiscal Year 2012 Annual Report



Sheriff Chipp Bailey

# Mecklenburg County Sheriff's Office

## **Our VISION is:**

Being recognized as a leading and professional organization committed to customer service and improving the quality of life in our community.

## **Our MISSION is:**

To protect the citizens of Mecklenburg County by operating secure and professional rehabilitative detention facilities, enforcing civil and criminal laws, providing outstanding public service with integrity and upholding the constitutionality of the Sheriff's Office.

## **Our GUIDING PRINCIPLES are:**

- Integrity and credibility
- Respecting the rights of individuals through ethical and humanitarian practice
- Recognizing the importance of each employee
- Creating an environment where employees can learn and grow professionally
- Fiscal responsibility and accountability
- Forming partnerships to improve our community
- Opportunities for citizens and volunteer involvement
- Opportunities for inmate change
- Recognizing the Sheriff's Office works for the citizens of Mecklenburg County

The seal of the Mecklenburg County Sheriff's Office is a large, faint watermark in the background. It is a five-pointed star with a circular center. The center contains a figure holding a scale and a sword, with the text 'SEAT SEAL DISTRICT' and 'MAY 20, 1776' around it. The words 'MECKLENBURG COUNTY' and 'NORTH CAROLINA' are written along the points of the star.

*Daniel E. Bailey*

**Daniel E. Bailey, Sheriff  
Mecklenburg County, NC**

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# MCSO Department Listing & Contact Information

## Mecklenburg County Sheriff's Office

700 E. 4th St.  
Charlotte, NC 28208  
(704) 336-2543  
Fax: (704) 336-6118  
[www.mecksheriff.com](http://www.mecksheriff.com)

**Jail Information: (704) 336-8100**

**Specific Inmate Information, VINE System (800) 247-9658**

|                                     |                                                        |
|-------------------------------------|--------------------------------------------------------|
| Arrest Processing                   | Gun Permits                                            |
| Asset Management                    | Human Resources                                        |
| Business Management                 | Information Services Department                        |
| Chaplains                           | Inmate Finance & Property                              |
| Civil Judgments/Domestic Violence   | Jail Central                                           |
| K9                                  | Jail North                                             |
| Classification                      | Inmate Programs<br>(Adult, Youthful Offender, Library) |
| Communications                      | Legal Counsel                                          |
| Community Service                   | Office of Professional Compliance                      |
| Court Security                      | Research and Planning                                  |
| Deputy/Detention Officer Recruiting | Training                                               |
| Facility Development                | Transportation                                         |
| Field Operations                    | Work Release & Restitution Center                      |
| Funeral Escorts                     |                                                        |

## MCSO Administration

The Mecklenburg County Board of Commissioners selected Chipp Bailey as Sheriff in February 2008 and citizens overwhelmingly elected him to the position in November 2010.

Sheriff Bailey is responsible for the day-to-day operation of the largest sheriff's office in North and South Carolina. His duties include the following tasks: overseeing a jail system housing an average daily population of approximately 1,928 inmates, providing security for the million plus visitors to the County's Courthouse each year, ensuring timely service of over 100,000 civil and criminal papers each year, receiving and booking close to 40,300 arrestees each year, registering and monitoring almost 890 sex offenders, and issuing gun purchase permits and concealed weapon permits.



His educational background consists of a Bachelor of Arts Degree from Pfeiffer University and a Masters of Criminal Justice from the University of South Carolina. Sheriff Bailey is a native Charlottean, and whenever he has time in his busy schedule, he enjoys getting away to the South Carolina coast, where he works on writing mysteries stories. Sheriff Bailey is an active member of Matthews United Methodist Church.

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Chief Deputy Sheriff, Felicia McAdoo, is a twenty-five year veteran of the Mecklenburg County Sheriff's Office and is the highest ranking female officer.

Chief McAdoo began her career in 1986 starting as a security officer. She served in every rank of supervision until her selection to Chief Deputy in 2008. Previous areas of experience include: Detention and Rehabilitation, Work Release, Arrest Processing, Facility Development, Office of Professional Compliance (Internal Affairs), Field Services and the Courts Division.

Chief McAdoo attended Rutledge College, Gaston College and is a graduate of The Administrative Officer's Management Program at North Carolina State University. She is a member of the American Correctional Association, National Sheriffs' Association, North Carolina Sheriffs' Association, and North Carolina Jail Administrators Association. She also serves as a mentor for Mecklenburg County's Leadership Education and Development program, is Chairperson of the Sheriff's Employee of the Month Committee and a Police Activities League board member. Chief McAdoo is a Charlotte native and is married with three teenagers.



## MCSO Executive Staff



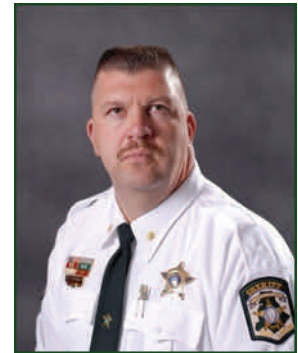
Major L. Pagan  
Arrest Processing



Major R. Collins  
Field Operations/  
Courts



Major T. Plummer  
Jail Central



Major W. Pummell  
Jail North



Major M. DeTommaso  
Office of Professional  
Compliance



Karen Simon  
Director of Inmate  
Programs



Marilyn Porter  
Legal Counsel



Rachel Vanhoy  
Director of Business  
Management



Julia Rush  
Director of  
Communications



Robin Wright  
Executive Assistant

## American Correctional Association (ACA) Re-accreditation

The Mecklenburg County Sheriff's Office proudly distinguished itself in 2003, as the first nationally accredited local jail system in North Carolina. According to the American Correctional Association (ACA), the national standards serve as benchmarks in the operations of correctional facilities. These standards are necessary to ensure that facilities are operated safe and professionally.



To achieve accreditation, the jails undergo a comprehensive audit of their operations to determine compliance. Accreditation is effective for a three-year period. MCSO conducts annual internal audits of supporting documentation to evaluate operations in order to maintain accreditation.

The accreditation process examines services, programs, and operations essential to superior correctional management. While the primary purpose of accreditation is to protect jail staff and offenders, many additional benefits are also derived. Examples of such benefits:

- Minimizing the potential for expensive and time consuming litigation from negligence and other liability
- Assessing the strengths and weaknesses of the jail to maximize available resources and implement positive change
- Contributing to public and professional recognition of good performance
- Contributing to improvement of staff moral and inmate behavior

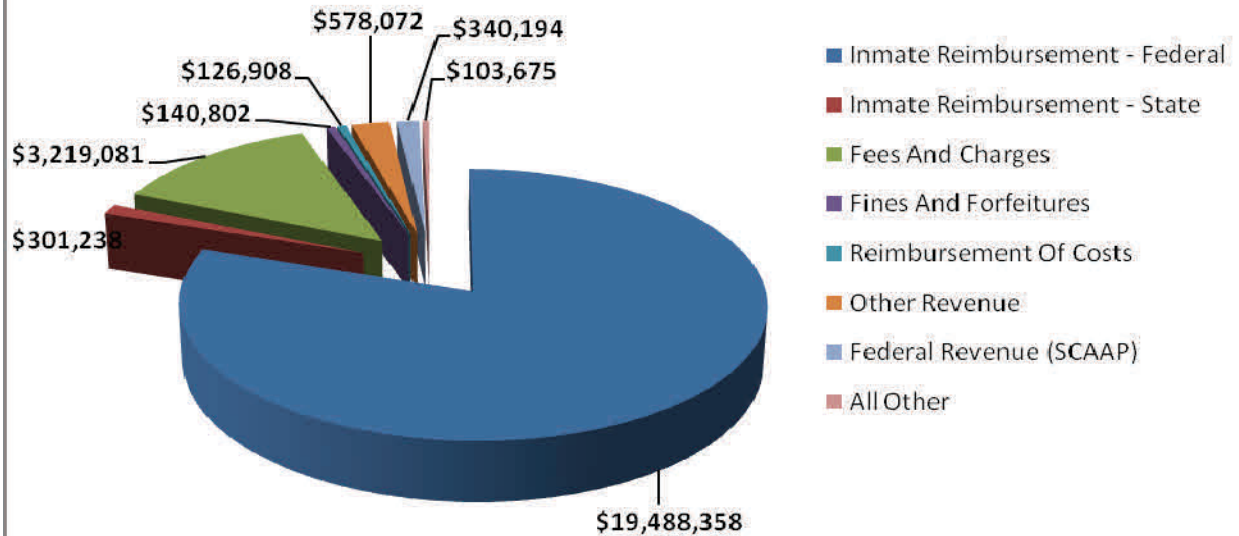
**Jail North and Jail Central/Arrest Processing were re-accredited in January 2012, with a score of 98.05 percent. This is the highest score ever received by the jail facilities!**



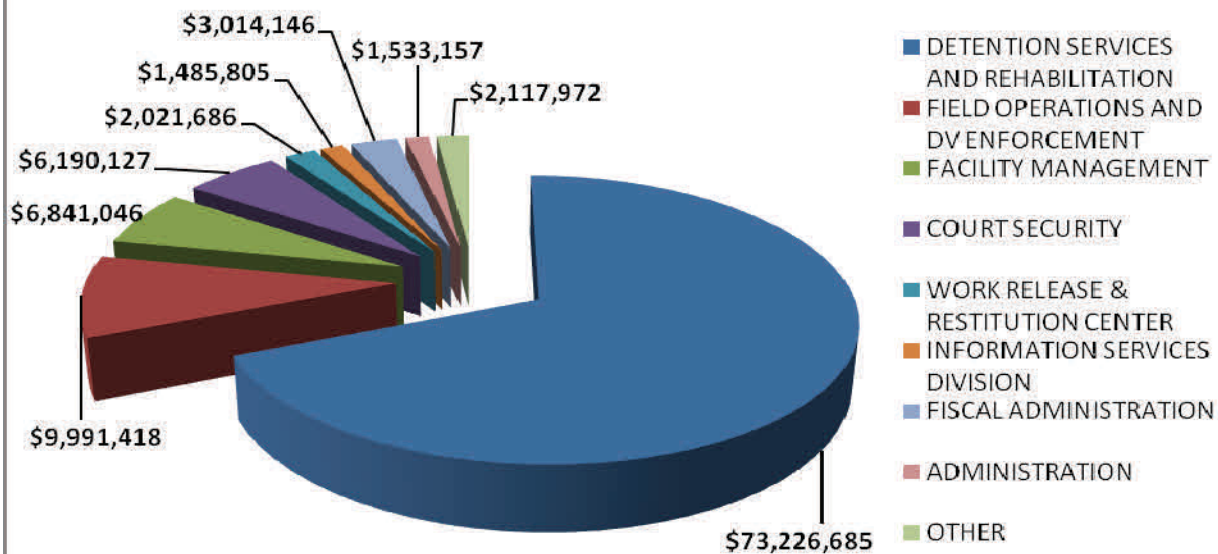
### Pictures of ACA Auditors inspecting the facilities

## Finance

### Mecklenburg County Sheriff's Office FY 2012 Revenue



### Mecklenburg County Sheriff's Office FY 2012 Expenses by Service



# MCSO In The Community

## MCSO Community Events

MCSO is committed to being active and engaged in our community. Throughout the year MCSO participates in countless community and neighborhood events, many of which are listed below:

- Safe Kids Coalition Board Member
- Certified SIDS training for female inmates and car seat safety
- Internships for UNCC, ECPI, JCSU and others
- Board member for ECPI and ITT
- Myers Park Methodist Carnival
- Lambs of Grace Church
- CMS Career Days and static displays
- Central United Methodist Church
- National Night Out events in the following neighborhoods and communities: Withrow Downs, Sadler Ridge, McCarron, Woodbrush Community, Northwest Community, Woodbridge community
- Charlotte Aquatic Center
- Hickory Grove Elementary School
- Twilight 5k, plus Scout
- UNCC 49'ers basketball – Scout
- Char/Meck fingerprinting at daycare centers
- Independent Bible Baptist
- Citizens' Academy Alumni Association organized in FY12
- CMC Northlake Mall Health Festival
- St. John's Baptist Church
- Dillehay Courts-back to school program
- 2nd Calvary Church
- Participated in the "Sand Box" Prom at Founders Hall
- Keith Larson's "Ride for the Kids"
- South Park Mall's summer kid camp
- Cooperate functions such as: Home Depot, Wal-Mart, Old Navy, Verizon safety days
- NC Railroad Law Enforcement Community Awareness Day
- Hornets Nest Girl Scouts
- Olympic HS academic judges
- Operation MED Drop
- DWI awareness for Providence Day School
- Coulwood Middle School Career Day
- Hometown Heroes Christmas Tree lot
- Charlotte Cobras Football Team
- Area Parades: St. Patrick's Day Parade, Matthews Alive Parade, Mint Hill, Carousel Parade (3<sup>rd</sup> largest on the East Coast)

Many of the events held at churches, neighborhood, and schools include fingerprint sessions or show and tell with a patrol car and/or the K9 unit.



The MCSO 2012 Twilight 5k T-shirt Design.  
Designed by Officer R. Sisk

## MCSO In The Community



**Scout at the 7th Annual Home Town Heroes Hockey game!**

The MCSO/CMPD Team was victorious over the CFD/MEDIC Team in a Shoot Out Win!!

F 3-2



**2012 Charlotte St. Patrick's Day Parade**



**MCSO Deputies Riding in Keith Larson's Ride For The Kids!**



**Charlotte Cobras Law Enforcement Charity Football Team**

Comprised of several MCSO Officers who volunteer their time with various charities and assist in coaching & mentoring youth.



**Right Moves for Youth Twilight 5K**



**MCSO Citizens' Academy Volunteers at 2nd Harvest Food Bank**

## MCSO Employee Appreciation Events

Pictures from several of the MCSO Employee Appreciation Events



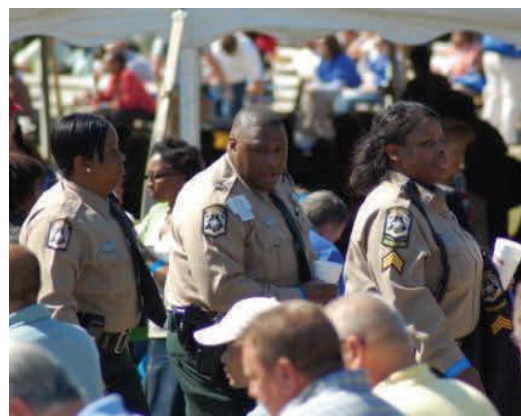
Employee BBQ



MCSO Family Easter Egg Hunt



Retiree Appreciation Event



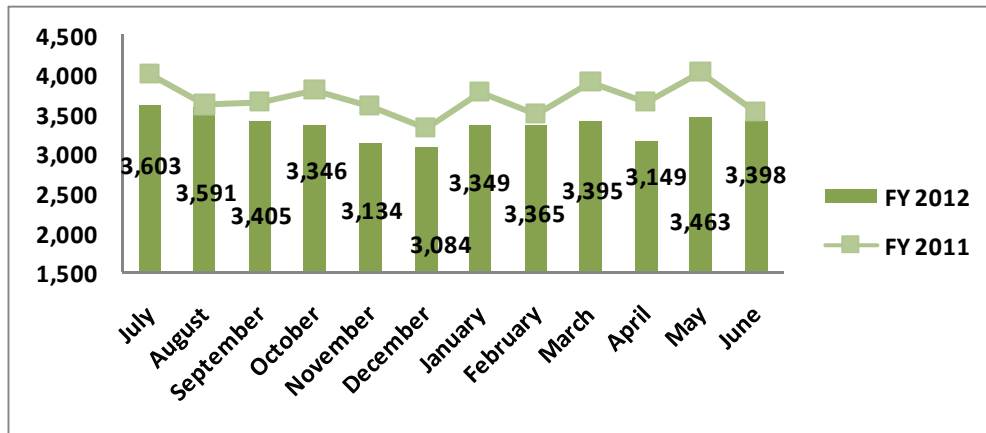
Mecklenburg Employee Fest!



MCSO Friends and Family Day!

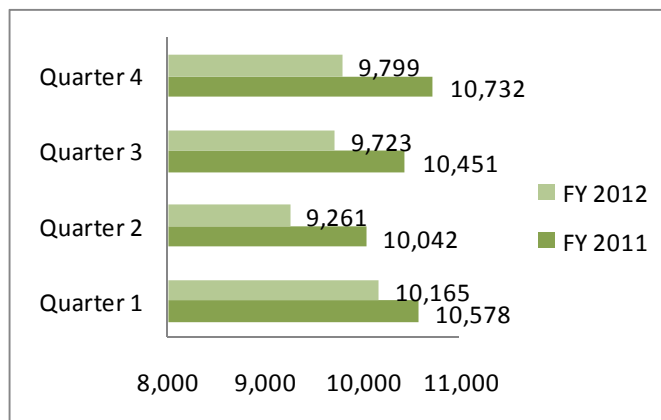
# Arrest Process Statistics

## Total Intakes

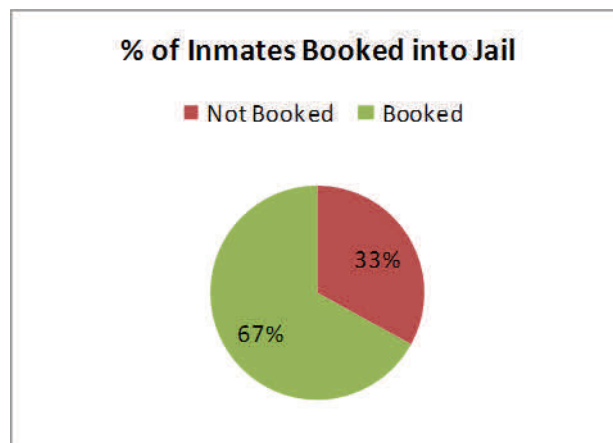


Total number of intakes for fiscal year 2012 is 40,282; Fiscal year 2011 was 44,385

## New Arrests Processed/APC



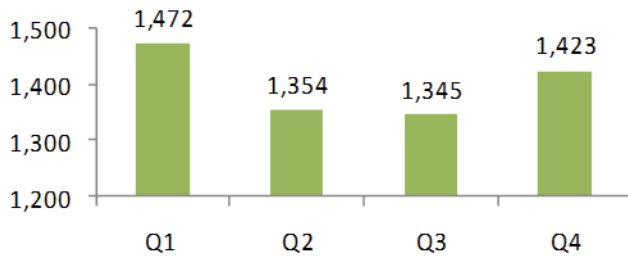
The total number of new arrests processed for fiscal year 2012 is 38,948; Fiscal year 11 had 41,803



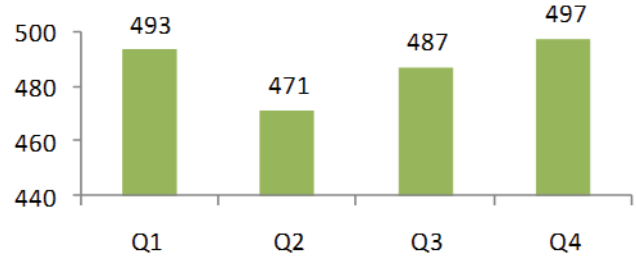
\* Based off annual APC Tracking Analysis

# MCSO Detention Statistics

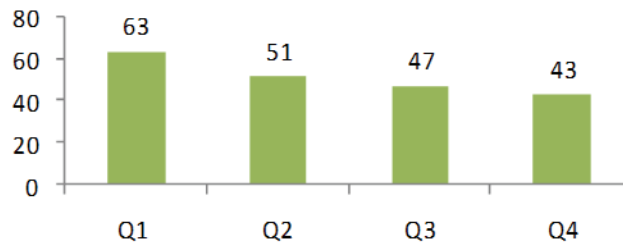
## Average Daily Population - Jail Central



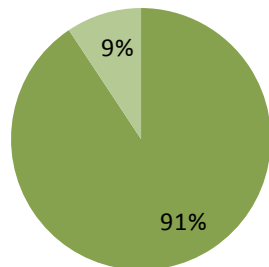
## Average Daily Population - Jail North



## Average Daily Population - WRRC



■ Adult Males ■ All-Females



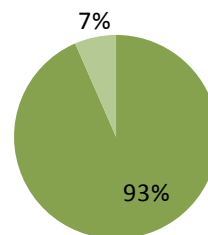
The average daily population for adult males and all females:

**1,869**

The average daily youthful offender population:

**61**

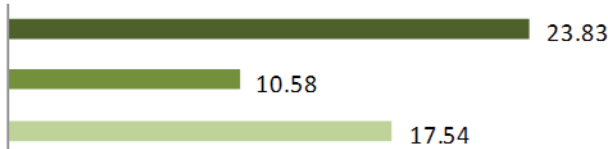
■ Youthful Offender Males ■ Youthfull Offender Females



## MCSO Detention Statistics

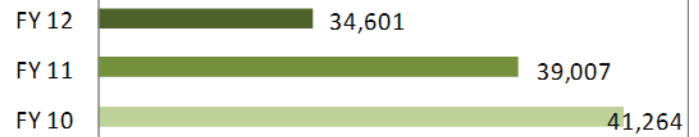
### Average Length of Stay (Days)

- All Inmates (includes federal, state, and sentenced)
- Female Inmates
- Male Inmates

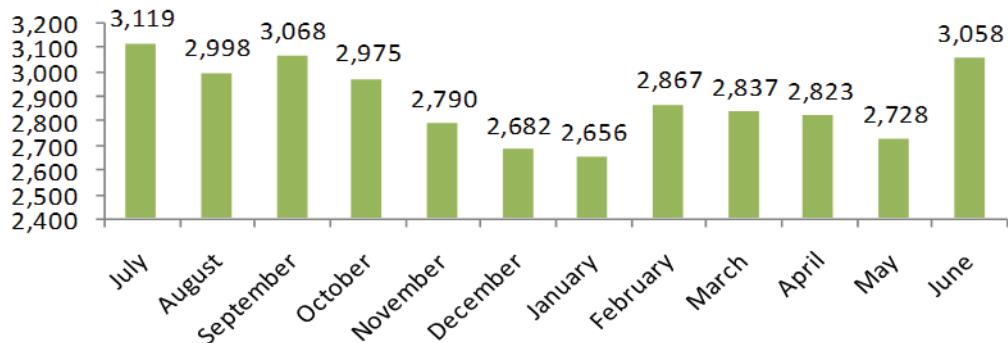


### Inmate Releases FY Comparison

- FY 10
- FY 11
- FY 12



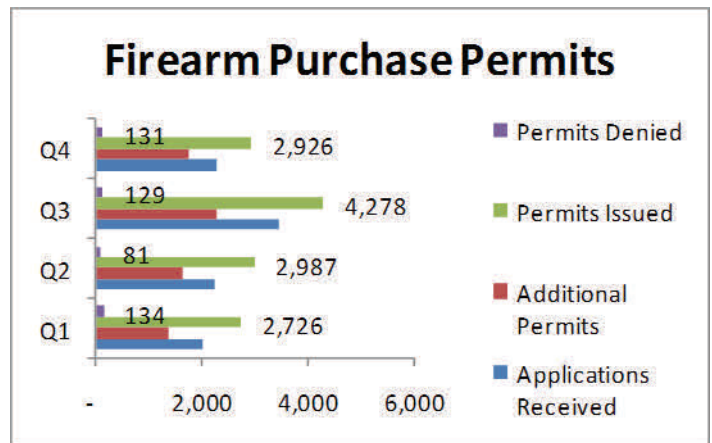
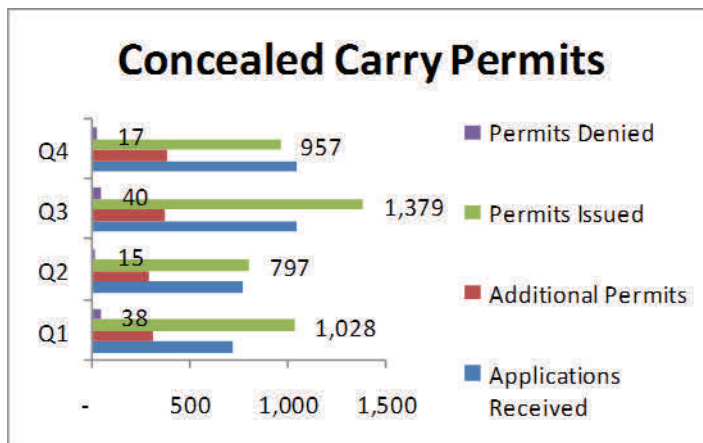
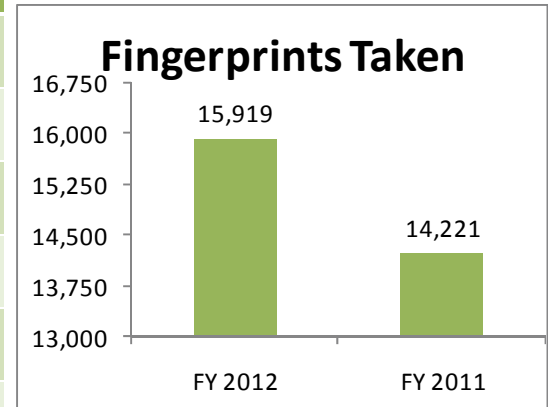
### Inmate Releases



| FY 12 Releases                               | Q1    | Q2    | Q3    | Q4    | FY 12  | FY 11  |
|----------------------------------------------|-------|-------|-------|-------|--------|--------|
| Signed Bond (i.e., bondsman, property, Cash) | 3,747 | 3,452 | 3,657 | 3,530 | 14,386 | 15,628 |
| Compliance                                   | 91    | 92    | 93    | 83    | 359    | 278    |
| Probation/Parole                             | 195   | 135   | 156   | 123   | 609    | 667    |
| PJC                                          | 20    | 12    | 20    | 19    | 71     | 74     |
| Release by Court                             | 70    | 57    | 56    | 108   | 291    | 370    |
| Unsecured (co-signer, custody)               | 1,583 | 1,679 | 1,387 | 1,682 | 6,331  | 6,905  |
| Pre Trial Services                           | 67    | 53    | 70    | 103   | 293    | 138    |
| Dismissal                                    | 348   | 290   | 316   | 328   | 1,282  | 1,296  |
| Time Served                                  | 1,555 | 1,384 | 1,336 | 1,405 | 5,680  | 6,474  |
| Other Jurisdiction (transferred)             | 936   | 766   | 768   | 740   | 3,210  | 3,248  |
| Federal & ICE                                | 460   | 382   | 385   | 367   | 1,594  | 3,506  |
| Other not captured above                     | 113   | 145   | 116   | 121   | 495    | 561    |
| Release Totals                               | 9,185 | 8,447 | 8,360 | 8,609 | 34,601 | 39,007 |

# Fingerprints, Permits and Registration

| Fingerprint Types         | Q1           | Q2           | Q3           | Q4           | Total         |
|---------------------------|--------------|--------------|--------------|--------------|---------------|
| Miscellaneous             | 2,550        | 2,276        | 2,337        | 2,858        | 10,021        |
| Daycare                   | 454          | 326          | 454          | 580          | 1,814         |
| Concealed Carry Permits   | 711          | 760          | 979          | 1,038        | 3,488         |
| Sheriff's Office Employee | 31           | 61           | 32           | 24           | 148           |
| Sex Offenders             | 4            | 5            | 225          | 214          | 448           |
| <b>Total</b>              | <b>3,750</b> | <b>3,428</b> | <b>4,027</b> | <b>4,714</b> | <b>15,919</b> |



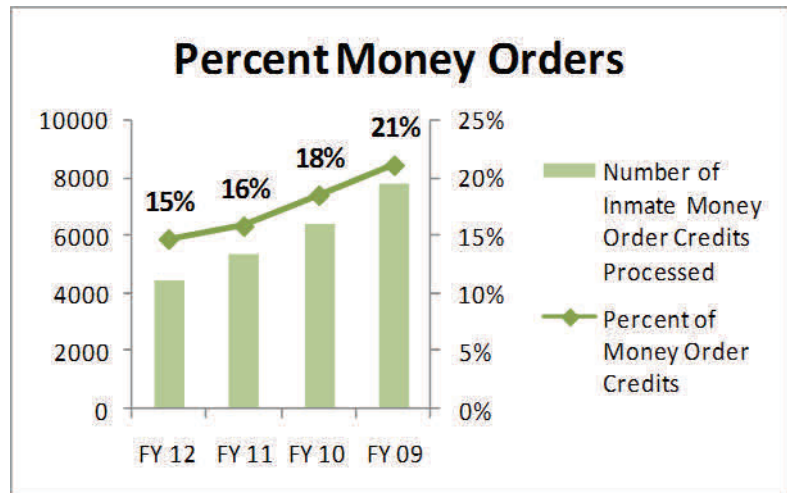
**% Gun Permit applications approved: 76%**

| Sex Offender Stats        | FY 2012 | FY 2011 |
|---------------------------|---------|---------|
| Newly Registered          | 250     | 231     |
| Removed from Registry     | 166     | 153     |
| Warrants Issued           | 64      | 50      |
| Sex Offender Arrest       | 67      | 59      |
| Non-related Arrest        | 181     | 227     |
| Validations Completed     | 531     | 743     |
| Inquiries Received        | 3063    | 3,076   |
| Inquiries Placed          | 519     | 1,891   |
| Verification Letters      | 1541    | 1,464   |
| Address Changes           | 1120    | 995     |
| SBI Notification          | 51      | 4       |
| Average Number Registered | 882     | 840     |

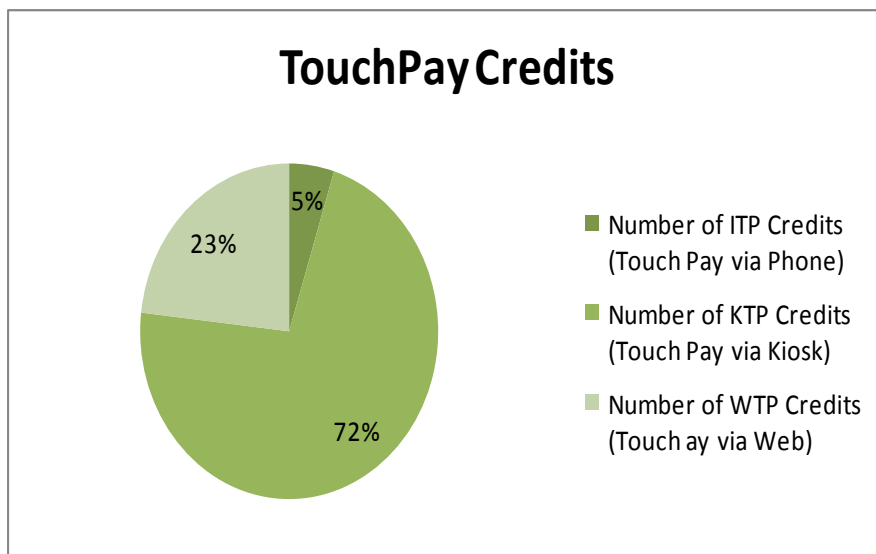
## Inmate Property and Finance

TouchPay Kiosks are installed in the lobbies of Jail North and Central. These kiosks allow family/friends of inmates to deposit money into an inmates trust account for commissary purposes.

TouchPay Kiosks have greatly reduced the number of paper money orders that are processed each year. As reflected in the graph the percentage of money orders has declined each year since implementation, greatly increasing the efficiency of this unit.



The TouchPay system also allows for money to be deposited via the web and phone. The graph below shows how the majority of users are depositing monies. In FY 12, 72% of all TouchPay credits were deposited via the kiosks.



| Finance/Property Statistics                 | FY 2012 | FY 2011 |
|---------------------------------------------|---------|---------|
| Number of Commissary Orders                 | 96,037  | 100,398 |
| Total Credits                               | 30,290  | 33,833  |
| Number of Inmates Released from Property    | 35,855  | 44,169  |
| Number of Inmates Dressed Out in Property   | 28,962  | 31,112  |
| Number of Claims Filed with Risk Management | 6       | 2       |

## 287(g)

**In FY 2012, MCSO 287(g) Deputies processed undocumented immigrants from the following Countries:**

|               |            |                |
|---------------|------------|----------------|
| Mexico        | Canada     | Russia         |
| Honduras      | Congo      | Ivory Coast    |
| El Salvador   | Chile      | Czech Republic |
| Guatemala     | Peru       | Cuba           |
| Brazil        | Venezuela  | St. Lucia      |
| Ecuador       | Costa Rica | Vietnam        |
| Nicaragua     | Liberia    | Saudi Arabia   |
| Colombia      | Ghana      | Jamaica        |
| Uruguay       | Gambia     | Bolivia        |
| Dom. Republic | Argentina  | Kenya          |

| Stats Since Program Inception (2006) |        |
|--------------------------------------|--------|
| Inmates Received                     | 19,350 |
| Inmates Processed                    | 11,617 |
| Prior Deports (Re-Entries)           | 1,200  |

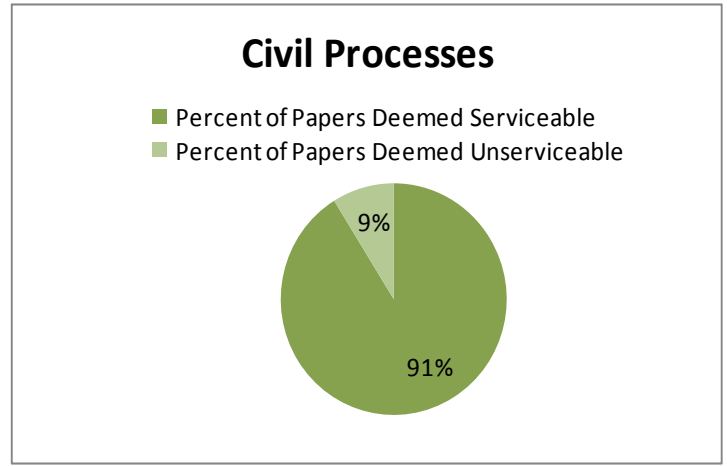
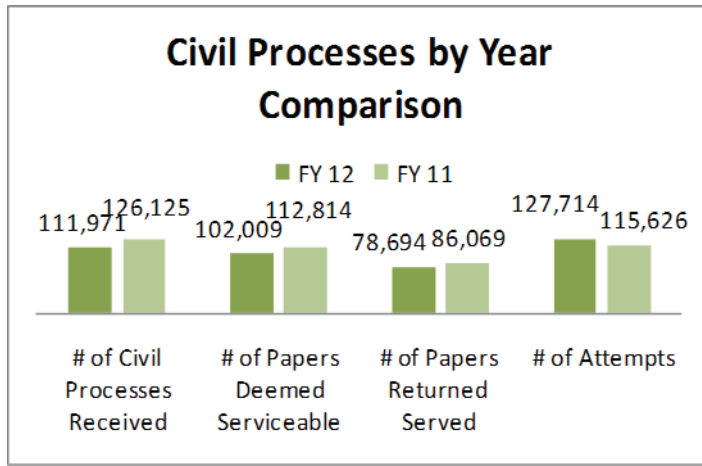
**40,282 intakes were processed in Mecklenburg County. All were questioned on their citizenship.**

**1,162 were referred to ICE through the 287 (g) program.**

**2,363 responses lead to interviews conducted by trained 287 (g) Deputies.**

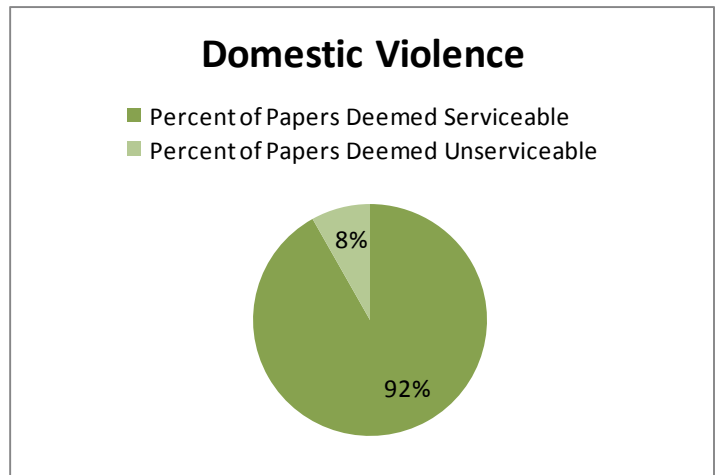
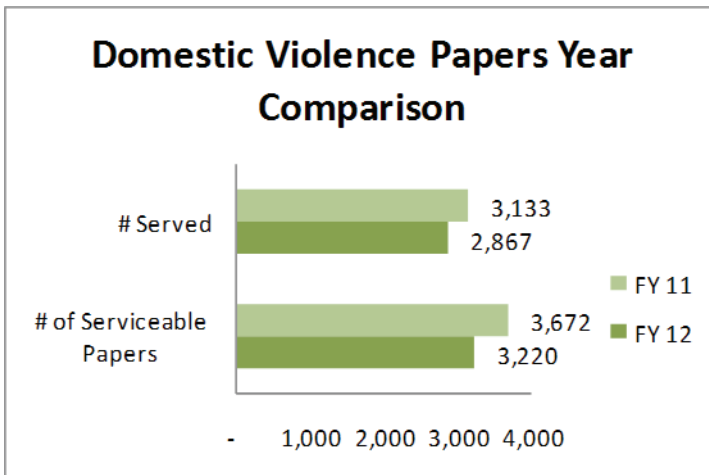
# Field Operations

## Civil Processes



| Civil Processes                        | FY 12   |
|----------------------------------------|---------|
| Percent of Papers Deemed Serviceable   | 102,009 |
| Percent of Papers Deemed Unserviceable | 9,962   |
| Total # of Papers Received             | 111,971 |
| Serviceable Paper Rate                 | 77%     |

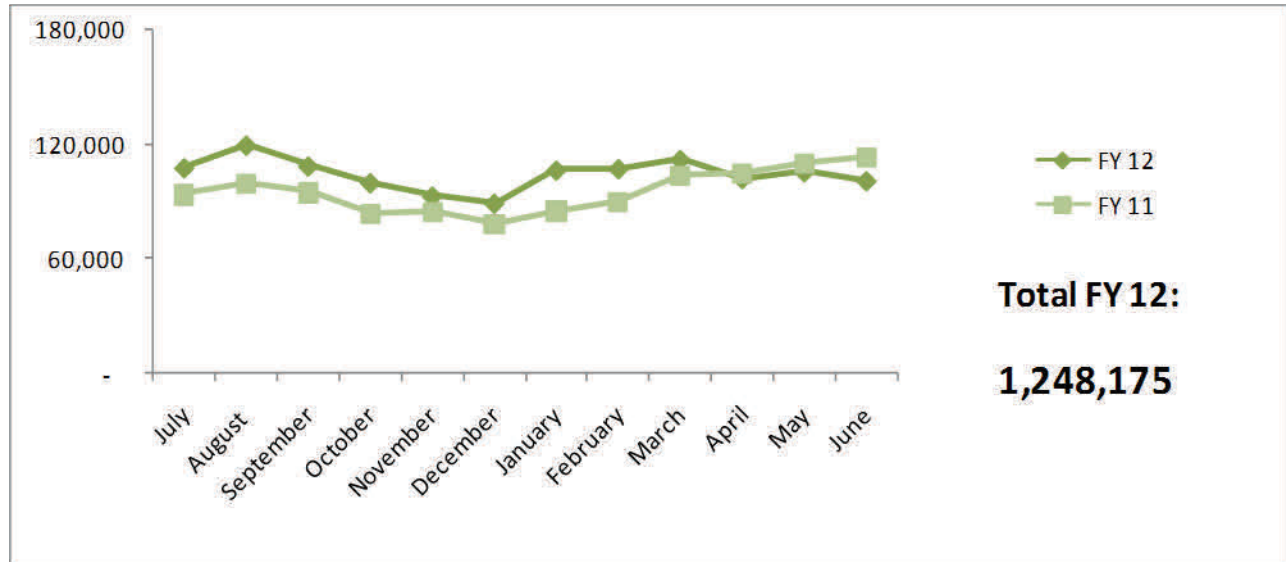
## Domestic Violence



| Domestic Violence                      | FY 12 |
|----------------------------------------|-------|
| Percent of Papers Deemed Serviceable   | 3,220 |
| Percent of Papers Deemed Unserviceable | 289   |
| Total # of Papers Received             | 3,509 |
| Serviceable Paper Rate                 | 89%   |

# Court Security

## Courts Public Entry



In FY 12 MCSO Deputies safely secured the Mecklenburg County Courthouse, screening 1,248,175 persons who entered the building.

## Confiscated Items at Public Entry

|                             |              |
|-----------------------------|--------------|
| Sharps/Edged Weapons        | 5,050        |
| Cameras/Recording Equipment | 211          |
| Firearms                    | 3            |
| Bullets                     | 133          |
| Stun Gun                    | 30           |
| OC Spray                    | 269          |
| Laser Lights                | 167          |
| Handcuff Keys               | 97           |
| Glass Items                 | 327          |
| Tools                       | 410          |
| Toy Gun                     | 16           |
| Miscellaneous/Not Specified | 611          |
| <b>Total</b>                | <b>7,324</b> |

## Turn Back at Public Entry

|                             |               |
|-----------------------------|---------------|
| Sharps/Edged Weapons        | 3,759         |
| Cameras/Recording Equipment | 6,213         |
| Firearms                    | 19            |
| Bullets                     | 85            |
| Stun Gun                    | 91            |
| OC Spray                    | 210           |
| Laser Lights                | 119           |
| Handcuff Keys               | 110           |
| Glass Items                 | 189           |
| Tools                       | 583           |
| Toy Gun                     | 17            |
| Miscellaneous/Not Specified | 245           |
| <b>Total</b>                | <b>11,640</b> |

**Total Contraband: 18,964**

**Including 22 Firearms**

# Work Release and Restitution Center (WRRC)

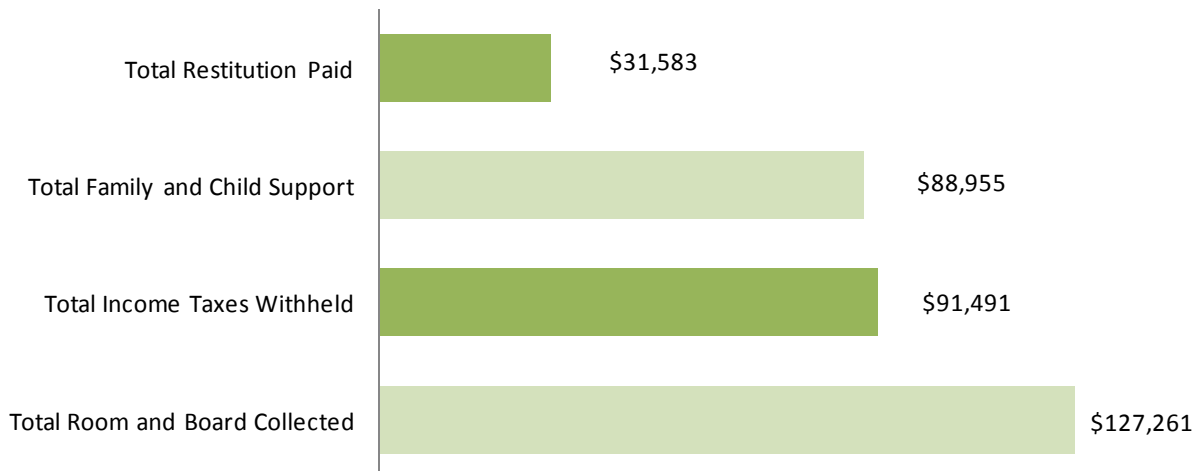
## WRRC Program Highlights

| WRRC                       | FY 2012      | FY 2011      |
|----------------------------|--------------|--------------|
| Successful Completion Rate | 81%          | 75%          |
| Average Daily Population   | 51           | 60           |
| Recidivism Rate            | 38%          | 31%          |
| Employment Rate            | 79%          | 78%          |
| Total Community Impact     | \$339,829.45 | \$347,127.29 |

*Even in tough economic times, the average employment rate for FY12 at the WRRC was at a high of 79%!!*



## Resident Paid Restitution/Community Impact



# Inmate Programs

The mission of the Mecklenburg County Sheriff's Office Inmate Programs Division is to make our community safer by offering a broad array of relevant services that provide those we serve with opportunities for positive change.

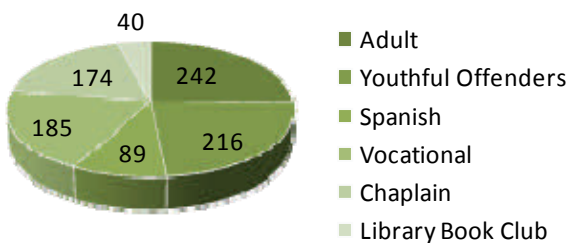
## Goals:

- Provide the inmates housed in the Mecklenburg County Sheriff's Office Detention Facilities the opportunity to address those issues that may have contributed to their criminal behavior and subsequent incarceration.
- Develop a comprehensive continuum of care utilizing evidenced based, best practice programs and services to meet the holistic needs of our consumers in the most efficient and effective manner possible.

The stats found below highlight various program/service requests that were received and processed across all areas of MCSO Inmate Programs:

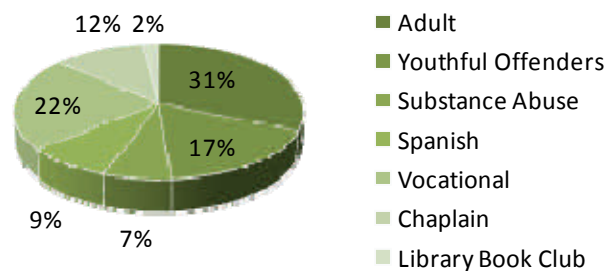
| Inmate Programs Overview Stats        | FY 2012 |
|---------------------------------------|---------|
| # of Requests                         | 41,480  |
| # of Class Participations             | 15,581  |
| # of Class Participants               | 4,106   |
| # of Class Completions                | 11,361  |
| Class Completion Rate                 | 73%     |
| Substance Abuse Recidivism (12 Month) | 50%     |

## Number of Classes Offered



\*Substance Abuse does not have a specific number of classes, they are offered in SA pods.

## Class Participations



\*Adult Programs had the largest percent of participations.

# Inmate Programs

## Adult

Throughout FY 12 Adult Programs continued to expand programming.

### New programming included:

- Computer classes for female inmates
- Increased mentoring efforts with 18-24 yr. old females
- Female Spanish parenting classes
- Expanded domestic violence classes for both males and females
- Male fatherhood class based on the National Fatherhood Initiative
- ESL for Spanish speaking female inmates
- Structure implemented for females in need of short term programs (6 weeks)



## Youthful Offenders

MCSO Youthful Offenders had a very busy and productive year. The picture on the left was taken at a MCSO/CIS/CMS graduation ceremony.

***This year 22 youth graduated and received their high school diploma!***

The youth also participated in an art therapy program in partnership with the Bechtler Museum. Their paintings were on display at the Bechtler for one month.



## Inmate Programs

## Vocational & Re-Entry



In May of 2012 MCSO Inmate Programs began offering culinary classes as part of the vocational & re-entry programming. The culinary program is a 6 week course covering the following topics: kitchen basics, serve safe, and retail basics. The goal is for inmates to develop marketable food service skills that will assist in employment readiness upon release. Programs staff work with these inmates to help them gain employment upon their release.

In addition to male carpentry classes, female carpentry classes began in April of 2012.

**Vocational/Re-Entry had an 88% program completion rate for FY 12!  
The highest completion rate among MCSO Inmate Programs.**

**Culinary students' average Safe Serve Test scores for FY 12 were in the low 90's, a very high score compared to outside agency test scores.**

**Examples of items built by MCSO Carpentry Class participants:**



# Inmate Programs

## Spanish

Spanish programming offered a total of 89 classes and nearly 1,400 participations.

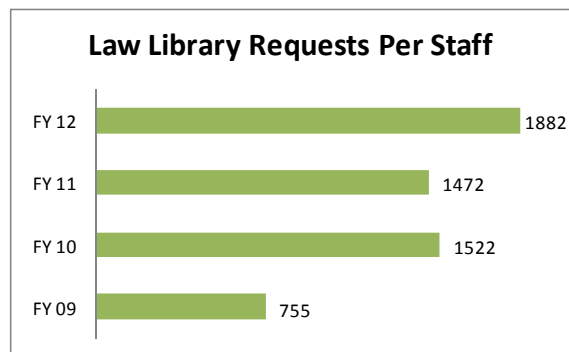
Spanish programming consistently has one of the highest program completion rates among all inmates programs at 86%.



## Library Services

FY 12 was another busy year for the MCSO Libraries. The number of library patrons increased from 11,876 in FY 11 to 16,298 in FY 12. There was also a large increase in the number of loans up from 28,928 in FY 11 to 38,883 in FY 12.

| Library Stats                    | FY 2012       | FY 2011 |
|----------------------------------|---------------|---------|
| # of Library Patrons (Borrowers) | <b>16,298</b> | 11,876  |
| # of Loans (Transactions)        | <b>38,883</b> | 28,928  |
| # of Book Cart Transactions      | <b>18,120</b> | 12,545  |
| Law Library Requests             | <b>3,763</b>  | 2,945   |



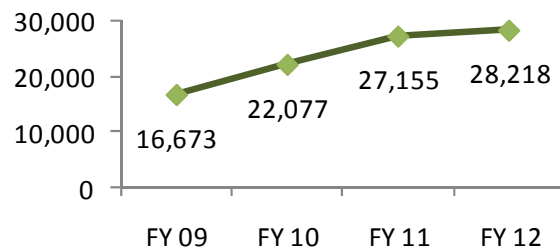
# Inmate Programs

## Chaplain Services

The mission of MCSO Chaplain Services is to respond with compassion and support of all faiths to those in need of spiritual guidance or pastoral counseling during a time of personal crisis. This mission is accomplished through the hard work of our chaplains and hundreds of volunteers. Below is a picture of two of our volunteers hard at work!



## Chaplain Requests

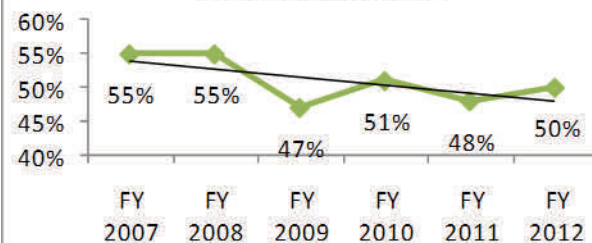


## Substance Abuse

Substance abuse programming is offered to inmates who struggle with addiction. These programs include intensive counseling and education.

In FY 12 MCSO Substance Abuse Programming had 1,039 class participations, with a completion rate of 75%.

## Substance Abuse Participants Recidivism Rate



## Employees of the Month

**July**



Terri  
Fowler

**August**



Juan  
Delgado

**September**



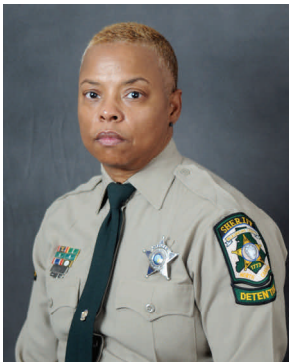
Renita  
McBryde

**October**



Damian  
Cantalini

**November**



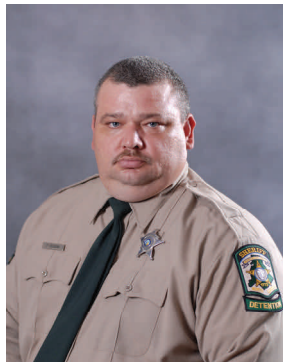
Linda  
Christian

**December**



Jennifer  
Bell

**January**



Philip  
Blaising

**February**



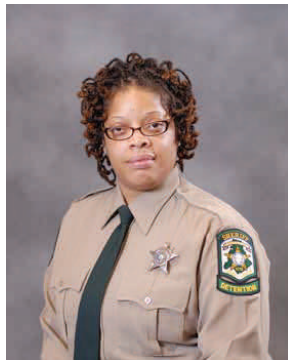
Sammy  
Hannah, Jr.

**March**



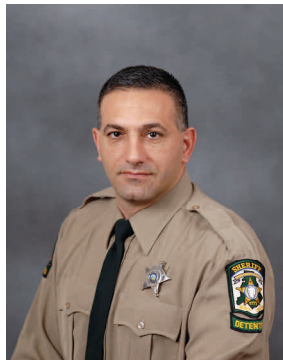
Rene  
Moran

**April**



Natasha  
Prather

**May**



Sam  
Kastriches

**June**



Ricardo  
Preacher

## MCSO Retirees



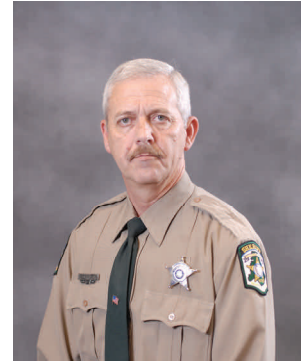
Charles Brown  
Detention Officer



Sue Calkins  
AP Analyst



Michael Cambron  
Fingerprint Examiner



James Caton  
Field Training  
Officer/Deputy



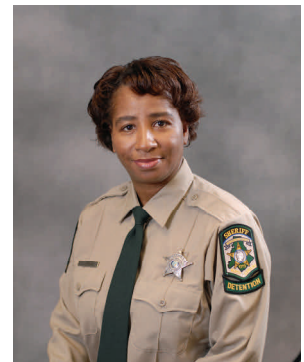
Guy Cordon  
Detention Officer



Stephen Deaton  
Sergeant



Curtis Farmer  
Detention Officer



Janice Graves  
Detention Officer



Michael Holder  
Deputy Sheriff



Josephine Jackson  
Detention Officer



Charles Johnson  
Courier II



Harry Kirk  
Captain

## MCSO Retirees



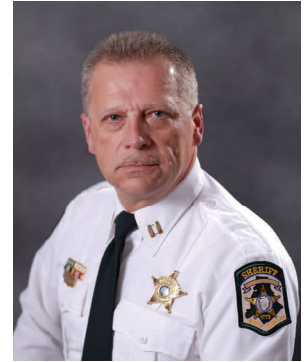
Ray LeGrande  
Deputy Sheriff



Cheryl Masten  
Detention Officer



William Matevie  
Associate Chaplain



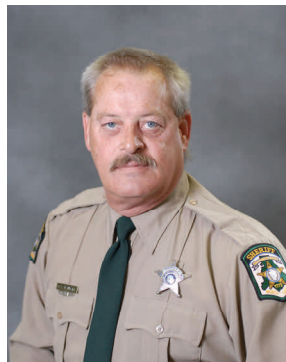
Joseph Moffitt  
Captain



David Pearson  
Detention Officer



James Powell  
Fingerprint Examiner



Michael Randall  
Deputy Sheriff



Ronald Redmon  
Detention Officer



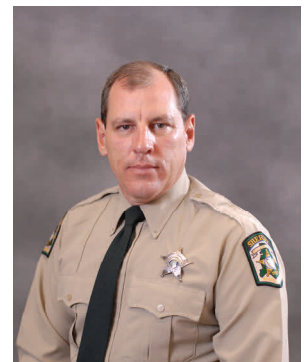
Karen Townsend  
Detention Officer



Napoleon White  
Deputy Sheriff



William Willis  
Deputy Sheriff



John Wilson  
Deputy Sheriff