

# Mecklenburg County Sheriff's Office Sheriff Irwin Carmichael



Fiscal Year 2015 Annual Report

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## **MCSO Department Listing & Contact Information**

Mecklenburg County Sheriff's Office 700 E. Fourth St. Charlotte, NC 28208 (980) 314-5001 Fax: (704) 336-6118 www.mecksheriff.com

Jail Information: (704) 336-8100

Specific Inmate Information, VINE System: (800) 247-9658

Arrest Processing Gun Permits

Asset Management Human Resources

Business Management Information Services Department

Civil Judgments/Domestic Violence Inmate Finance & Property

K9 Jail Central

Classification Jail North

Communications Inmate Programs

(Adult, Youthful Offender, Re-entry, Library, Community Service Chaplains)

Court Security Legal Counsel

Deputy/Detention Officer Recruiting Office of Professional Compliance

Facility Development Research and Planning

Field Operations Training

Funeral Escorts Transportation

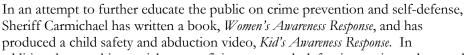
#### **MCSO Administration**

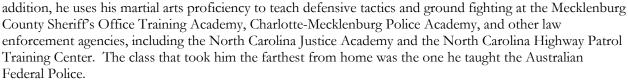
#### **Sheriff Carmichael**

Sheriff Irwin Carmichael was born in rural Long Creek, a few miles north of Charlotte, North Carolina. He started karate lessons at an early age, and through hard work, practice, and training, earned his first Black Belt

at the age of fourteen. Since then, he has achieved a master level, ninth degree Black Belt in Kempo Karate. He has put his knowledge, love, and expertise for karate into a business and oversees several karate schools.

In 1986, Irwin joined the Mecklenburg County Sheriff's Office and elected Sheriff in November of 2014. Through his work, he has had the opportunity to interview hardened criminals and analyze the minds behind crimes. He has gathered information for his crime prevention programs through his profile transports of prisoners such as Henry Louis Wallace, Van Brett Watkins, and Rae Carrouth. He saw a way to merge his skill in the martial arts with his knowledge of crime to develop a personal safety and awareness program, Women's Awareness Response. As a courtesy of the Sheriff's Office, he presents this program to organizations, businesses, and groups throughout the country and state.





Sheriff Carmichael's knowledge of karate has made it possible to impact almost every segment of our society as he teaches kid's karate classes, women's self-defense classes and ground fighting seminars.

He is also a retired Engineer/Firefighter for the city of Charlotte. He has fulfilled every little boy's dream of becoming a policeman, fireman, and a karate master. Sheriff Carmichael has a wife, and a son, Rodney, who is already following in his daddy's footsteps.

#### **Chief Deputy McAdoo**

Chief Deputy Sheriff, Felicia McAdoo, is a twenty-nine year veteran of the Mecklenburg County Sheriff's Office and is the highest ranking officer.

Chief McAdoo began her career in 1986 starting as a security officer. She served in every rank of supervision until her selection to Chief Deputy in 2008. Previous areas of experience include: Detention and Rehabilitation, Work Release, Arrest Processing, Facility Development, Office of Professional Compliance (Internal Affairs), Field Services and the Courts Division.

Chief McAdoo attended Rutledge College, Gaston College and The Administrative Officer's Management Program at North Carolina State University. She is a member of the American Correctional Association, National Sheriffs' Association, North Carolina Sheriffs' Association, North Carolina Jail Administrators Association, and The National Forum of Black Public Administrators. She also serves as the Chairperson of the Sheriff's Employee of the Month Committee and a Police Activities League board member. Chief McAdoo is a Charlotte native and is married and the mother of a son and two daughters.



# **MCSO Executive Staff**



Commander T. Plummer Detention



Major R. Collins Office of Professional Compliance



Major D. Johnson Field Operations/Courts



Major L. Pagan Jail North



Major T.E. White Jail Central/Arrest Processing



Jim Cathey Fiscal Administrator



Marilyn Porter Legal Counsel



Dorian Johnson Director of Inmate Programs



Rachel Vanhoy Director of Business Management

## **American Correctional Association (ACA)**

The Mecklenburg County Sheriff's Office (MCSO) proudly distinguished itself in 2003 as the first nationally accredited local jail system in North Carolina. According to the American Correctional



Association (ACA), the national standards serve as benchmarks in the operations of correctional facilities. These standards are necessary to ensure that facilities are operated safely and professionally.

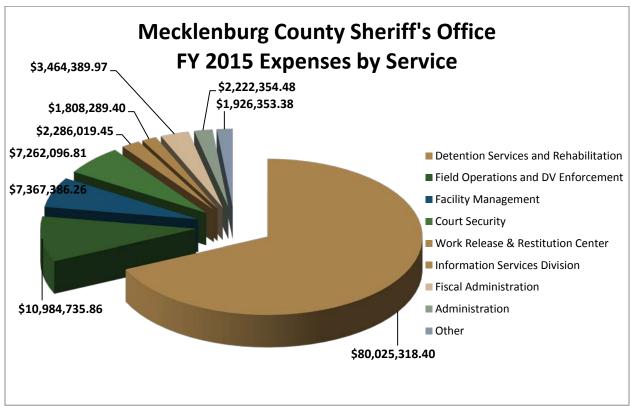
To achieve accreditation, the jails undergo a comprehensive audit of their operations to determine compliance. Accreditation is effective

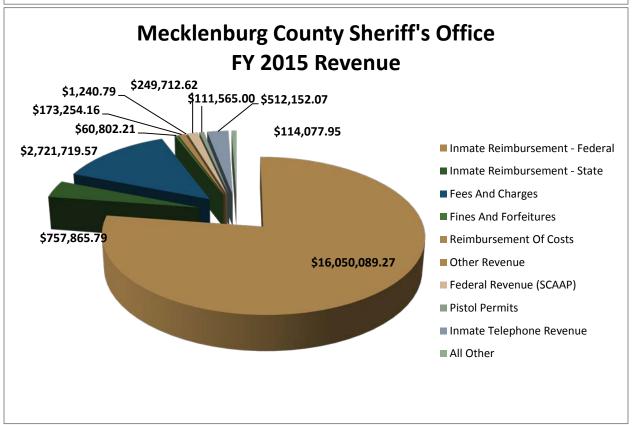
for a three-year period. MCSO conducts annual internal audits of supporting documentation to evaluate operations in order to maintain accreditation.

The accreditation process examines services, programs, and operations essential to superior correctional management. While the primary purpose of accreditation is to protect jail staff and offenders, many additional benefits are also derived. Examples of such benefits include:

- Minimizing the potential for expensive and time consuming litigation from negligence and other liability
- Assessing the strengths and weaknesses of the jail to maximize available resources and implement positive change
- Contributing to public and professional recognition of good performance
- Contributing to improvement of staff moral and inmate behavior

## **Finance**





# **MCSO Employee Appreciation Events**



MCSO Events Committee and Sheriff at the 2014 Sheriff's Office Christmas Party!



MCSO Families enjoying the annual Easter Egg Hunt





MCSO Friends and Family Day!





Rachel Vanhoy, MCSO Director of Business Management receiving her Customer Service Hero-Ethics Award at the annual Mecklenburg County Employee Fest at Freedom Park.

## MCSO in the Community

MCSO is committed to being actively engaged in our community. Throughout the year, MCSO participates in countless community and neighborhood events, many of which are listed below:

- Safe Kids Coalition Board Member
- Certified SIDS and car seat safety training for female inmates
- CMPD Adopt a Pet
- Huntersville Community Development Festival
- Endhaven Elementary
- Dream on 3
- Wells Fargo Cooperate safety seminar
- Good Shepard Church
- Internships for UNCC, JCSU and others
- Board member for ECPI and ITT
- Myers Park Methodist Carnival
- CMS career days and static displays
- Central United Methodist Church
- National Night Out events in the following neighborhoods and communities: Withrow Downs, Sadler Ridge, McCarron, Woodbrush Community, Northwest Community, Woodbridge Community
- Charlotte Aquatic Center
- Hickory Grove Elementary School
- Twilight 5K plus Scout
- Char/Meck fingerprinting at daycare centers
- St. John's Baptist Church
- 2nd Calvary Church
- Participated in the "Sand Box" Prom at Founders Hall
- Keith Larson's "Ride for the Kids"
- Corporate functions such as: Home Depot, Wal-Mart, Old Navy, Verizon safety days

- Hornets' Nest Girl Scouts
- Olympic HS academic judges
- Operation MED Drop
- DWI awareness for Providence Day School
- Coulwood Middle School Career Day
- Hometown Heroes Christmas Tree lot
- Charlotte Cobras Football Team
- Area Parades: St. Patrick's Day, Matthews Alive, Mint Hill, Carolinas Carousel
- 10th Annual Salute to Heroes hockey game
- Prosperity Crossing Fall Festival
- The Life Center of Charlotte "Life Fest"
- Belk Northlake Mall Kidsfest
- University Child Development Center
- Socrates Academy
- Lutheran Services of the Carolinas Festival
- Payton's Place Safety Fair
- Moore's Sanctuary AME Zion
- South Meck HS Career Day
- Autism Speaks Walk and Laugh It Up Blue fundraisers
- Duke Power Safety Festival
- Hornets' Nest Community Heroes Day
- Levine Cancer Center Fun Day
- Military Escort for UNCC 49ers ROTC
- MCSO Helping Hands Golf Tournament
- Queen City Health Expo

Many of the events held in churches, neighborhoods, and schools included fingerprint sessions or show and tell with a patrol car and/or the K9 unit



MCSO Motor Unit en route to the National Peace Officers Memorial Service held in Washington, D.C.



10th Annual Salute to Heroes Hockey Game. MCSO & CMPD beat the CFD & Medic team 5-2.



Sheriff Carmichael at the annual Hometown Heroes Christmas Tree Lot



MCSO Employee participating in the Community Blood Drive



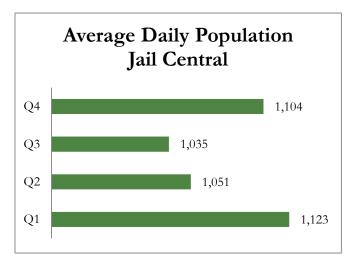
MCSO Deputies participating in National Night Out events

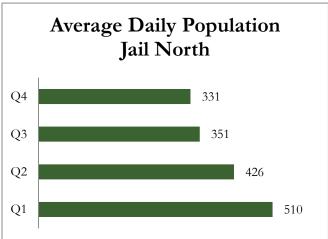


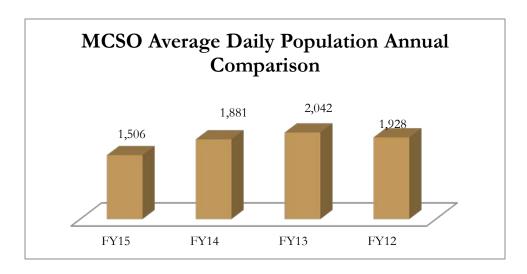


MCSO Employees participating in the annual Twilight 5k, a fundraiser for Right Moves for Youth! The photo to the left shows the various awards MCSO received.

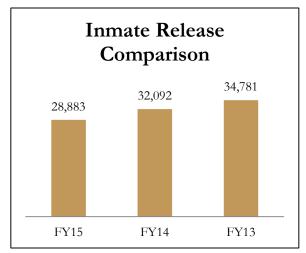
## **Detention Statistics**

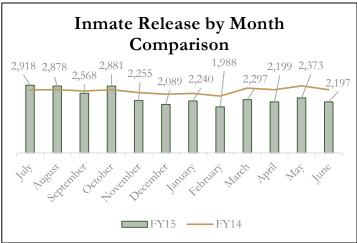




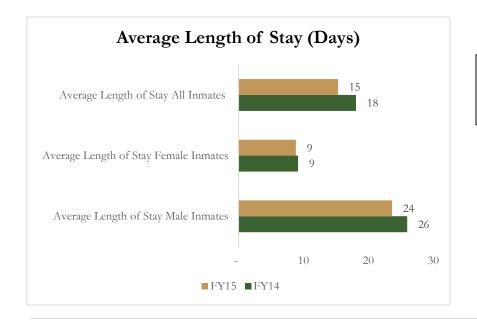


Averages	Q1	Q2	Q3	Q4	FY15	FY14
Adult Male Inmates	1,442	1,353	1,253	1,285	1,333	1,671
Adult Female Inmates	149	126	108	118	125	151
Male Youthful Offenders	65	56	50	51	56	58
Female Youthful Offenders	4	5	4	6	5	4
Average Number of Weekenders	17	22	26	21	21	20
Federal Inmates	360	353	333	357	351	552
Sentenced to the Sheriff - Total	93	84	82	90	87	93





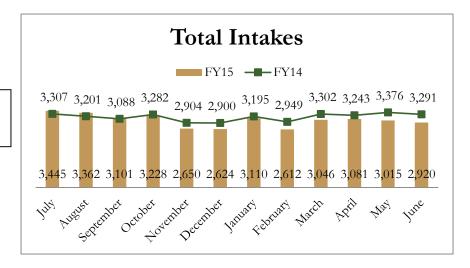
Release Type	Q1	Q2	Q3	Q4	FY15	FY14
Signed Bond (i.e., bondsman, property, cash)	3,428	2,823	2,621	2,590	11,462	13,939
Compliance	77	65	112	101	355	533
Probation/Parole	145	107	86	123	461	461
PJC	6	6	2	2	16	18
Released by Court	59	64	59	71	253	233
Unsecured (co-signer, custody)	1,571	1,503	1,295	1,298	5,667	5,897
Pre Trial Services	272	221	175	227	895	436
Dismissal	344	301	200	267	1,112	1,264
Time Served	1,126	1,032	938	1,002	4,098	4,046
Other Jurisdiction (transferred)	893	726	718	763	3,100	3,627
Federal & ICE	362	294	262	257	1,175	1,411
Other Not Captured Above	81	82	57	68	288	227
Release Totals	8,364	7,225	6,525	6,769	28,883	32,092

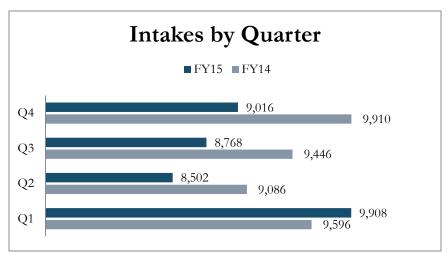


The average length of stay decreased from 18 days in FY14, to 15 days in FY15.

## **Arrest Processing Center (APC)**

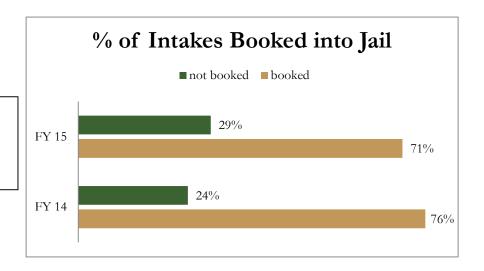
MCSO processed 36,194 arrestees in FY15, compared to 38,038 arrestees in FY14.





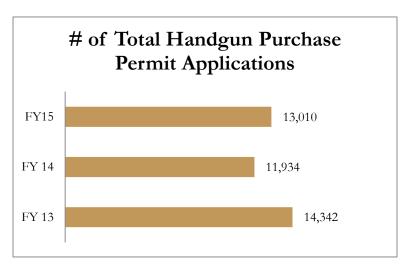
FY15 had the highest number of APC intakes in Quarter 1, compared to FY14 highest number in Quarter 4.

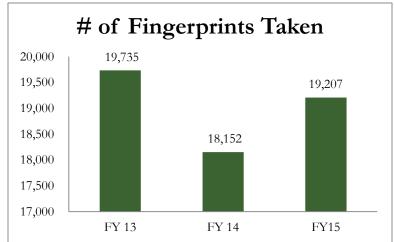
The FY15 APC tracking analysis determined that 71% of arrestees were booked into jail; based on a sample population.



# **Registration Division**

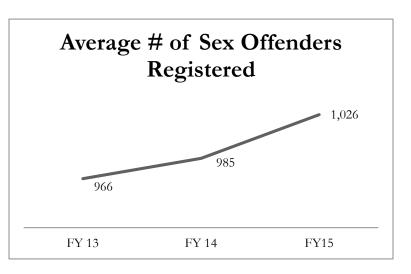
The number of handgun purchase permit applications processed increased to 13,010 in FY15, compared to 11,934 in FY14.



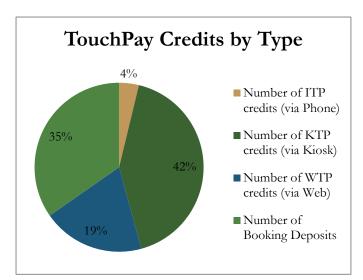


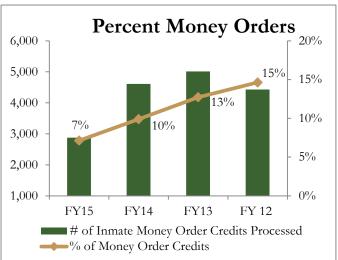
19,207 fingerprinting sessions were conducted by the MCSO Registration Division in FY15

The number of sex offenders monitored throughout FY15, increased by 41 offenders, compared to the previous year.



# **Inmate Property & Finance**



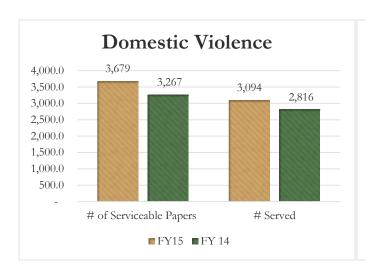


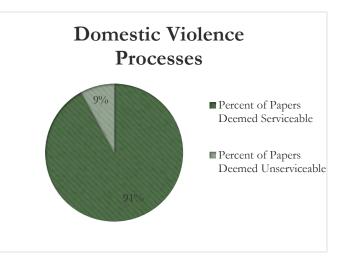
The number of paper money orders processed decreased from 15% in FY12 to 7% in FY15

Finance/Property Statistics	FY 2015	FY 2014
Number of Commissary Orders	80,218	97,869
Total Credits	40,388	46,587
Number of Inmates Released from Property	32,862	35,229
Number of Inmates Dressed In by Property	26,012	28,518

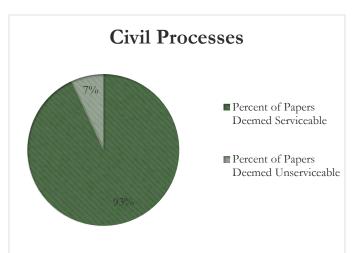
# **Field Operations**

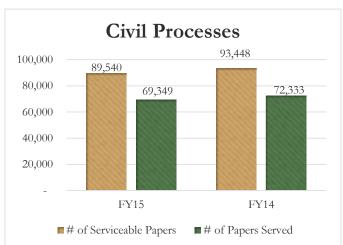
#### **Domestic Violence**





#### **Civil Processes**





MCSO Field Services Deputies made 124,295 attempts to serve civil papers in Mecklenburg County. The FY15 Civil Processing Rate was 77%.

# **Court Security**

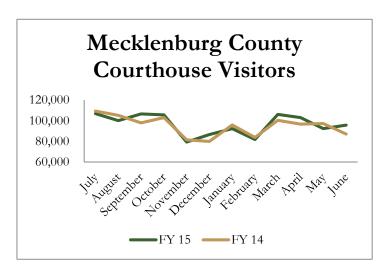
### **Contraband Recovered or Turned Back**

Turned Back Report	#
Sharp/Edged Weapons	2,721
Cameras/Recording Equipment	22
Firearms	0
Bullets	71
Stun Gun	42
OC Spray	275
Laser Lights	40
Handcuff Keys	76
Glass Items	186
Tools	479
Toy Gun	23
Miscellaneous	163
Total	4,098

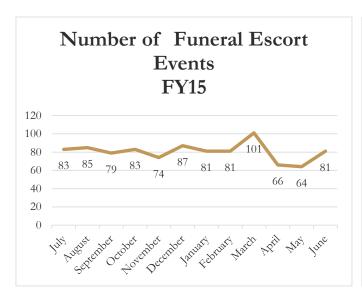
Confiscated Items	#
Sharp/Edged Weapons	6,748
Cameras/Recording	
Equipment	71
Firearms	0
Bullets	129
Stun Gun	44
OC Spray	468
Laser Lights	123
Handcuff Keys	79
Glass Items	298
Tools	682
Toy Gun	41
Miscellaneous	332
Total	9,019

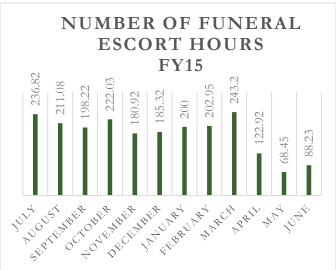
MCSO Deputies provided screening and security for approximately 1,155,603 visitors to the Mecklenburg County Courthouse





MCSO Deputies served approximately 965 families by providing escorts for funeral processions.



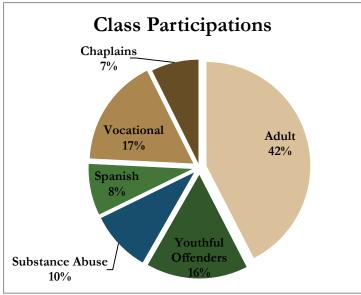


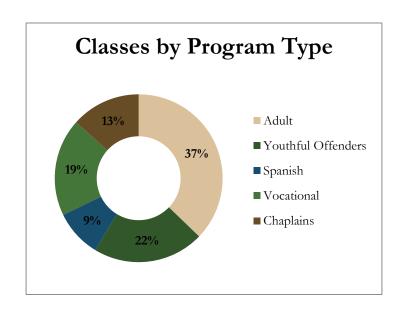


# **Inmate Programs**

Inmate Programs Overview Stats	FY15	FY 14
Number of Requests	90,788	57,360
Number of Participations	12,858	15,956
Number of Individual Participants	3,243	3,528
Number of Completions	9,204	11,403
Completion Rate	72%	71%
Substance Abuse Recidivism (12 Month)	43%	41%







# **Adult Programs**

Adult Programs	FY 15
Number of participations	5,322
Monthly average number of females receiving mentor services	25

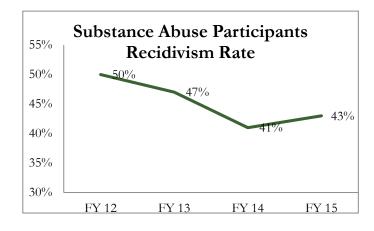


GED	FY 15
Number of GED inmate participations	1,205
Number of GED graduates	24
Average days to graduate	197

58% of the female population received domestic violence education while in custody.

Male Domestic Violence	FY 15
Number of participants	709
Pre/Posttest percent improvement	14%

Substance Abuse	FY 15
Number of participations	1,190
Number of completions	314
Recidivism	43%



Spanish Programming	FY 15
Number of participations	1,006
Number of completions in programs	794
Completion rate	79%



## **Youthful Offender Programs**

w. de loss	
Youthful Offender	FY 15
Number of CMS students	284
Number of graduates	13
Number of youth 18-21 enrolled	30
Number transitioned back to home school or alternative setting	39





YNET/Mental Health	FY 15
Number of referrals to outside provider agencies	132
Number youth served pro-bono MH services while in custody	561
Number of youth who followed up with provider post release	14
Number of individual and group sessions	272

## **Vocational & Re-entry Programs**

Vocational/Reentry	FY 15
Number of horticulture graduates	108
Number of carpentry graduates	26
Number of culinary graduates	70
Number of partners receiving plants	32
Number of partners receiving carpentry products	22
Number of Serve Safe certificates awarded	52

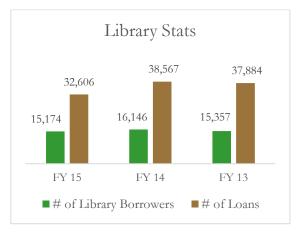


MSCO inmates that participated in the culinary program's Serve Safe exam, received an average score of 87.

## **Library Programming & Services**

Library Services	FY 15
Number of library patrons (Borrowers)	15,174
Number of loans (Transactions)	32,606





The inmate libraries at Jail North and Jail Central had approximately 319 participations in literacy programing classes

Law Library	FY15
Number of requests	5,856
Number of requests approved	3,550

## **Chaplain's Programs & Services**

Chaplain's Services	FY15	FY 14
Number of requests	49,978	48,175
Number of participations in programs	925	1,956
Number of volunteer hours	14,418	14,594
Number of religious studies	18,446	24,275

The Chaplain's Unit is thankful for all volunteers who generated approximately 14,418 volunteer hours in FY15.

The Chaplain's Unit processed 49,978 inmate requests in FY15

# **Support Services**

Research and Planning	Total
Request for Information Response Rate	100%
Requests for Information Response Rate Within 24 Hrs.	100%
Number of Requests for Information	27
Number of Official Reports	22
Customer Service Satisfaction	95%
Percent of Required Reports Completed Within FY15	100%
Facility Management	
Number of Service Requests	13,382
Work Order Completion Rate	94%
Customer Service Satisfaction	93%
Service Requests per Staff	1,123
Average Monthly Labor Savings for In-House Inmate Labor;	
Supervision	\$19,479.85
Legal	
Number of Requests Received	3,598
Legal Service Resolution Rate	97%
Customer Service Satisfaction	100%
IT	
Number of Work Order Requests	3,457
Work Order Completion Rate	97%
Percent Server Availability	98%
Percent Applications Availability	98%
Customer Service Satisfaction	93%
HR	
Number of Civilian Vacancies	22
Vacancy Fill Rate within 12 Weeks	64%
Customer Service Satisfaction	96%
Training Academy	
Number Enrolled in Mandatory Training	34,294
Average Number of Mandatory Training Hours per Month	12,779
Number Enrolled in Non-Mandatory Training	264
Average Number of Non-Mandatory Training Hours per Month	176
Customer Service Satisfaction	94%

# **Employees of the Month**

### July



Sylvia Deese

### August



Tracy Sherman

### September



Tarvin Oliver

October



Belinda Pettit

#### November



Sarah Allen

#### December



Shannon Medford

## January



Christopher Stoop

### February



Freddie Vitela

#### March



Willie Williams

### April



Stephen Whitesides

#### May



Sheryl Drakeford

#### June



Antoinette Montgomery

# **MCSO** Retirees



Mary Andrews



Dennis Andrews



Sheriff Daniel Bailey



James Barber



Derrick Benbow



Donelle Capers



Michael Carlson



Jimmy Copeland



Glenase Cuff

#### MCSO Retirees continued



Michael DeTommaso



Margo Fesperman



Sandra Graham



Carolyn Harrison



Ronald Hill



Mary Hopson



May Hunter



Oren Hyland



Tamkea Lee

#### MCSO Retirees continued



Vance McGee



Mark McLaughlin



Johnny Oliver



Thomas O'Toole



Julia Rush



John Scott



David Suddreth



Brenda Williams

