

MECKLENBURG COUNTY SHERIFF'S OFFICE



FY 2016

Annual Report

Table of Contents

MCSO DEPARTMENT LISTING AND CONTACT INFORMATION	2
MCSO ADMINISTRATION	3
Sheriff Carmichael	3
Chief Deputy McAdoo	4
MCSO EXECUTIVE STAFF	5
AMERICAN CORRECTIONAL ASSOCIATION (ACA)	6
FINANCE	7
MCSO EMPLOYEE APPRECIATION EVENTS	8
MCSO IN THE COMMUNITY	9
DETENTION STATISTICS	11
ARREST PROCESSING CENTER (APC)	13
REGISTRATION DIVISION	14
INMATE PROPERTY AND FINANCE	15
FIELD OPERATIONS	16
Domestic Violence.....	16
Civil Processes	16
COURT SECURITY	17
INMATE PROGRAMS	18
Adult Programs	19
Youthful Offender Programs.....	20
Vocational/Re-Entry Programs.....	20
Library Programming and Services	21
Chaplain's Programs and Services.....	21
SUPPORT SERVICES	22
EMPLOYEE OF THE MONTH	23
RETIREES	24

MCSO DEPARTMENT LISTING AND CONTACT INFORMATION

Mecklenburg County Sheriff's Office
700 E. Fourth St.
Charlotte, NC 28208
Phone: (980) 314-5001
Fax: (704) 336-6118
www.mecksheriff.com

Jail Information: (704) 336-8100

Specific Inmate Information, VINE System: (800) 247-9658

Arrest Processing

Asset Management

Business Management

Civil Judgments/Domestic Violence

K-9

Classification

Communications

Community Service

Court Security

Deputy/Detention Officer Recruiting

Facility Development

Field Operations

Funeral Escorts

Gun Permits

Human Resources

Information Services Development

Inmate Finance and Property

Jail Central

Jail North

Inmate Programs

Legal Counsel

Office of Professional Compliance

Research and Planning

Training

Transportation

MCSO ADMINISTRATION

Sheriff Carmichael

Sheriff Irwin Carmichael was born in rural Long Creek, a few miles north of Charlotte, North Carolina. He started karate lessons at an early age, and through hard work, practice, and training, earned his first Black Belt at the age of fourteen. Since then, he has achieved a master level, ninth degree Black Belt in Kempo Karate. He has put his knowledge, love, and expertise for karate into a business and oversees several karate schools.

In 1986, Irwin joined the Mecklenburg County Sheriff's Office and elected Sheriff in November of 2014. Through his work, he has had the opportunity to interview hardened criminals and analyze the minds behind crimes. He has gathered information for his crime prevention programs through his profile transports of prisoners such as Henry Louis Wallace, Van Brett Watkins, and Rae Carrouth. He saw a way to merge his skill in the martial arts with his knowledge of crime to develop a personal safety and awareness program, Women's Awareness Response. As a courtesy of the Sheriff's Office, he presents this program to organizations, businesses, and groups throughout the country and state.



In an attempt to further educate the public on crime prevention and self-defense, Sheriff Carmichael has written a book, *Women's Awareness Response*, and has produced a child safety and abduction video, *Kid's Awareness Response*. In addition, he uses his martial arts proficiency to teach defensive tactics and ground fighting at the Mecklenburg County Sheriff's Office Training Academy, Charlotte-Mecklenburg Police Academy, and other law enforcement agencies, including the North Carolina Justice Academy and the North Carolina Highway Patrol Training Center. The class that took him the farthest from home was the one he taught the Australian Federal Police.

Sheriff Carmichael's knowledge of karate has made it possible to impact almost every segment of our society as he teaches kid's karate classes, women's self-defense classes and ground fighting seminars.

He is also a retired Engineer/Firefighter for the city of Charlotte. He has fulfilled every little boy's dream of becoming a policeman, fireman, and a karate master. Sheriff Carmichael has a wife, and a son, Rodney, who is already following in his daddy's footsteps.

Chief Deputy McAdoo

Chief Deputy Sheriff, Felicia McAdoo, is a thirty year veteran of the Mecklenburg County Sheriff's Office and is the highest ranking officer.

Chief McAdoo began her career in 1986 starting as a security officer. She served in every rank of supervision until her selection to Chief Deputy in 2008. Previous areas of experience include: Detention and Rehabilitation, Work Release, Arrest Processing, Facility Development, Office of Professional Compliance (Internal Affairs), Field Services and the Courts Division.

Chief McAdoo attended Rutledge College, Gaston College and The Administrative Officer's Management Program at North Carolina State University. She is a member of the American Correctional Association, National Sheriffs' Association, North Carolina Sheriffs' Association, North Carolina Jail Administrators Association, and The National Forum of Black Public Administrators. She also serves as the Chairperson of the Sheriff's Employee of the Month Committee and a Police Activities League board member. Chief McAdoo is a Charlotte native and is married and the mother of a son and two daughters.



MCSO EXECUTIVE STAFF



Commander T. Plummer
Detention



Major R. Collins
Office of Professional
Compliance



Major D. Johnson
Field Operations/Courts



Major L. Pagan
Jail North



Major T.E. White
Jail Central/Arrest
Processing



Jim Cathey
Fiscal Administrator



Marilyn Porter
Legal Counsel



Dorian Johnson
Director of Inmate
Programs



Rachel Vanhoy
Director of Business
Management

AMERICAN CORRECTIONAL ASSOCIATION (ACA)

The Mecklenburg County Sheriff's Office (MCSO) proudly distinguished itself in 2003 as the first nationally accredited local jail system in North Carolina. According to the American Correctional Association (ACA), the national standards serve as benchmarks in the operations of correctional facilities.

These standards are necessary to ensure that facilities are operated safely and professionally.

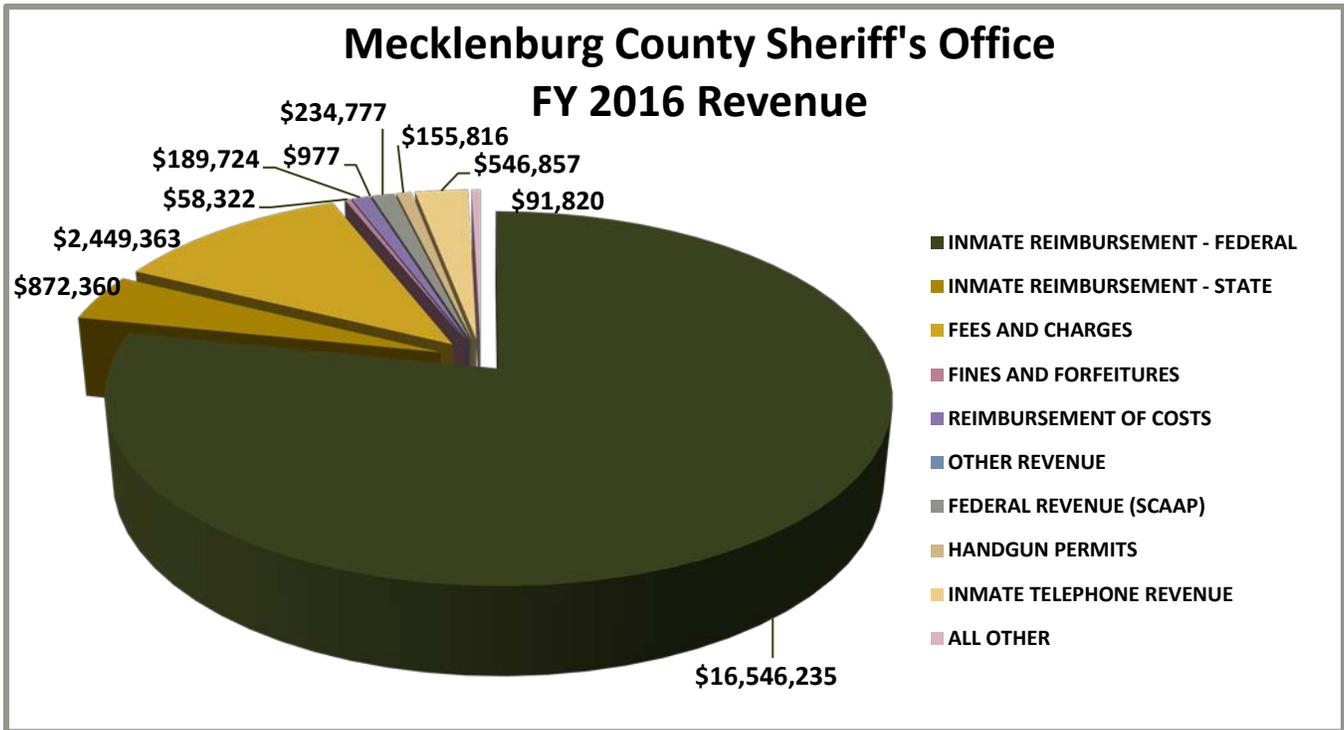
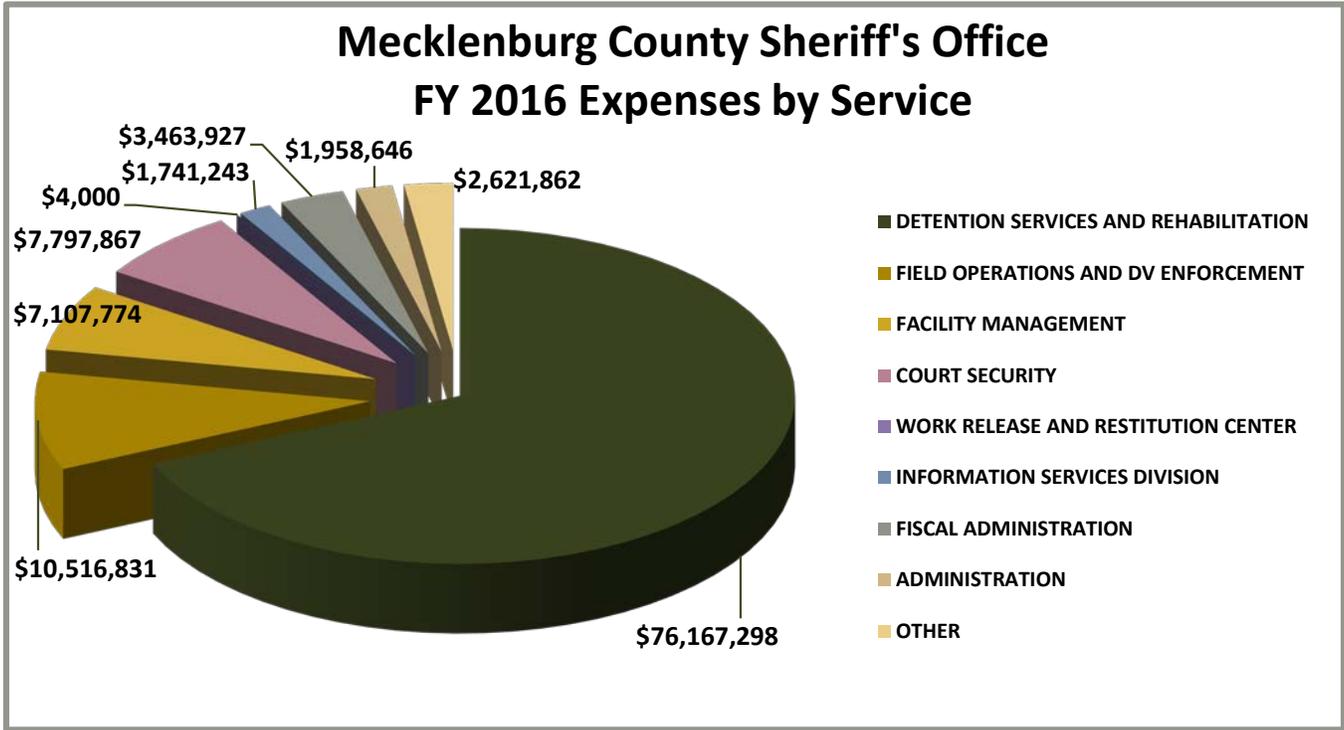


To achieve accreditation, the jails undergo a comprehensive audit of their operations to determine compliance. Accreditation is effective for a three-year period. MCSO conducts annual internal audits of supporting documentation to evaluate operations in order to maintain accreditation.

The accreditation process examines services, programs, and operations essential to superior correctional management. While the primary purpose of accreditation is to protect jail staff and offenders, many additional benefits are also derived. Examples of such benefits include:

- Minimizing the potential for expensive and time consuming litigation from negligence and other liability
- Assessing the strengths and weaknesses of the jail to maximize available resources and implement positive change
- Contributing to public and professional recognition of good performance
- Contributing to improvement of staff moral and inmate behavior

FINANCE



MCSO EMPLOYEE APPRECIATION EVENTS



*Friends & Family Day
2015*



MCSO Retiree Social

MCSO 2015 Christmas Party



MCSO 2016 Easter Party

MCSO IN THE COMMUNITY

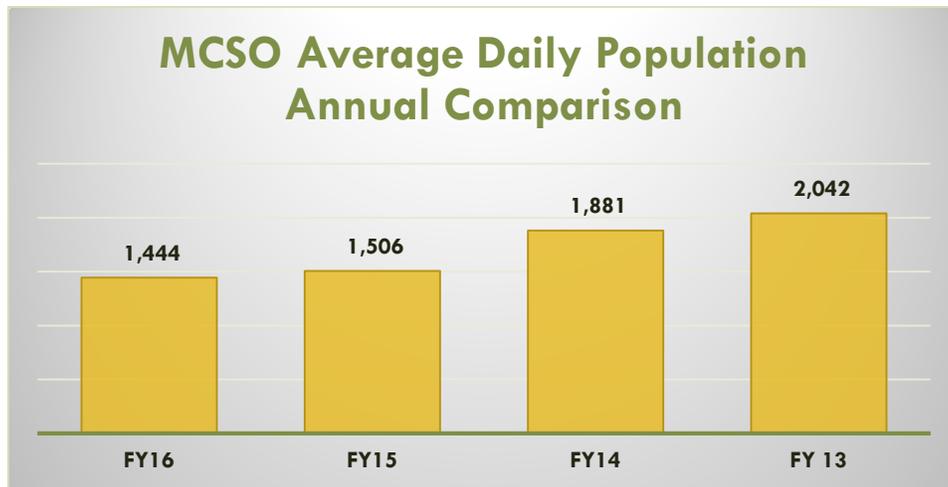
MCSO is committed to being actively engaged in our community. Throughout the year, MCSO participates in numerous community and neighborhood events, many of which are listed below:

- Safe Kids Coalition Board Member
- Huntersville Community Development Festival
- Endhaven Elementary
- Dream on 3
- Wells Fargo Cooperate safety seminar
- Good Shepard Church
- Internships for UNCC, JCSU and others
- CMS career days and static displays
- Central United Methodist Church
- National Night Out events in the following neighborhoods and communities: Withrow Downs, Northwest Community, Woodbridge Community
- Charlotte Aquatic Center
- Hickory Grove Elementary School
- Twilight 5K plus Scout
- Char/Meck fingerprinting at daycare centers
- St. John's Baptist Church
- Second Calvary Church
- Participated in the "Sand Box" Prom at Founders Hall
- Keith Larson's "Ride for the Kids"
- Corporate functions such as: Home Depot, Wal-Mart, Old Navy, Verizon Safety Days
- Hornets' Nest Girl Scouts
- Operation MED Drop
- Coulwood Middle School Career Day
- Hometown Heroes Christmas Tree lot
- Charlotte Cobras Football Team
- Area Parades: St. Patrick's Day, Matthews Alive, Mint Hill,
- Eleventh Annual Salute to Heroes hockey game
- University Child Development Center
- Payton's Place – Safety Fair
- South Meck HS Career Day
- Autism Speaks Walk and Laugh It Up Blue Fundraisers
- Hornets' Nest Community Heroes Day
- Levine Cancer Center Fun Day
- Military Escort for UNCC 49ers ROTC
- MCSO Helping Hands Golf Tournament

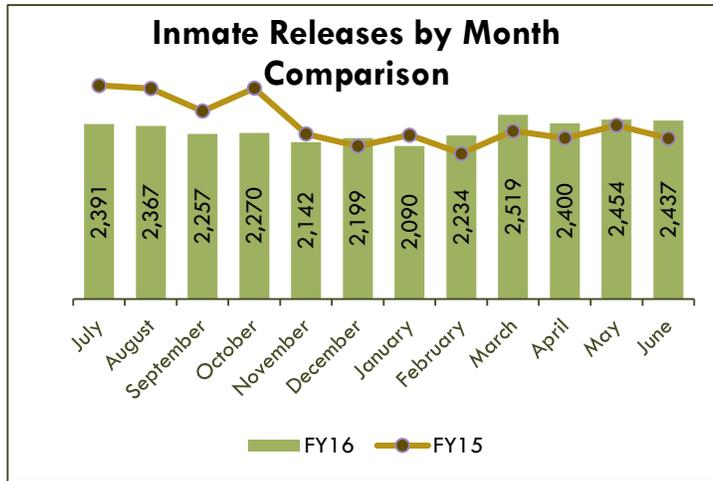
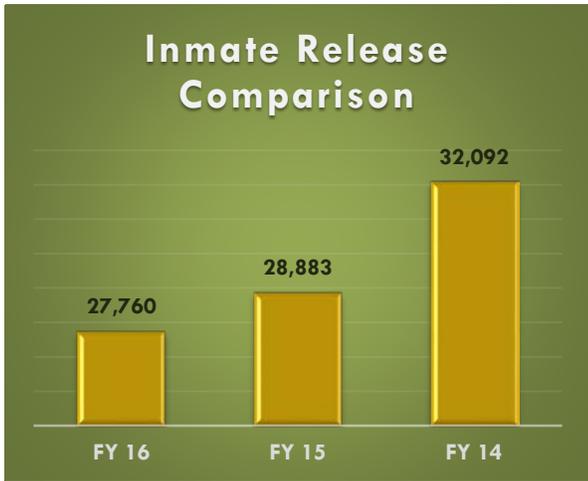




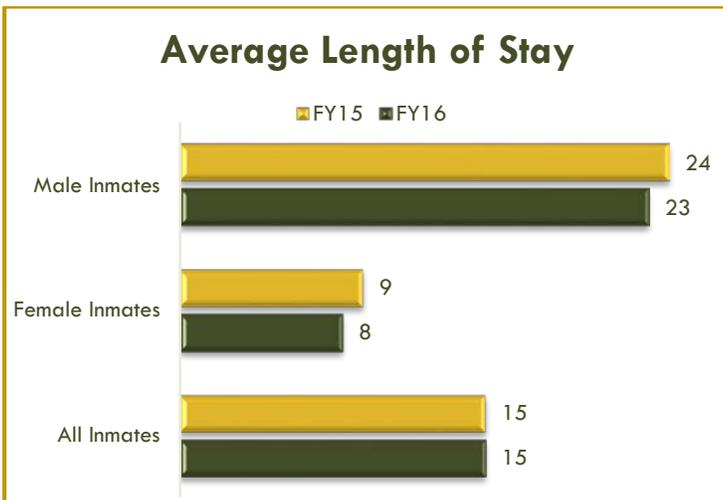
DETENTION STATISTICS



Daily Population Breakdown	Q1	Q2	Q3	Q4	FY16	FY15
Adult Male Population	1,343	1,269	1,227	1,251	1,272	1,333
Adult Female Population	99	103	111	119	108	125
Male Youthful Offenders	53	58	62	61	59	56
Female Youthful Offenders	5	4	4	6	5	5
Average Number of Weekenders	21	22	22	23	22	21
Federal Inmates	372	360	369	346	362	351
Sentenced to the Sheriff- Total	73	67	57	66	66	87

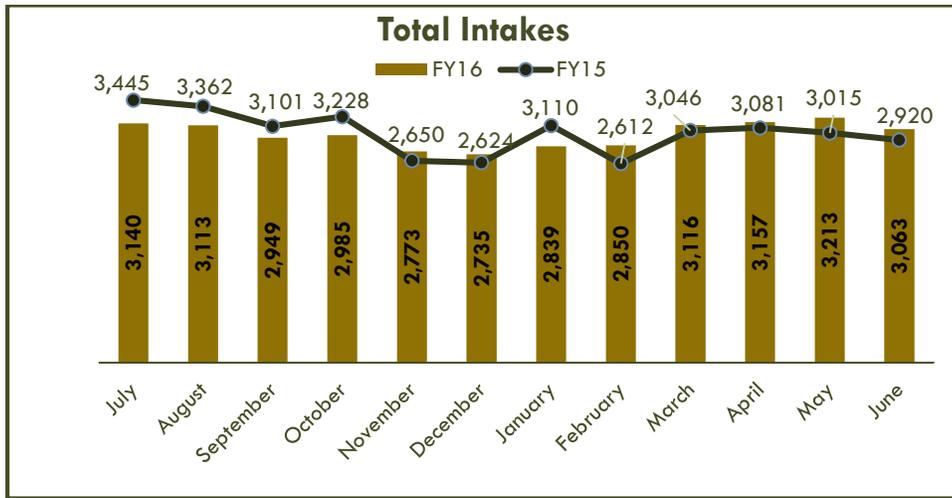


Release Types	Q1	Q2	Q3	Q4	FY16	FY15
Signed Bond(Bondsman, Property, Cash, etc.)	2,661	2,429	2,545	2,379	10,014	11,262
Compliance	105	102	81	66	354	355
Probation/Parole	121	106	114	134	475	461
Prayer for Judgment Continued (PJC)	3	0	2	2	7	16
Release Per Court	65	43	67	55	230	253
Unsecured (Co-signer, WPA, Custody)	1,394	1,415	1,523	1,806	6,138	5,667
Pre-Trial Services	217	300	347	312	1,176	895
Dismissals	272	238	283	299	1,092	1,112
Time Served	931	922	793	954	3,600	4,098
Other Jurisdiction	795	713	687	865	3,060	3,100
Federal and ICE	364	274	330	352	1,320	1,175
Other	86	69	71	67	293	288
Total:	7,015	6,611	6,843	7,291	27,760	28,883



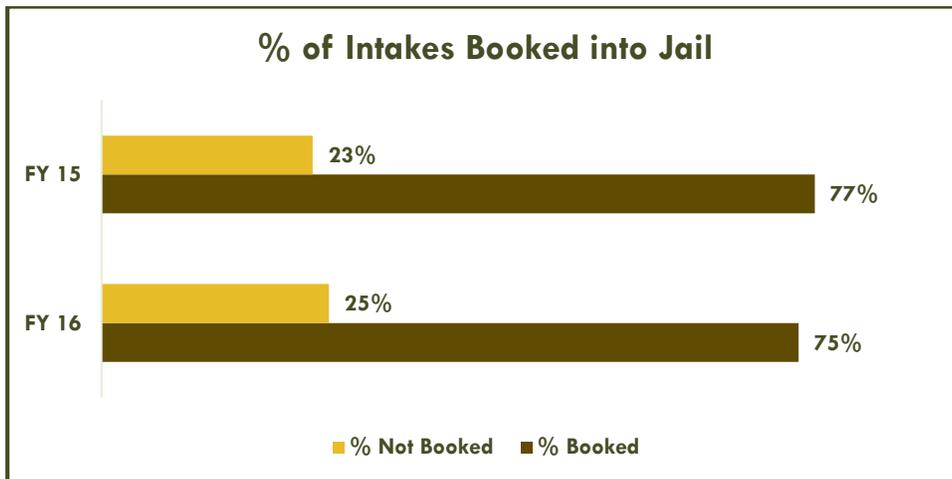
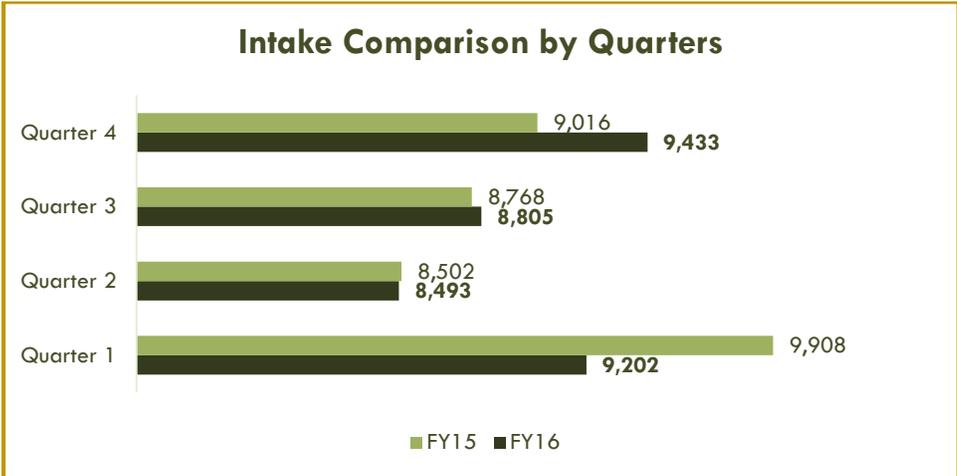
The average length of stay for all inmates in FY 2016 remained the same as in FY 2015, at 15 days.

ARREST PROCESSING CENTER (APC)



MCSO processed 35,933 arrestees in FY 2016, compared to 36,194 arrestees processed in FY 2015.

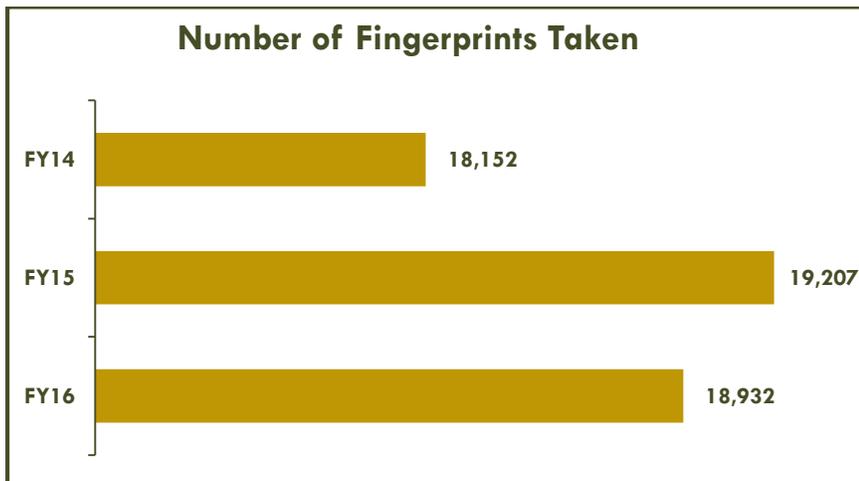
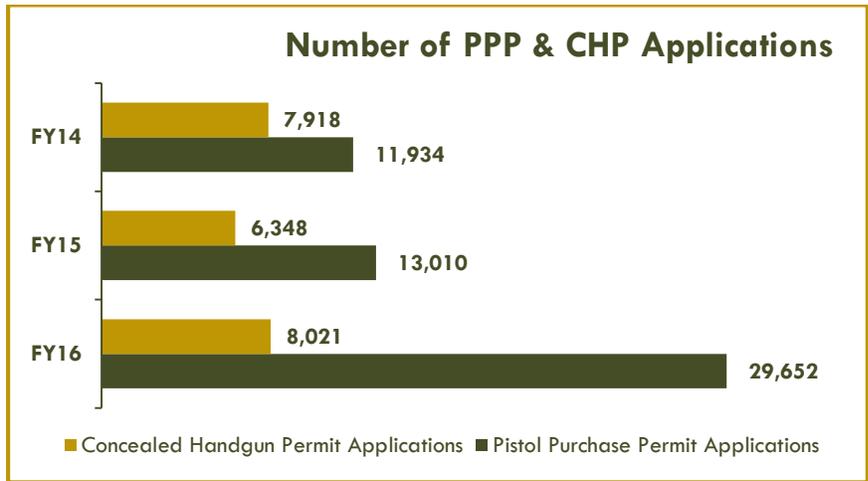
FY 2016 had the highest number of APC intakes in Quarter 4, compared to FY 2015 highest number in Quarter 1.



In FY 2016, 75% of arrestees were booked into jail, compared to 77% of arrestees in FY 2015.

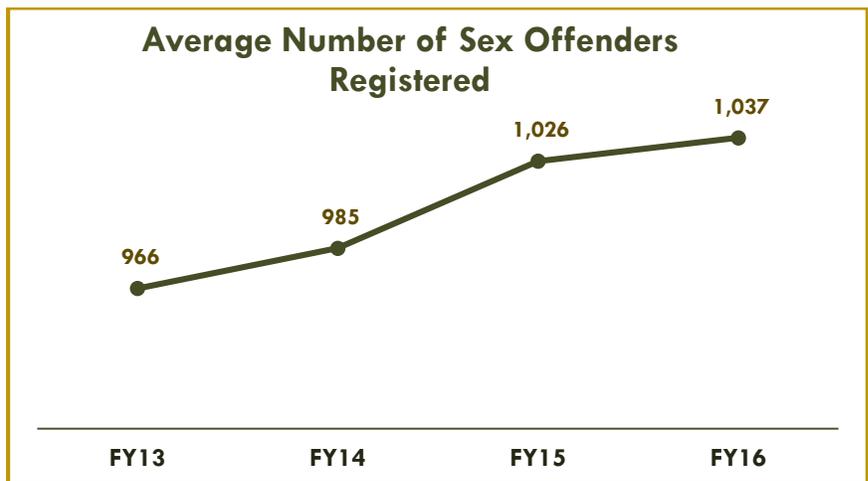
REGISTRATION DIVISION

The number of Pistol Purchase Permit (PPP) applications processed in FY16 increased by 248%, when compared to FY14 numbers.



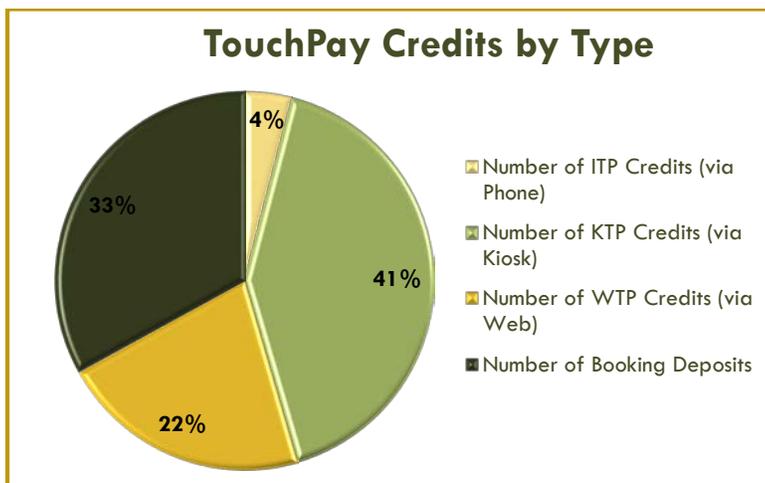
The number of fingerprints taken in FY16 did not vary greatly, when compared to FY15.

The average number of sex offenders monitored in FY16 increased by over 7%, when compared to FY13 number.



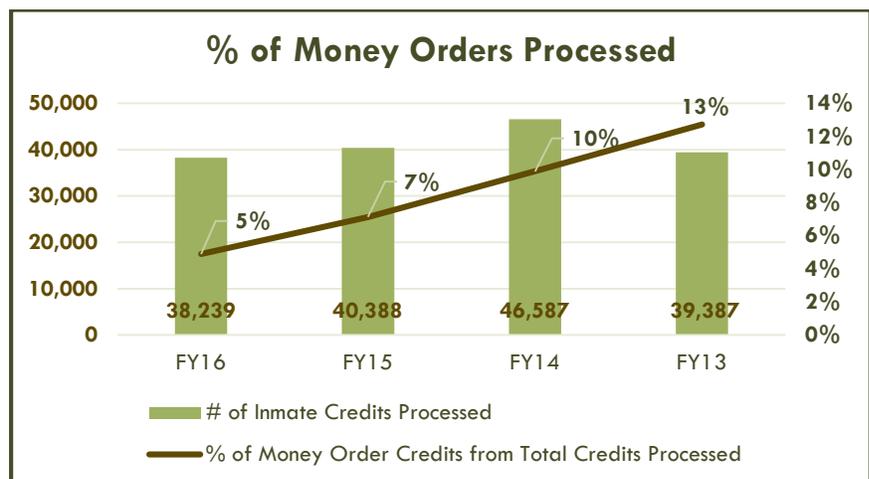
INMATE PROPERTY AND FINANCE

Finance/Property Statistics	FY 2016	FY 2015
Number of Commissary Orders	77,428	80,218
Number of Inmate Credits Processed	38,239	40,388
Number of Inmates Released from Property	32,604	32,862
Number of Inmates Dressed Out in Property	25,903	26,012



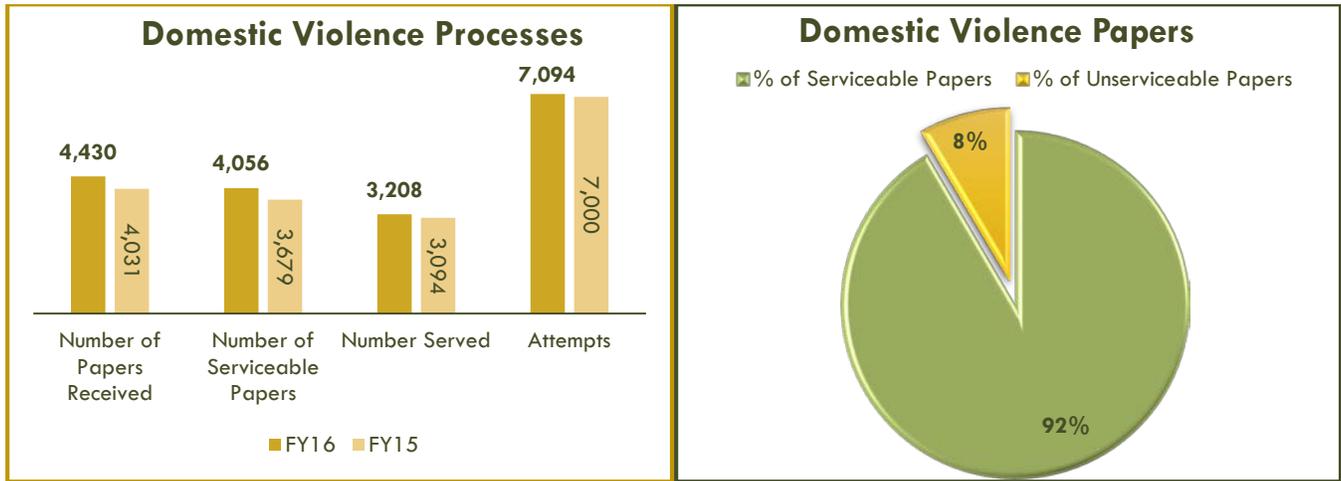
41% of money deposits made into inmate accounts were completed via a TouchPay kiosk.

The number of paper money orders processed has decreased over the past few fiscal years, with the lowest number processed in FY16.



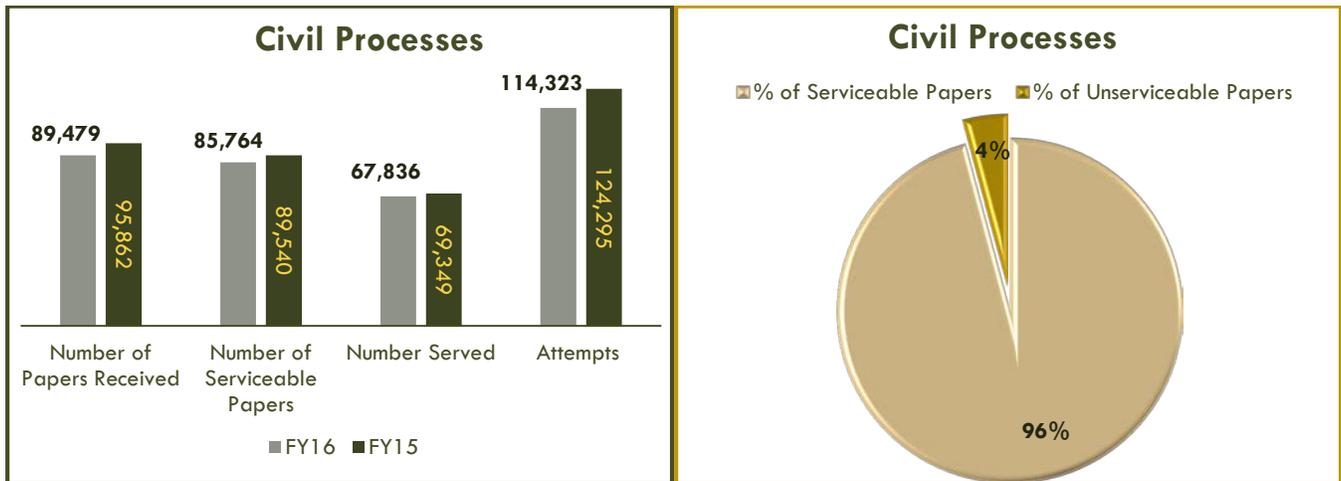
FIELD OPERATIONS

Domestic Violence



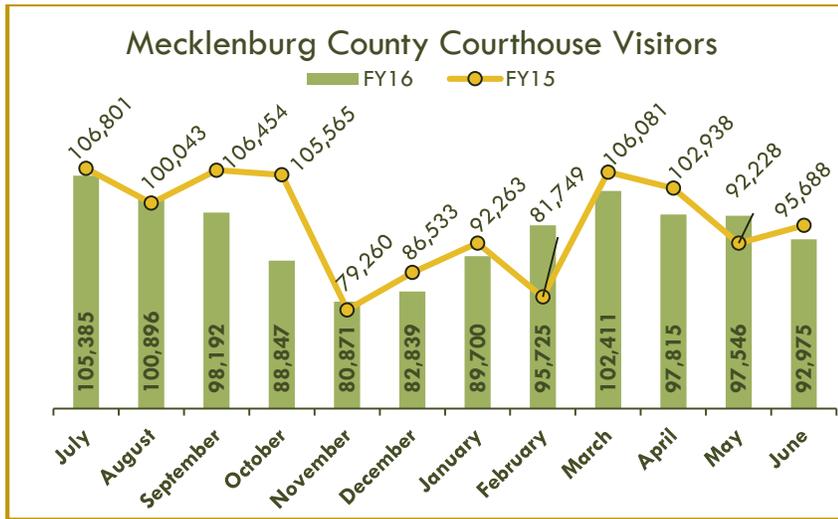
In FY 2016, 92% of Domestic Violence papers received were deemed serviceable, with a year-end service rate of 79%.

Civil Processes



In FY 2016, 96% of Civil Process papers received were deemed serviceable, with a year-end service rate of 79%.

COURT SECURITY



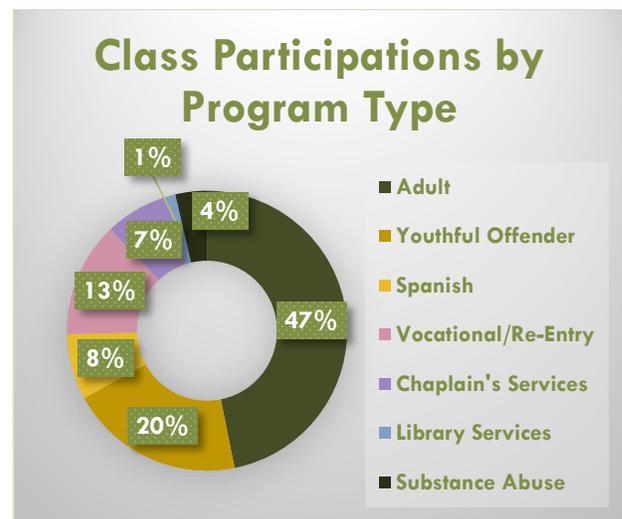
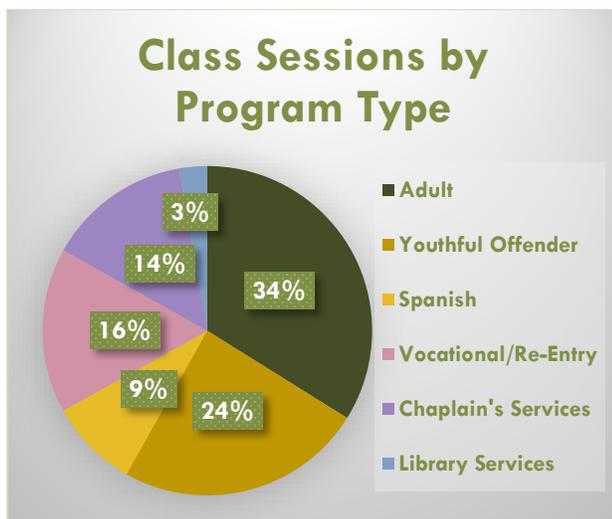
In FY 2016, MCSO Deputies provided screening and security to approximately 1,133,202 courthouse visitors. Compared to FY 2015, there was a 9.3% increase in the number of contraband items turned back or confiscated in FY 2016.

Turned Back Items	Quantity
Sharps/Edged Weapons	2,587
Cameras/Recording Equipment	124
Firearms	2
Bullets	75
Stun Gun	67
OC Spray	267
Laser Lights	61
Handcuff Keys	78
Glass Items	618
Tools	539
Toy Guns	71
Miscellaneous	173
Total	4,662

Confiscated Items	Quantity
Sharps/Edged Weapons	6,687
Cameras/Recording Equipment	0
Firearms	4
Bullets	170
Stun Gun	49
OC Spray	553
Laser Lights	103
Handcuff Keys	101
Glass Items	690
Tools	810
Toy Guns	40
Miscellaneous	471
Total	9,678

INMATE PROGRAMS

Inmate Programs Overview Stats	FY16	FY15
Number of Requests	90,792	90,788
Number of Program Participations	9,478	12,858
Number of Individual Program Participants	2,309	3,243
Number of Program Completions	6,599	9,204
Program Completion Rate	70%	72%
Substance Abuse Recidivism (12 Month)	48%	43%



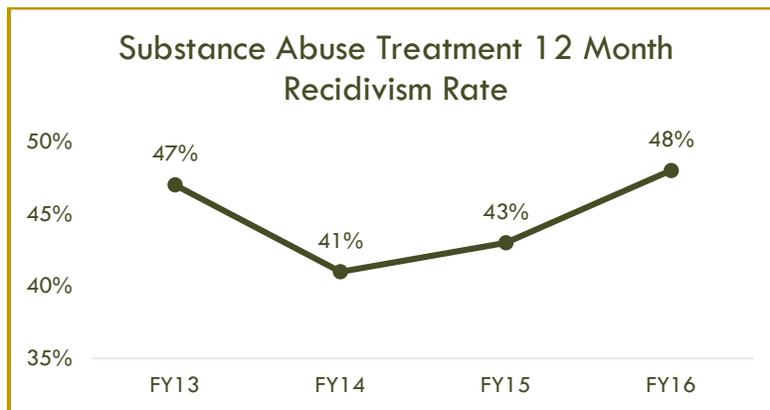
In April of 2016, the MCSO Inmate Programs Division opened a new male program housing unit, for felony and misdemeanor inmates who will be released into the community. Tools such as Level of Service Inventory-Revised (LSI-R) assessment, case management and goal/release planning is provided to each program participant, with the mission of targeting criminogenic risk factors. Further, this evidence based programming offers community linkage to address post release risk factors.

Adult Programs

Adult Programs	FY 16
Number of participations	4,903
Class Completion Rate	76%

Adult GED	FY 16
Number of GED participants	393
Number of GED graduates	12
Average days to graduate	150

Due to the transition from GED to HISET, GED programming was not offered for several months in FY16, resulting in a fewer number of participants, when compared to FY15.



Spanish Programming	FY 16
Number of participations	798
Number of completions in programs	625
Completion rate	78%

Substance Abuse	FY 16
Number of participations	1,030
Number of program completions	325
12 month recidivism rate	48%

Youthful Offender Programs

Communities in Schools (CIS)	Number Served
Number of Youthful Offenders in CIS	87
Successful program utilization	43
Successful program completion	2



Pro-Social Services Delivered	Number Served
Academic assistance provided	300
Basic needs/resources	54
College/career preparation	7
Enrichment and motivation	16
Family engagement/strengthening	20
Life skills/social development	139
Total	536

Youthful offenders who are able to successfully utilize CIS programming, transition into alternative settings such as Charlotte-Mecklenburg Schools, post release.

Vocational/Re-Entry Programs

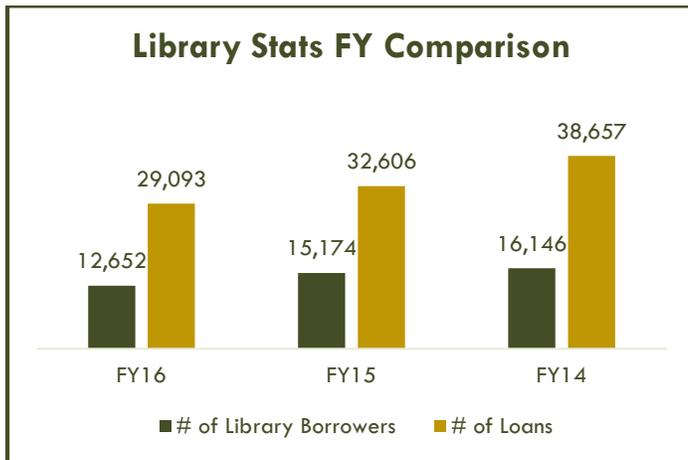
Vocational Class Completions	FY 16
Number of horticulture class completions	109
Number of basic electricity class completions	22
Number of culinary class completions	53
Number of Serve Safe class completions	77
Number of employment readiness class completions	49

In FY16, Vocational and Re-Entry programming was suspended for a period of time, while the new Inmate Programs Director assessed the direction of the program. This partially contributed to the lower number of class completions.

Library Programming and Services

Library Services	FY 16
Number of library patrons (Borrowers)	12,652
Number of loans (Transactions)	29,093

Library Programs had 118 class participations during FY16, with a 75% class completion rate.



Law Library	FY16
Number of requests	6,265
Number of requests approved	3,956

Chaplain's Programs and Services

Chaplain's Services	FY16	FY15
Number of requests	43,135	49,978
Number of participations in programs	766	925
Number of volunteer hours	11,555	14,418
Number of classes in session	103	126

An average of 174 volunteers per month generated 11,555 volunteer hours in FY16. The Chaplain's Unit is thankful to all for their great contribution.

SUPPORT SERVICES

Research and Planning		Total
Request for Information Response Rate		100%
Requests for Information Response Rate Within 24 Hrs.		99%
Number of Requests for Information		41
Number of Official Reports		32
Customer Service Satisfaction		95%
Percent of Required Reports Completed Within FY16		97%
Facility Management		
Number of Service Requests		13,422
Work Order Completion Rate		96%
Customer Service Satisfaction		93%
Service Requests per Staff		1,142
Average Monthly Labor Savings for In-House Inmate Labor; Supervision		\$17,423.67
Legal		
Number of Requests Received		3,714
Legal Service Resolution Rate		97%
Customer Service Satisfaction		100%
IT		
Number of Work Order Requests		3,820
Work Order Completion Rate		94%
Percent Server Availability		98%
Percent Applications Availability		98%
Customer Service Satisfaction		93%
HR		
Number of Civilian Vacancies		22
Vacancy Fill Rate within 12 Weeks		73%
Customer Service Satisfaction		96%
Training Academy		
Number Enrolled in Mandatory Training		32,133
Average Number of Mandatory Training Hours per Month		9,647
Number Enrolled in Non-Mandatory Training		341
Average Number of Non-Mandatory Training Hours per Month		872
Customer Service Satisfaction		94%

EMPLOYEE OF THE MONTH

July



Tonya Smith

August



Lesley Goodman

September



Amy Tucker

October



Crystal Little

November



Carolyn Jones

December



John Nall

January



Ronald Rose

February



Derrick Stephey

March



Rodrick Cumberbatch

April



Brett Watson

May



Vernon Cook

June



Hadiya Hammonds

RETIREES



Anthony Anderson



Dennis Andrews



James Atwood



Dennis Battle



Barbara Beamer



Michael Carleton



James Cathey



James Clemons



Alan Cobb



Patricia Davis



Sylvia Deese



Cathleen Dugan



Michael Dunn



Joseph Epps



Dean Fisher



Cynthia Gilbert



Teresa Gilbert



Richard Heath



Michael Henderson



William Hobbs



Marion Howard



Gabriel Jackson



Ronald Jennings



Sharon Jennings



Wayne Johnson



Jimmy Kirby



Elisa Koonce



Bryan Koonce



Darmon Laney



William Lenoir



Todd Lockamy



Jimmy Mallow



Charles Mauldin



Roger McCoy



Prince Newsom



Mary Pease



Randall Ranson



Nancy Reynolds



Eleanor Roberson



Russell Romei



Gay Sain



Lenwood Simmons



Karen Simon



Stephanie Smith



Arthur Smith



Sherry Smith



Richard Smith



Steven Smith



David Steitz

