

2023

ANNUAL REPORT



Mecklenburg County Sheriff's Office
Fiscal Year 2023: July 1st, 2022 - June 30th, 2023



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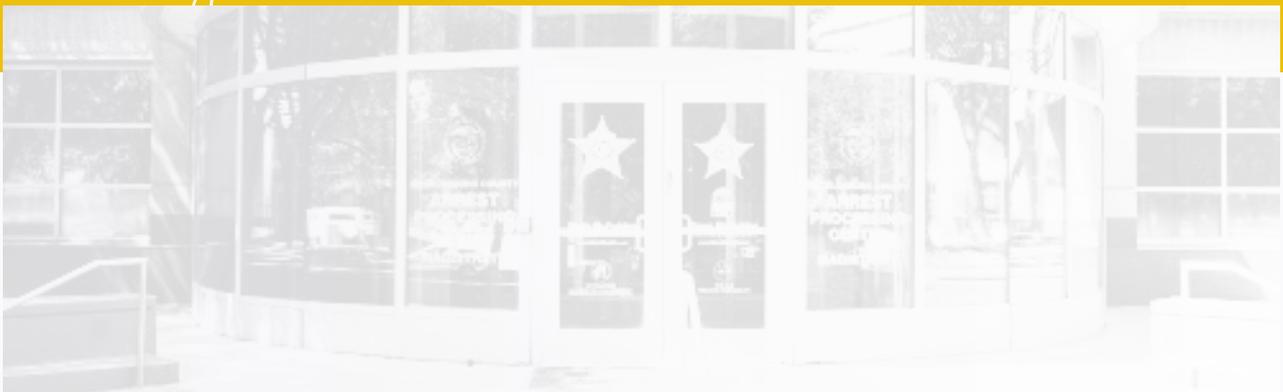
VISION

To be a nationally recognized public safety organization dedicated to deliberate service to our community. To have a highly skilled, well trained, and educated Sheriff's Office that is progressive, service oriented and purpose driven to influence change by being "The Difference."

MISSION

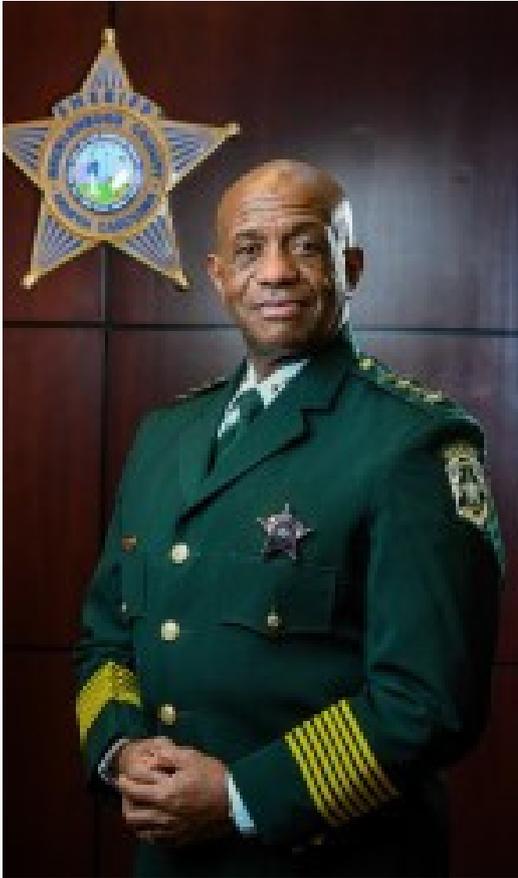
The mission of the Mecklenburg County Sheriff's Office is to serve our community through intentional engagement, access and transparency. To perform the constitutional and statutory mandates of the Office of Sheriff with the highest degree of competence, skill and professionalism. To actively enforce the laws of our state and to safely operate our detention facilities through progressive, innovative and humane practices aimed towards rehabilitating those in custody through non-conventional methods and returning citizens back into our community with hope and a chance for a successful future.

** Progressive * Passionate * Professional **



EXECUTIVE STAFF

Meet the Sheriff



Sheriff Garry L. McFadden

On May 08, 2018 the voters of Mecklenburg County, North Carolina elected Garry L. McFadden as their next Sheriff, making him the first African American Sheriff in the history of the County. On December 04, 2018 Sheriff McFadden was sworn in as the 45th Sheriff of Mecklenburg County.

Sheriff McFadden came to his new position as a thirty-six-year veteran of the Charlotte Mecklenburg Police Department (CMPD) and is one of the most decorated law enforcement officers in the history of CMPD. He spent thirty years as a detective and twenty years in the homicide unit. After a stellar career, Sheriff McFadden retired from CMPD on July 31, 2011 and was immediately re-hired by the City of Charlotte and assigned to work in the Office of the Chief to the Community Relations Unit to help implement programs within the community.

In 2015 while working for CMPD, Sheriff McFadden and three local barbers created a community initiative called, "Cops & Barbers." The initiative captured the attention of "The President's Task Force on 21st Century Policing" and as a result, President Obama invited the group to the White House. President Obama considered this vision as one of the top-ten initiatives in creating meaningful relationships in local communities.

As a detective, Sheriff McFadden has been featured on American Most Wanted, The First 48 and The Justice Files, and as a contributor to People Magazine and other national media outlets.

On June 14, 2016, Investigative Discovery channel presented "I Am Homicide," a docuseries highlighting a few of Sheriff McFadden's most complex homicide cases as a homicide detective with CMPD that he worked over the span of three decades. The debut of this national and international television show allowed Sheriff McFadden to be the first African American Law Enforcement Officer to have his own television show.

“Working to
Influence
Change by
Being "The
Difference”

- Sheriff Garry
L. McFadden

EXECUTIVE STAFF

The Chiefs

Chief Deputy Sheriff Rodney Collins

Chief Deputy Sheriff Rodney Collins joined the Mecklenburg County Sheriff's Office in January of 1994 and was promoted to his current rank in December of 2016. Chief Collins is currently responsible for the Public Information Division, Sheriff's Attorney's Office, Information Services Division, Business Management, and the Office of Professional Compliance (Internal Affairs).

The Mecklenburg County Sheriff's Office is involved in many community-based initiatives, of which Chief Deputy Collins serves on the Board of Directors for the Right Moves for Youth, the Police Athletic League and is an active member of the National Sheriff's Association.

Chief Collins holds a Bachelor of Science degree in Criminal Justice and a Master of Business Administration from Pfeiffer University. He is also a graduate of Northwestern University School of Police Staff and Command.



Chief of Detention Telisa White

Detention Chief Telisa White is a 27-year veteran of the Mecklenburg County Sheriff's Office and is currently the highest-ranking female within the agency. Chief White began her career with the Sheriff's Office in 1994. She was promoted to the rank of Sergeant in 1997 and served in the roles of Facility Training Coordinator, Administrative Sergeant and Reality Sergeant.

Chief White served as Direct-Action Response Team Sergeant (DART) Commander for 6 years and Training Commander for 3 years. She was the first Detention Officer to be promoted to the rank of Captain in 2003, serving 5 years at the Office of Professional Compliance. She was also the first Detention Captain to be promoted to the rank of Major in 2015 and the first Detention Major to be promoted to the rank of Chief of Detention in 2018. In this role, she is over both detention facilities, arrest processing, and resident programs.

Chief White graduated from Gardner-Webb University in 1992 with a Bachelor of Arts in Sociology and in 2022, received her Master of Arts in Leadership from Carolina University.



EXECUTIVE STAFF



Major K. Jones
Office of Professional
Compliance



Major M. Henson
Arrest Processing



Major S. DeLeon
Detention Center
Central



Major C.D. Youngblood
Community
Engagement



Major D. Johnson
Courts



Major B. Adams
Field Operations /
Training



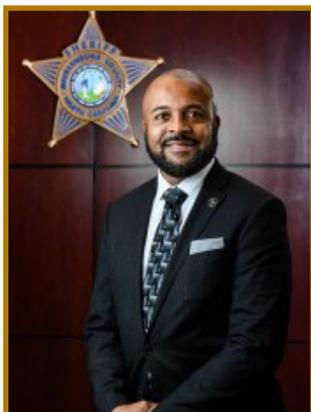
Marilyn Porter
Legal Counsel



George Guise
Legal Counsel



Rachel Vanhoy
Director of Business
Management



Dorian Johnson
Director of Adult
Programs



Bradley Smith
Public Information
Manager



Shelby Jones
Executive Assistant to
the Sheriff

FISCAL YEAR 2023

Events

September

Regulatory Stops

On September 19, 2022, MCSO adopted a new policy to end regulatory stops for non-moving violations as an amendment to the MCSO Uniform Traffic Enforcement Policy.

New Resident Program

MCSO in partnership with Peace 4 Poverty introduced a new resident program called The Next Great 50. This program provides an opportunity for participants to learn about different areas of business and gives them everyday tools they can apply to their lives in the detention center, and post release.

December

Sheriff Sworn in for Second Term

On December 6, 2022, Sheriff McFadden was sworn in for his second term as the 45th Sheriff of Mecklenburg County

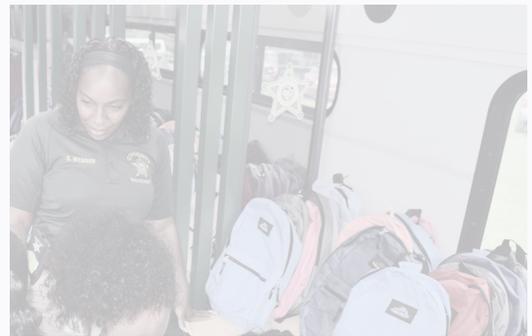
New RISE Program

December 7, 2022, MCSO in partnership with the NCDHHS started a capacity retention pilot program which looks to provide various services to residents including but not limited to psychiatric care, substance abuse treatment, and targeted case management.

August

Stars and Cars

The MCSO Community Engagement Team held its Second Annual Stars and Cars Back to School Event.



November

Juvenile Detention Center Closes

On November 15, 2022, the Mecklenburg County Juvenile Detention Center (MCJDC) residents were transferred to other North Carolina Department of Public Safety (NCDPS) juvenile detention facilities. In preparation for the closure, MCSO Juvenile Detention Officers participated in training at Detention Center Central, to ensure that they are prepared to work with the adult resident population. MCJDC operations officially ceased operations on December 1, 2022.



FISCAL YEAR 2023

Events

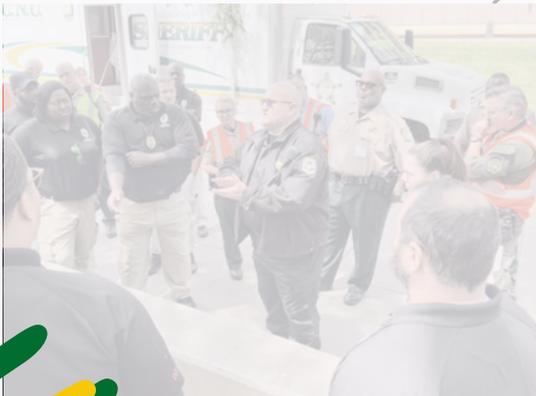
March

Purchase Permits

March 29, 2023, Senate Bill 41 (SB41) was passed. This bill eliminated the pistol purchase permit laws effective immediately. Once passed MCSO immediately ceased processing all pistol purchase permits.

OMS Upgrade

On March 19, the MSCO initiated the scheduled upgrade of its Offender Management System (OMS). This was the first significant upgrade to the system in over ten years and will provide enhanced functionality that will help streamline operations. Post-go-live, the agency will begin a process of continuous improvement, reviewing current processes to ensure OMS is fully operationalized.



February

New Resident Program

February 28, 2023, MCSO in partnership with Life Connections, debuted a new resident program entitled Strengthening Families. The program teaches residents effective communication skills, to help them strengthen bonds with their child.

MCSO Celebrates 260 Years

During the month of February, MCSO celebrated 260 years of service to Mecklenburg County



May

Active Shooter Exercise

May 5, 2023, MCSO, along with key Mecklenburg County Court Officials, held an active shooter training exercise inside the Mecklenburg County Courthouse. The primary purposes of this exercise were to build knowledge and skills for responding when presented with varying scenarios and to help law enforcement and court leaders identify and correct deficiencies in knowledge, communication, coordination, and decision-making. Effective crisis planning, response, and recovery capabilities are essential to meet this objective.

ACCREDITATIONS



Accreditation is based on the NCCHC Standards for Health Services, which come in separate manuals for jails, prisons, and juvenile detention and confinement facilities. Accreditation covers compliance with standards in the following general areas:

- Governance and administration
- Safety
- Personnel and training
- Health care services and support
- Inmate care and treatment
- Health promotion
- Special needs and services
- Health records
- Medical-legal issues

Accreditation is available to large and small facilities, whether or not you have full-time staff. If specific standards don't apply to your facility, they are not considered during the accreditation process.

How Accreditation Can Help Your Facility

- Public recognition and tangible evidence of a standards-based system of care
- More efficient, less costly operations
- Reduced risk of adverse events and health care-related litigation and liability



The Mecklenburg County Sheriff's Office proudly distinguished itself in 2003 as the first nationally accredited local detention system in North Carolina by the American Correctional Association (ACA). According to the ACA Standards and Accreditation Department, the standards "represent fundamental correctional practices that ensure staff and inmate safety and security; enhance staff morale; improve record maintenance and data management capabilities; assist in protecting the agency against litigation; and improve the function of the facility or agency at all levels."

To achieve accreditation, jails undergo a comprehensive audit of their operations to determine compliance. Accreditation is effective for a three-year period and during this timeframe, MCSO conducts annual internal audits to evaluate operations to maintain this accreditation.

The accreditation process examines services, programs, and operations essential to superior correctional management. While the primary purpose of accreditation is to protect jail staff and offenders, many additional benefits are also derived. Examples of such benefits include:

- Minimizing the potential for expensive and time-consuming litigation from negligence and other liability.
- Assessing the strengths and weaknesses of the jail to maximize available resources and implement positive change.
- Contributing to public and professional recognition of good performance.
- Contributing to improvement of staff moral and inmate behavior.



The Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA®) was founded in 1979 by a consortium of law enforcement associations with the objective to "improve the delivery of public safety services, primarily through voluntary public safety agency accreditation programs, organized and maintained in the public interest."

Considered the gold standard in public safety, CALEA® is committed to ensuring that accredited agencies have and continue to uphold the high values associated with admission to its association. To attain CALEA® accreditation, prospective organizations undergo a multi-step process of assessment, evaluation, and auditing of policies, procedures, and operations. These measures are taken to determine if agencies are operating in accordance with guidelines outlined by CALEA®. Once accreditation is awarded, agencies are responsible for upholding these standards on a continuous basis throughout the accreditation period to retain certification, and to attain re-accreditation, which happens every four years.

The road to accreditation, may be demanding, but establishing and preserving accreditation and standards has many benefits, which CALEA® states include:

- Staunch support from government officials
- Stronger defense against civil lawsuits
- Reduced risk and liability exposure
- Greater accountability within the agency

The Mecklenburg County Sheriff's Office was able to successfully complete the requirements and procedures necessary to achieve certification, and on April 2nd, 2022, was awarded CALEA® accreditation in Law Enforcement. MCSO is dedicated to maintaining CALEA® accreditation which allows our agency to continue to build upon our established efforts of ensuring public safety, building community relations, and operating with high morals and standards in order to best serve our officers, staff, residents, and communities.



MCSO received the Triple Crown Award on June 28, 2022. This award is only bestowed upon institutions that hold accreditation from CALEA, ACA, and NCCDHC simultaneously.



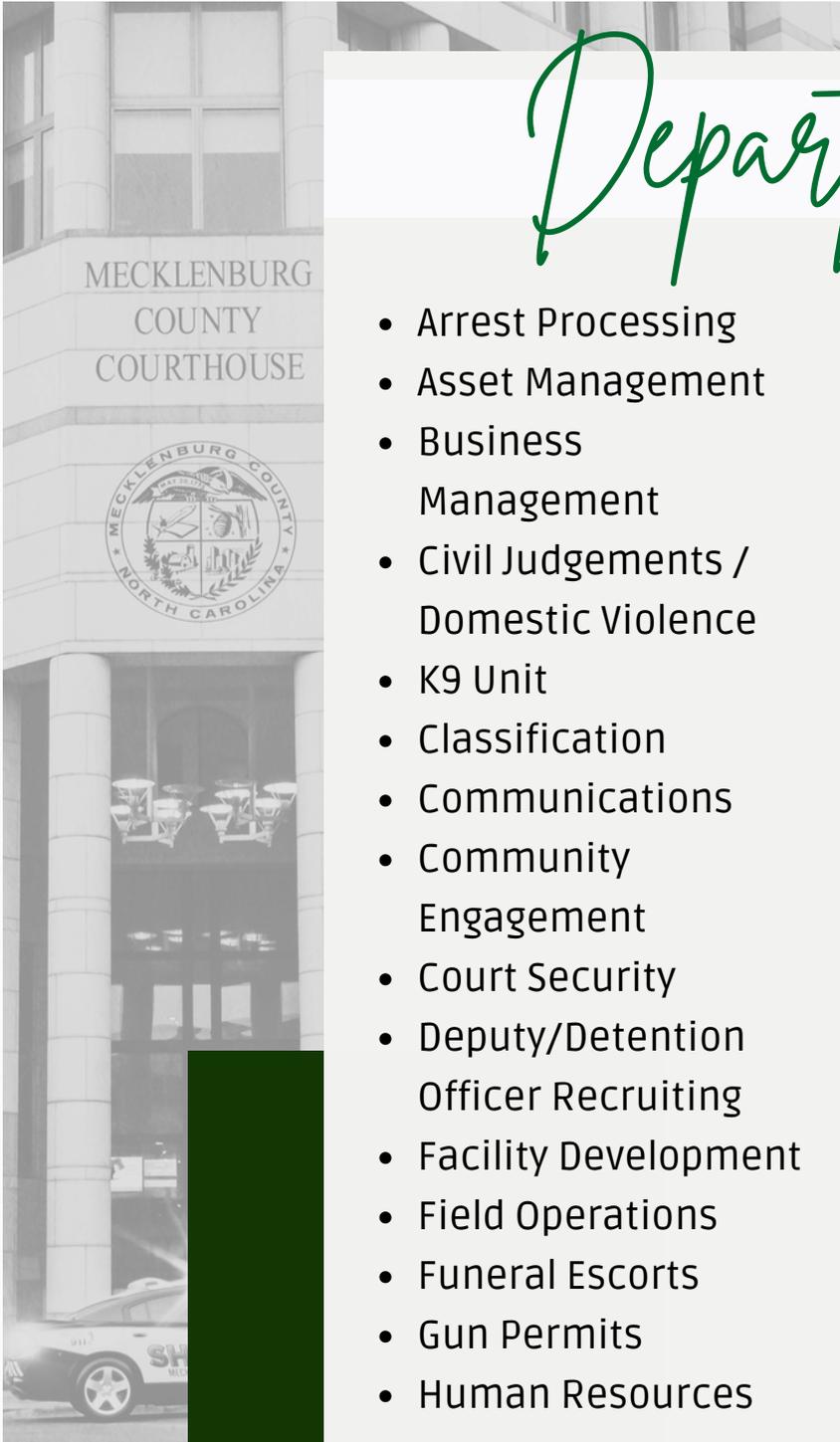
DEPARTMENT LISTINGS

Detention Center Information

704-366-8100

Detention Resident Information (VINE System)

800-247-9658



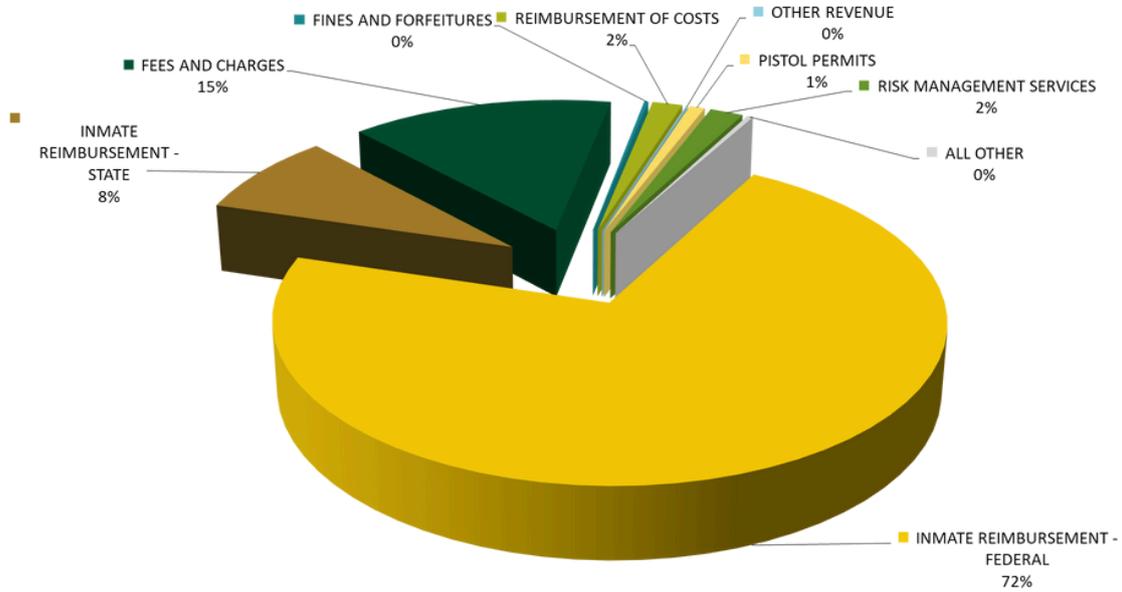
Departments

- Arrest Processing
- Asset Management
- Business Management
- Civil Judgements / Domestic Violence
- K9 Unit
- Classification
- Communications
- Community Engagement
- Court Security
- Deputy/Detention Officer Recruiting
- Facility Development
- Field Operations
- Funeral Escorts
- Gun Permits
- Human Resources
- Information Services Department
- Inmate Finance and Property
- Detention Center Central
- Detention Center North
- Resident Programs
 - Adults
 - Youthful Offenders/ Juveniles
 - Re-entry Programs
 - Library Services
 - Chaplain Services
- Legal Counsel
- Office of Professional Compliance
- Research and Planning
- Training
- Transportation

FINANCE AND BUDGET

Fiscal Year 2023 Revenue

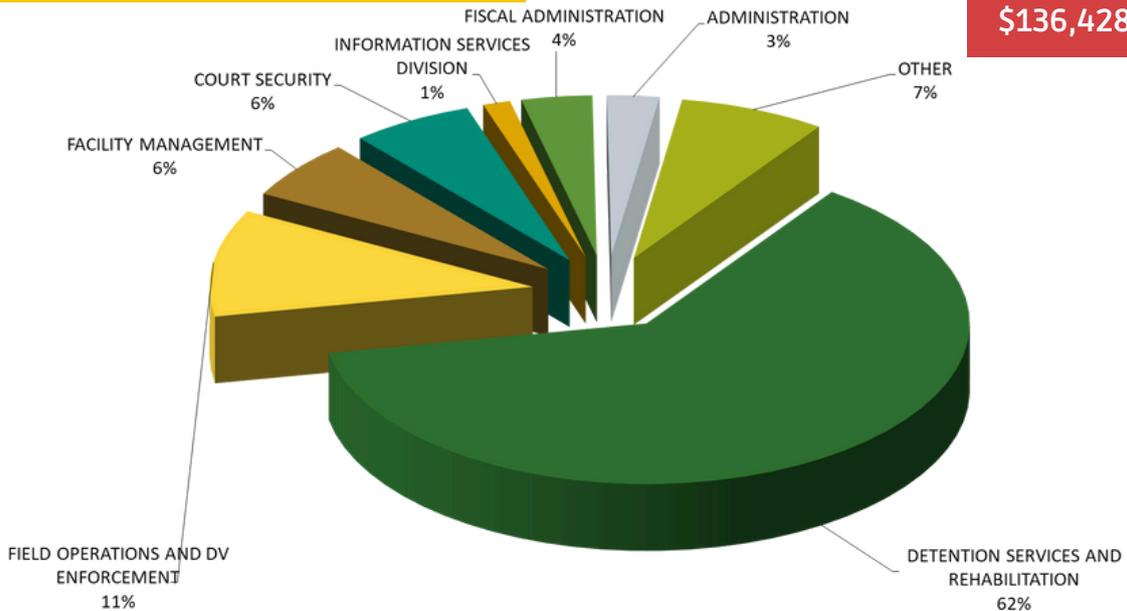
Total Revenue:
\$15,766,172



INMATE REIMBURSEMENT - FEDERAL \$11,290,720	INMATE REIMBURSEMENT - STATE \$1,338,150	FEES AND CHARGES \$2,333,143
FINES AND FORFEITURES \$35,845	REIMBURSEMENT OF COSTS \$267,003	OTHER REVENUE \$13,451
PISTOL PERMITS \$137,650	RISK MANAGEMENT SERVICES \$296,626	ALL OTHER \$53,583

Fiscal Year 2023 Expenses

Total Expenses:
\$136,428,625



DETENTION SERVICES AND REHABILITATION \$85,004,658	FIELD OPERATIONS AND DV ENFORCEMENT \$14,704,214	FACILITY MANAGEMENT \$8,113,723
COURT SECURITY \$8,331,427	INFORMATION SERVICES DIVISION \$1,871,992	FISCAL ADMINISTRATION \$4,838,331
ADMINISTRATION \$3,569,064	OTHER \$9,995,216	

PERMITS AND REGISTRATION

Demand for services offered by the MCSO Registration Division decreased between FY22 and FY23. The number of Concealed Handgun Permit (CHP) applications received decreased by just over 12%, while the number of Pistol Purchase Permit (PPP) applications received decreased approximately 24% between FY22 and FY23.

Number of Pistol Purchase Permit and Concealed Carry Permit Applications



Permits

24%

decrease in
purchase permit
applications

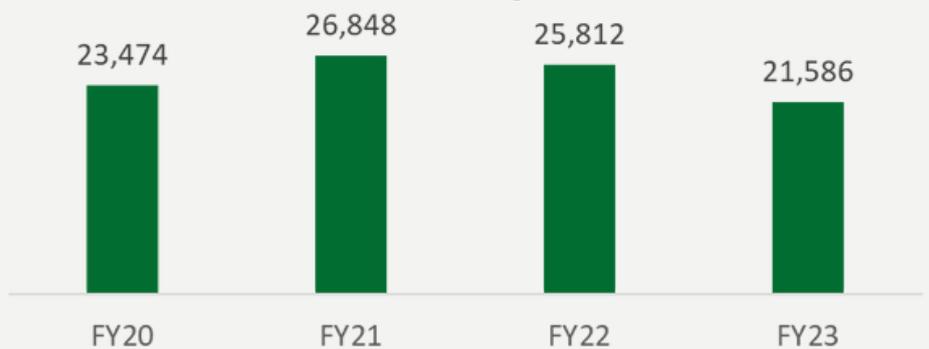
Why did the Pistol Purchase Permit Applications drop during Fiscal Year 2023?

29 March 2023, Senate Bill 41 (SB41) was passed. This bill eliminated the pistol purchase permit laws effective immediately. Once passed MCSO immediately ceased processing all pistol purchase permits.

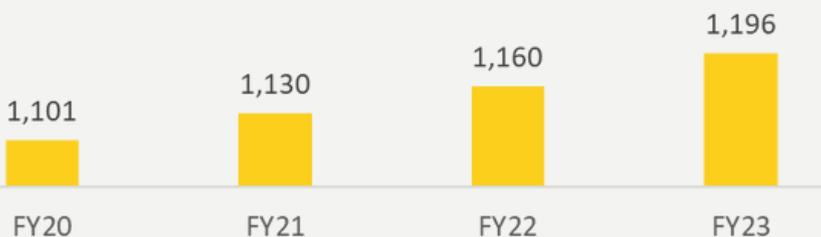
Fingerprints

Annual Number of Fingerprints Taken

16%
decrease in
the number of
fingerprints
taken from
FY22 to FY23



Average Number of Sex Offenders Monitored Monthly



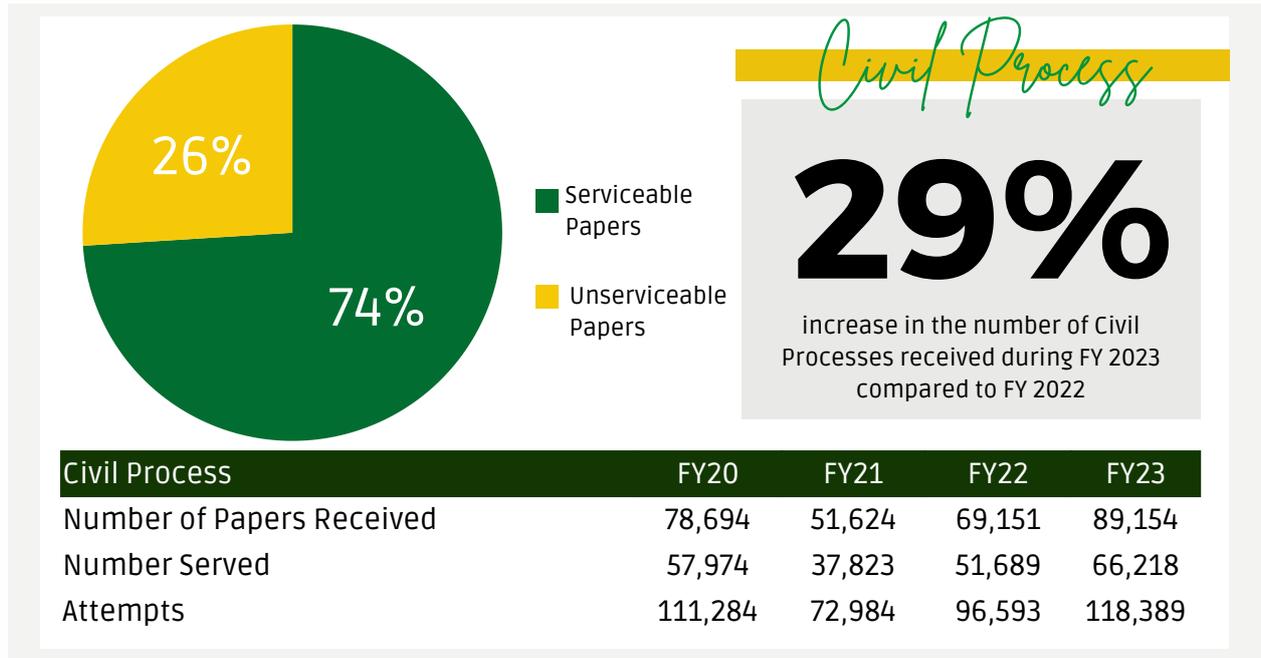
Registration

3%
increase in the number
offenders monitored
from FY22 to FY23

FIELD OPERATIONS

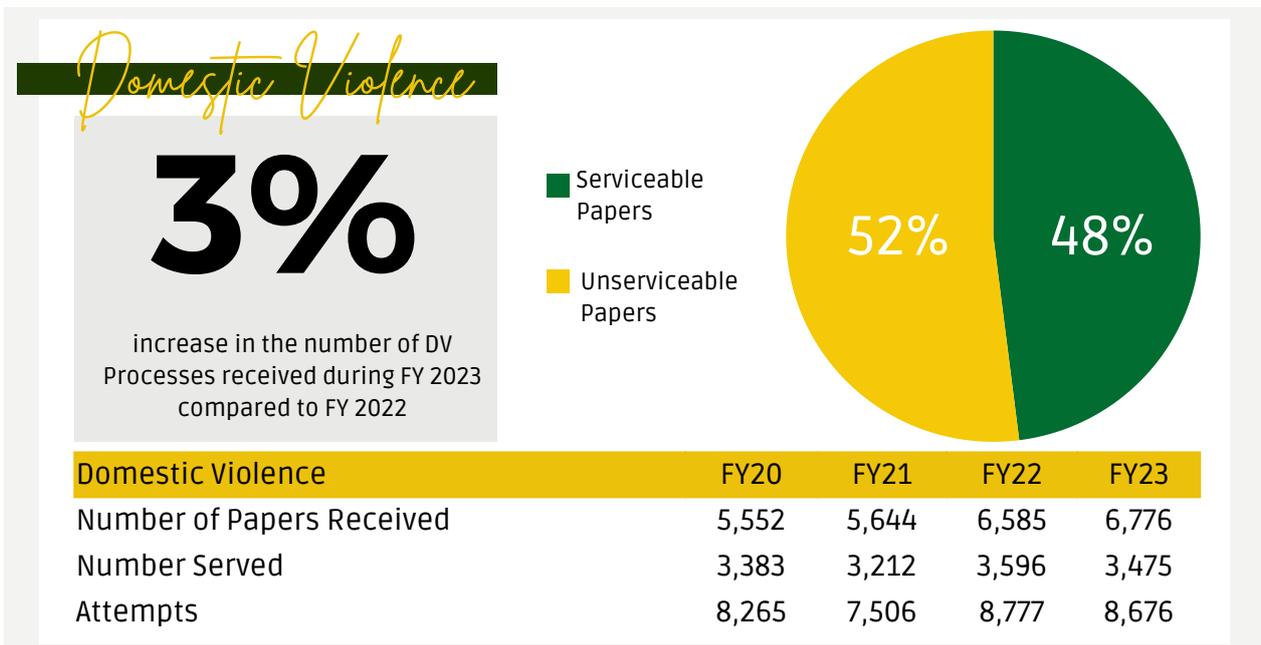
Civil Process

There were over 118,000 attempts to serve the 89,154 civil processes received during FY23. Twenty-six percent of all civil processes received were deemed unserviceable after deputies exercised due diligence to ensure multiple attempts were made to serve a process.



Domestic Violence

The number of domestic violence (DV) processes received also increased from FY22 to FY23. There were 8,676 attempts to serve DV processes. Fifty-two percent of processes received were deemed unserviceable, while 48% were deemed serviceable

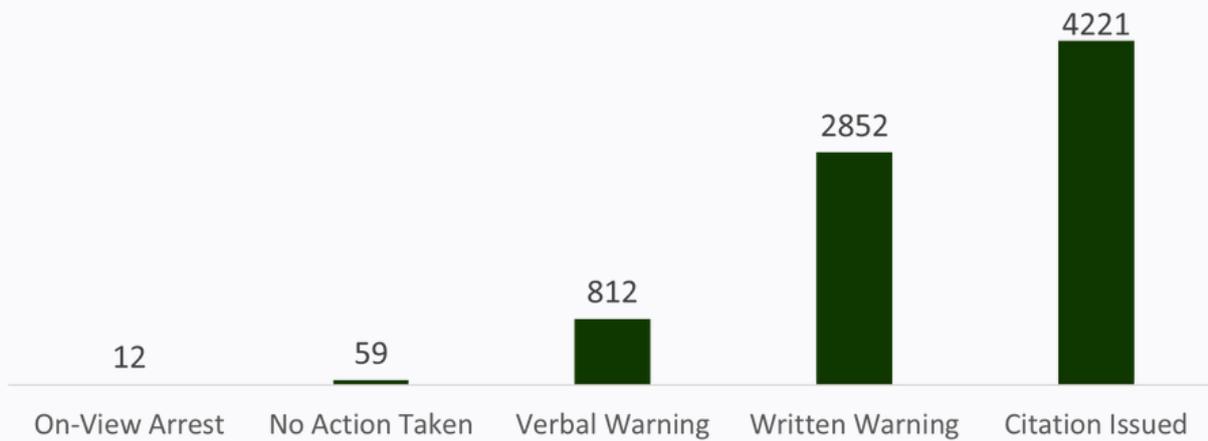


FIELD OPERATIONS

Traffic Enforcement

In FY23, deputies conducted 7,956 individual traffic stops. Approximately 66% of all stops were initiated due to speed limit violations. During FY23, deputies issued 4,221 citations and wrote 2,852 written warnings.

Traffic Stop Outcome/Action Taken



29%

Increase in the number of Traffic Stops from FY22 to FY23

21%

Increase in the number of citations issued from FY22 to FY23

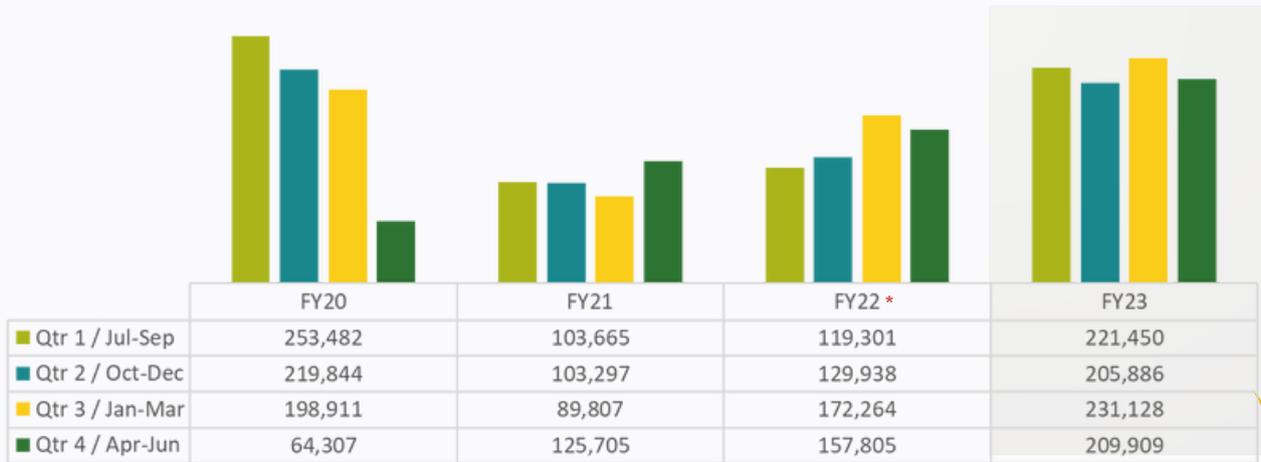
Stop Reason	Total
Driving While Impaired	1
Investigation	12
Other Motor Vehicle Violation	275
Safe Movement Violation	422
Seat Belt Violation	214
Speed Limit Violation	5237
Stop Light/Sign Violation	1346
Vehicle Equipment Violation	64
Vehicle Regulatory Violation	385
Total	7956



COURT SECURITY

Courthouse Visitors

Throughout FY23 with reduced COVID-19 cases the number of visitors screened by MCSO Deputies at checkpoints increased significantly compared to the previous year.



Court deputies successfully screened **868,373** visitors through courthouse checkpoints in FY23

* The graph above reflects updated information, therefore, the numbers for the FY22 section of this graph differ from the FY22 Annual report.

Turned Back and Confiscated Items

Court deputies identified over 11,000 items that were either confiscated or turned back at courthouse screening posts during FY23. Some of the most common items confiscated or turned backed were Sharps/Edged Weapons, OC (Pepper) Spray, and Glass Items.

51%
Of turned back or confiscated items were Sharps/Edged Weapons during FY 2023

40%
increase in the number of turned back or confiscated items during FY 2023 compared to FY 2022

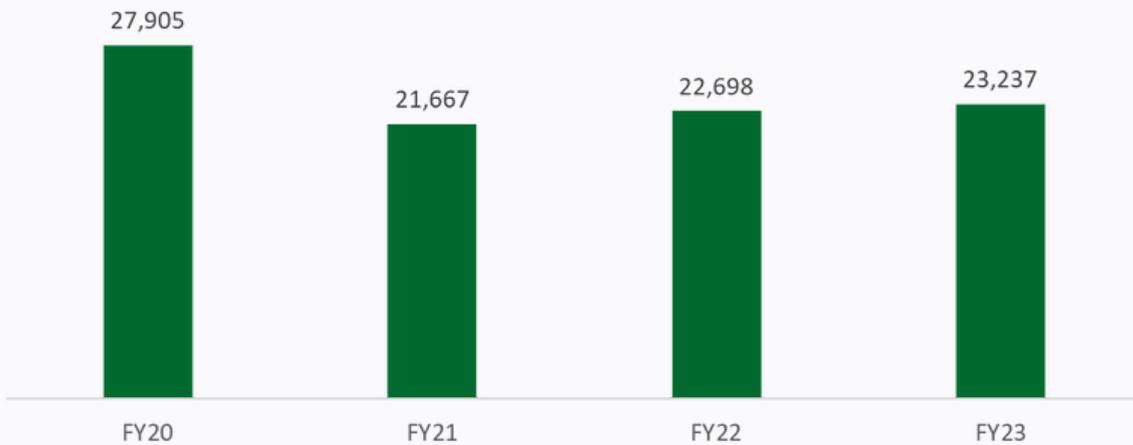
Turned Back & Confiscated Items	Totals
Sharps/Edged Weapons	5,754
Cameras/Recording Equipment	3
Firearms	1
Bullets	345
Stun Gun	113
OC Spray	1,114
Laser Lights	60
Handcuff Keys	95
Glass Items	1,495
Tools	897
Toy Guns	167
Miscellaneous	1,184
Other	0
Total	11,228

ARREST PROCESSING CENTER

Intakes

The number of arrestees processed through the Mecklenburg County Arrest Processing Center (APC) increased between FY22 and FY23.

Arrest Processing Intakes



2%

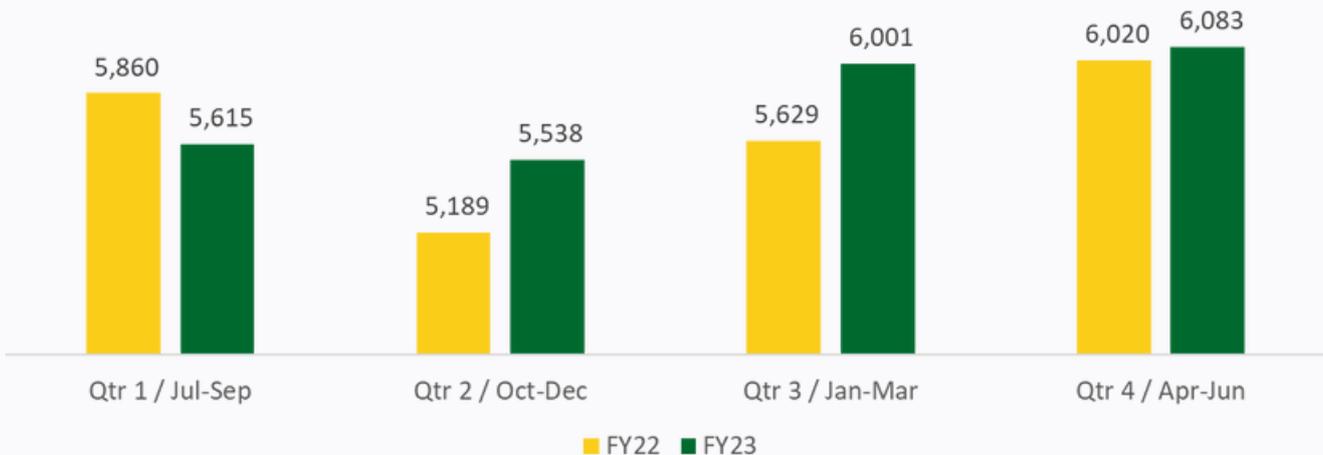
Increase in the number of arrestees processed from FY22 to FY23

Quarter 4

(April - June)

Was the highest quarter for APC Intakes in both FY22 and FY23.

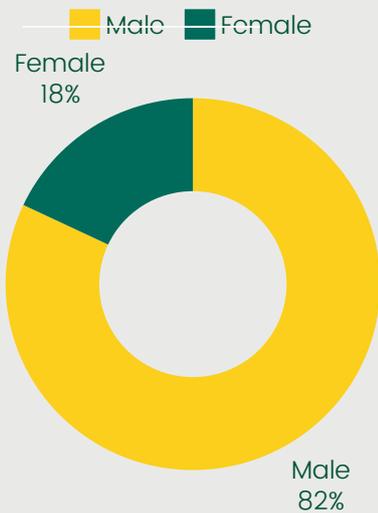
APC Intake - Quarterly Comparison (FY22 and FY23)



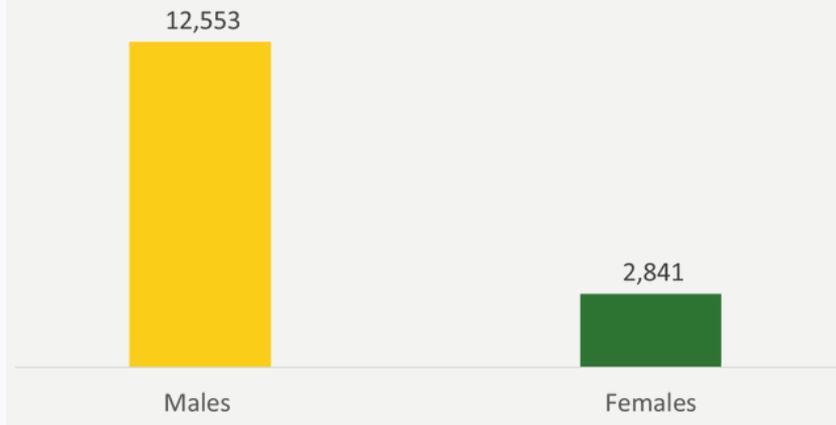
ARREST PROCESSING CENTER

Bookings by Gender

Percent of males to females booked in FY23 based on average number of bookings.



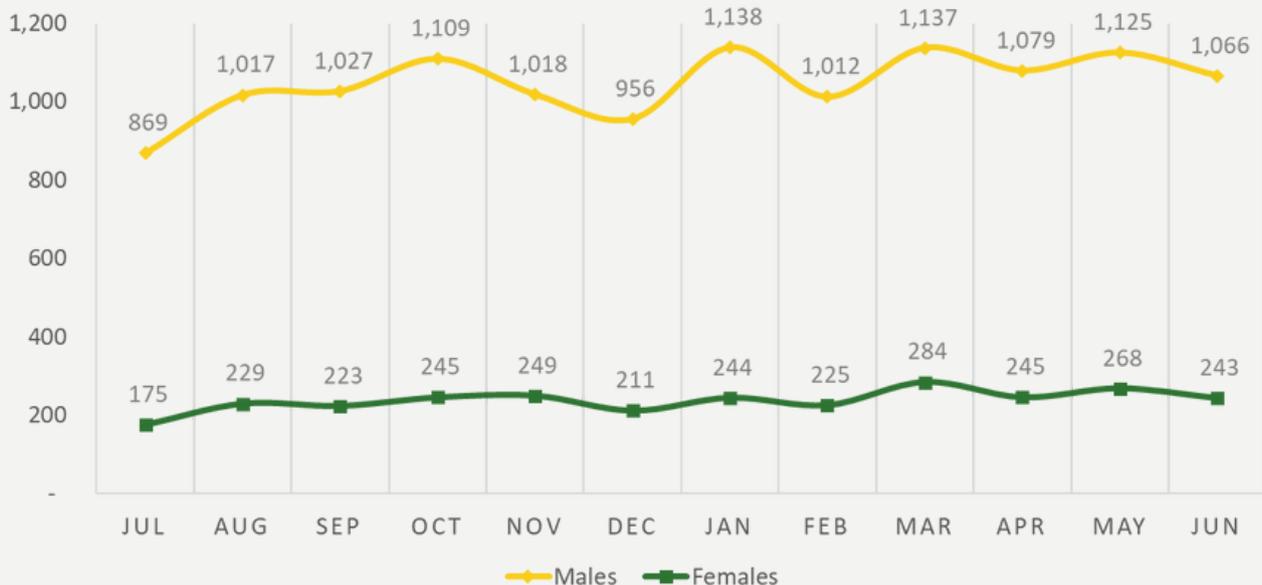
Total Number of Bookings by Gender



Average number of bookings per month



Bookings by Month



RESIDENT PROPERTY AND FINANCE

Commissary



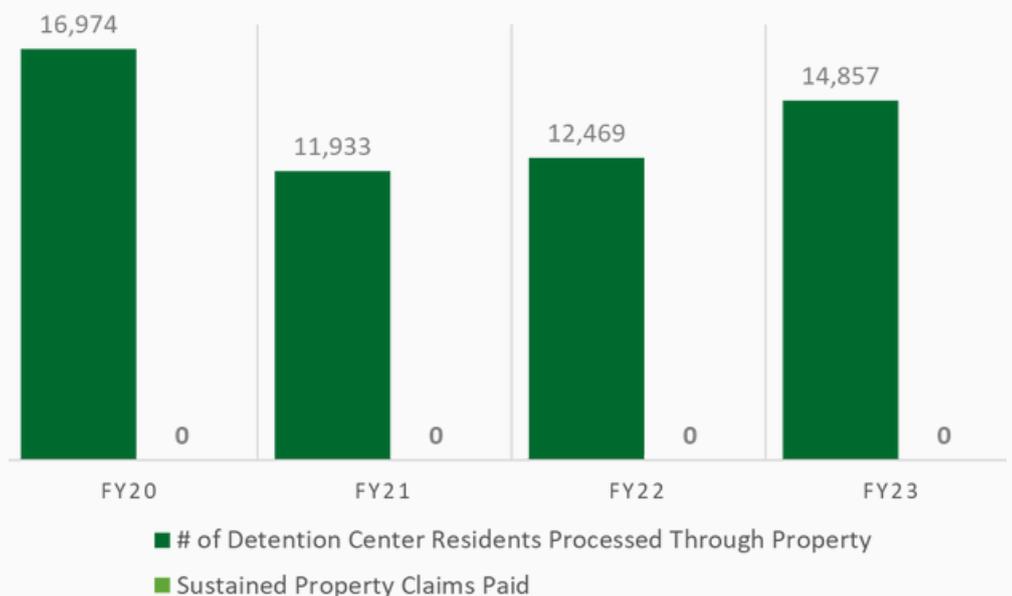
.3%

increase in the number of commissary orders filled during FY23 compared to FY22

Residents Processed through Property

19%

increase in the number of Residents processed through property in FY 2023 compared to FY 2022



DETENTION STATISTICS

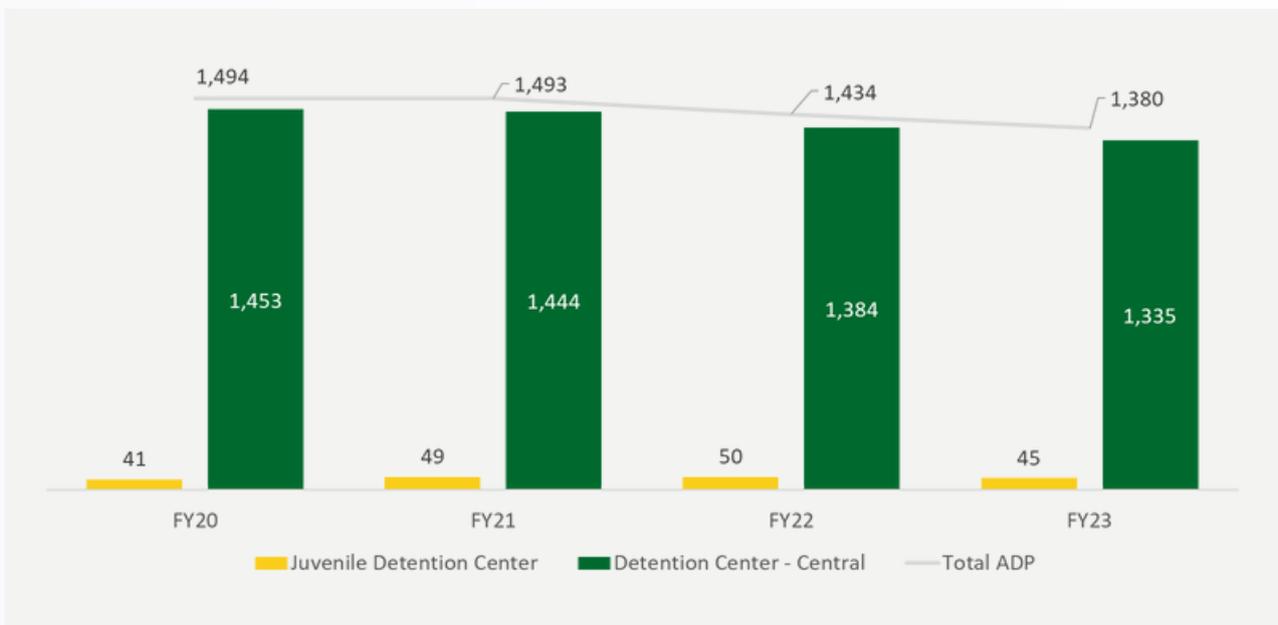
Average Daily Population Profile

The local pretrial average daily population rose from 1050 in FY22 to 1,144 in FY23, for a 9% increase, while the federal ADP fell by nearly 46%.

ADP Profile by Status	FY20	FY21	FY22	FY23
Federal	466	544	383	208
Pretrial	960	929	1,050	1,144
Sentenced to Sheriff	38	4	1	1
Probation Quick Dips	2	0	0	1
Average Number of Weekenders	8	1	1	2
State Misdemeanant Confinement Program	30	0	3	2

By Facility

The Mecklenburg County Sheriff's Office detention facilities' overall average daily population (ADP) saw a minor decrease between FY 2022 and FY 2023. The ADP at Detention Center Central saw a slight decrease, while the Juvenile Detention Center decreased by ten percent (50 to 45) while in operation.



Note: The ADP for Detention Center North across the 12 months of FY23 was approximately 19, however while in operation the ADP was 45 (For a Total ADP 1380 while North was in operation.) The above graph for FY23 depicts ADP for the Detention Center-Central throughout the fiscal year, and Detention Center North, while in operation.

4% decrease

in the Total Average Daily Population compared to FY22

4% decrease

in the Adult Average Daily Population compared to FY22

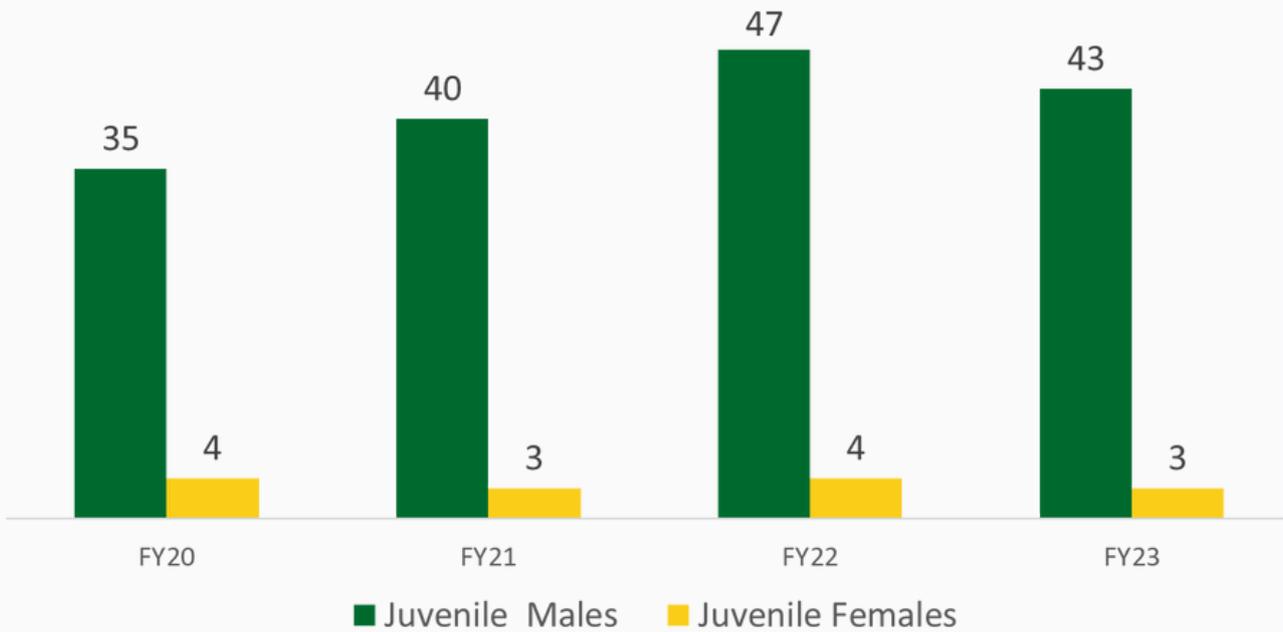
10% decrease

in the Juvenile Average Daily Population compared to FY22

DETENTION STATISTICS

Average Daily Population by Gender

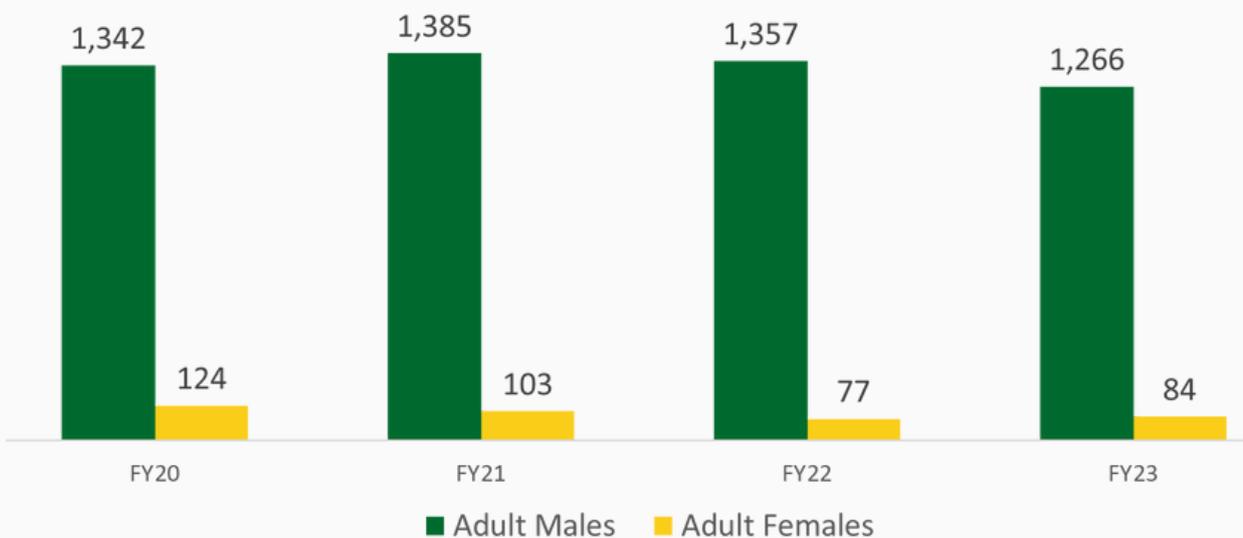
Juvenile Detention Center



9% decrease in the average Daily Population of Juvenile Male Residents

25% decrease in the average Daily Population of Juvenile Female Residents

Adult Detention Center



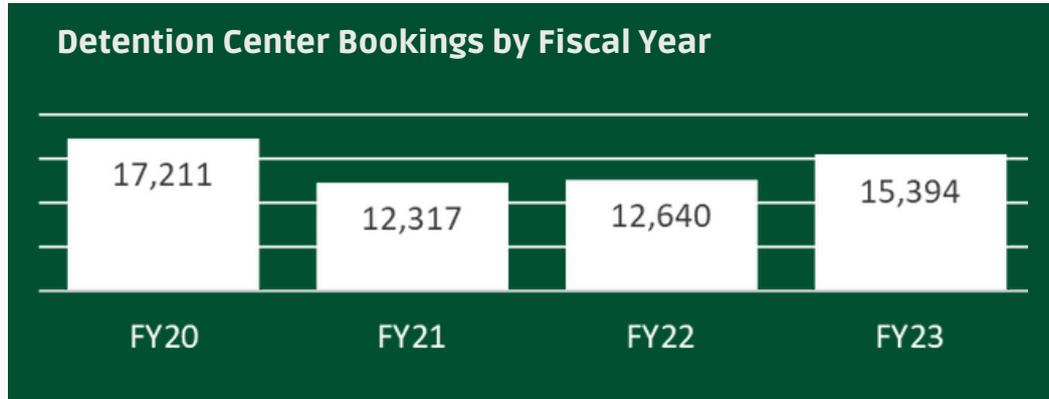
7% decrease in the average Daily Population of Adult Male Residents

9% increase in the average Daily Population of Adult Female Residents

DETENTION STATISTICS

22%

increase in the number of Detention Center bookings from FY22 to FY23



21%

increase in the number of Detention Center releases from FY22 to FY23



Detention Center Releases by Type	FY21	FY22	FY23
Signed Bond (Bondsman, Property, Cash, etc)	4,650	4,633	4,922
Compliance	162	183	302
Probation/Parole	225	190	216
Release Per Court	62	78	115
Unsecured (Co-signer, WPA, Custody)	3,279	3,307	4,202
PreTrial Services	1,389	1,296	1,342
Dismissal	324	448	511
Time Served	243	289	477
Other Jurisdiction	1,184	1,530	2,273
Other not captured above	37	86	155
Totals	11,555	12,040	14,515

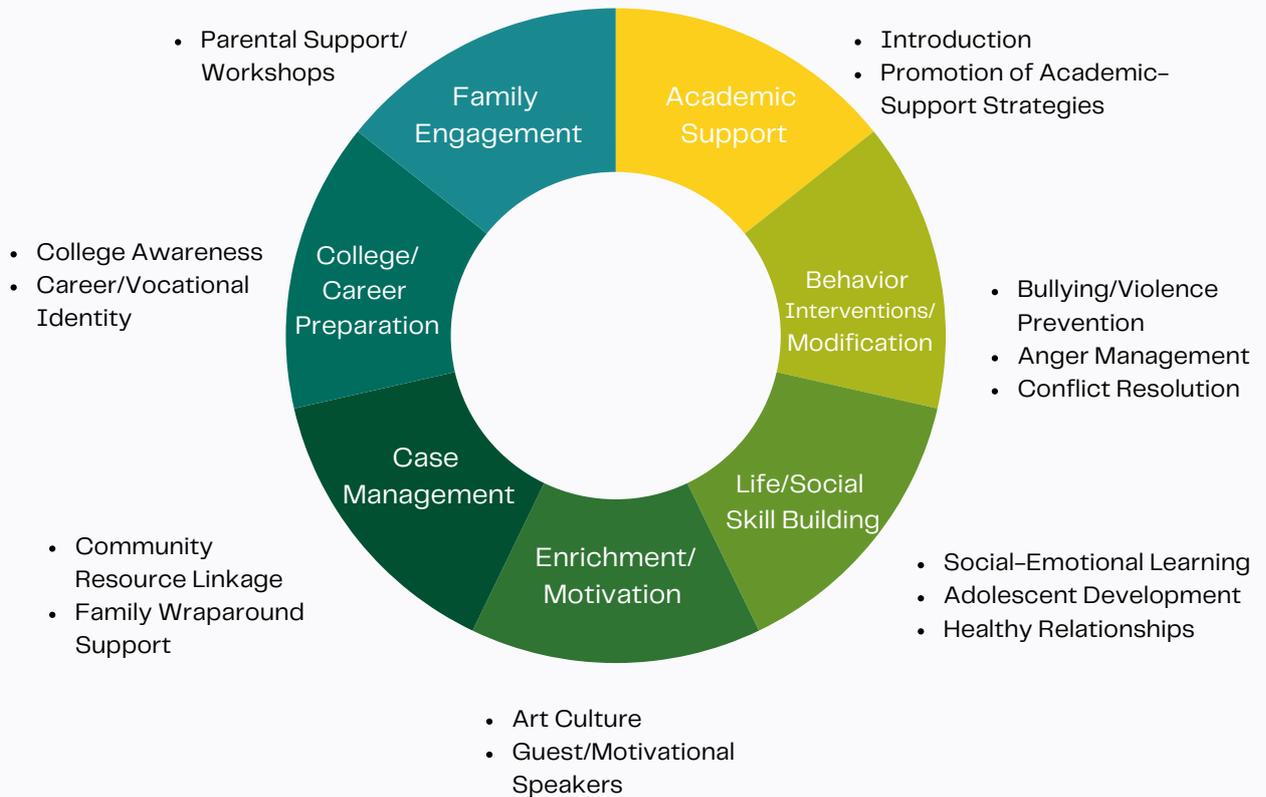
RESIDENT PROGRAMS

NOTE: MCSO Resident Programming has been significantly impacted by COVID-19; limiting access to in-person programming and services within the detention facilities.

Juvenile Resident Programs

Effective December 1, 2019, through the Juvenile Justice Reinvestment Act, 16- and 17-year-old individuals who commit crimes in North Carolina are no longer automatically charged in the adult criminal justice system. To comply with this new ruling, MCSO Detention Center North now solely houses juvenile residents. During FY23, MCSO Juvenile Programs continued to provide classes and programming to improve re-entry outcomes.

Juvenile Resident Program Objectives



Juvenile Resident Class Completions

Juvenile Offender Programs	Q1	YTD
Number of Participations	685	685
Number of Completions	505	505
Number of Classes in Session	129	129
Completion Rate Percentage	74%	74%



Note: The table to the left only reflects Detention Center North juvenile programming for the first quarter of FY2023 because the facility started to close in November 2022.

RESIDENT PROGRAMS

Adult and Re-Entry Programs

Re-entry therapeutic pods are available to both male and female residents. The pods operate on a structured daily schedule. These voluntary programs prepare individuals for re-entry to their community through vocational services, education, life skills training, and cognitive skills development. Participation in these programs during incarceration is critical for residents' successful reintegration. Each re-entry resident receives:



Risk/Needs Assessment



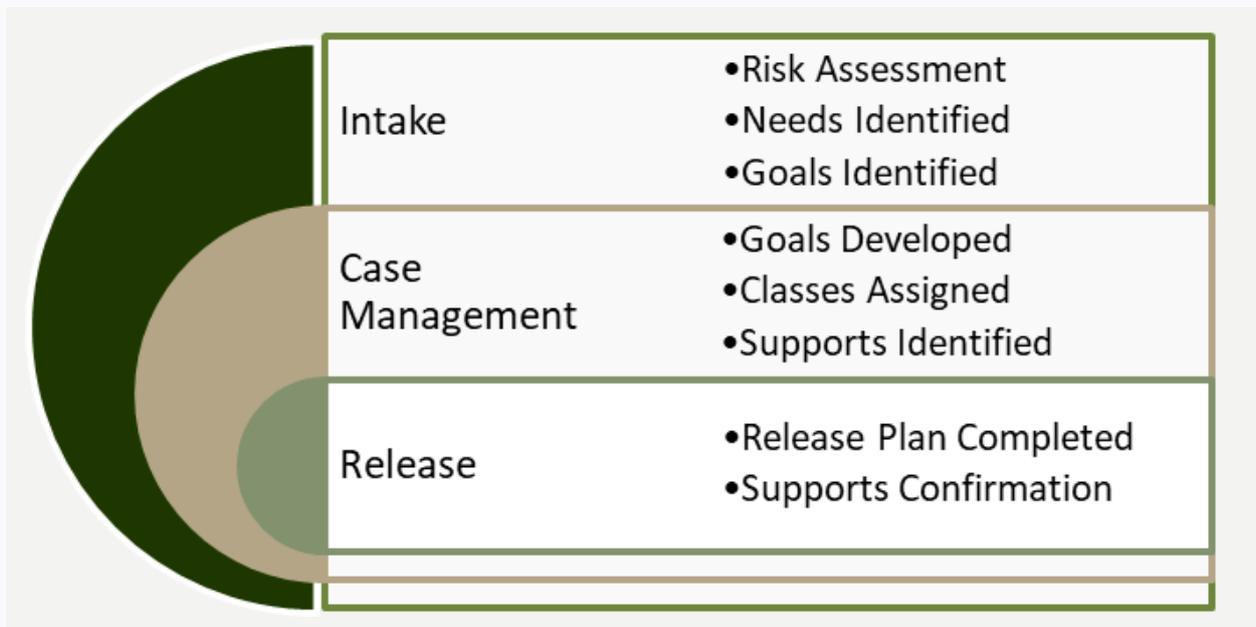
Rehabilitative Programming



Case Management



Transition Planning



RESIDENT PROGRAMS

Adult and Re-Entry Programs

Digital Literacy

The computer workshop introduces the basic skills needed for participants to become comfortable with accessing and using computer programs and the internet. Participants are taught the essential components of a computer, internet search engines, internet security, and a host of other critical skills. Participants in this program receive a free laptop upon successful completion

Employment Readiness

The employment readiness program helps re-entry participants understand the process of planning for a career and career advancement. Participants prepare for the job application and interview process by understanding their areas of interest and evaluating their skill sets.

Horticulture

This program prepares participants for various careers in horticulture. Participants learn skills related to horticulture, greenhouse operations, and the use of hardscape products for landscapes and gardens.

RESIDENT PROGRAMS

Adult and Re-Entry Programs with Certifications



Wellness Recovery Action Plan (WRAP)

A self-designed prevention and wellness plan that anyone can use to get well, stay well, and make their life the way they want it to be. This program is used extensively by people in all kinds of circumstances, by health care and mental health systems, and at MCSO to address all kinds of physical, mental health, and life issues.



Working Smart

A 16-lesson soft skills curriculum in which participants receive certificates after they demonstrate competency using self-awareness, self-management, communication, and problem-solving skills. They must also demonstrate aptitude related to their work ethic.



High School Equivalency

Residents are able to earn and achieve a High School Equivalency (HSE) Diploma by attempting and passing the High School Equivalency Test (HiSET) during their stay within the Mecklenburg County Detention Center.



Serv Safe Certification

A food and beverage safety training and certificate program is administered by the National Restaurant Association and provides participants optimal skills to enter the workforce. The program is accredited by the American National Standards Institute (ANSI) and the Conference for Food Protection.



NCCER Certification

This industry-recognized National Center for Construction Education and Research (NCCER) certification provides participants with a variety of skills and competencies in the construction trades to become a valuable resource upon re-entry. Participants receive core curriculum training through an accredited trainer.

RESIDENT PROGRAMS

Chaplain Services

MCSO Chaplains responded to over 19,000 detention resident requests during FY23. Due to COVID restrictions, Chaplain's volunteers were unable to provide any services. Chaplain Services also continued the tradition of providing gifts to the detention residents for Christmas.

Chaplain's Services	Q1	Q2	Q3	Q4	YTD
Number of Request	5,232	4,715	5,612	3,757	19,316
Number of Participation in Programs	-	-	-	-	-
Number of Completions in Programs	-	-	-	-	-
Number of Classes in Session	-	-	-	-	-
Completion Rate Percentage	-	-	-	-	-
Average Number of Volunteers per Month	-	-	-	-	-
Number of Volunteer Hours	-	-	-	-	-
Number of Staff Contacts made by Chaplains	47	53	31	25	156



Library Services

The MCSO Library provides a service that exposes the detention resident population to reading, programming, and legal information to promote literacy and ease tension. In FY 2023, the library provided books and reading materials to over 6,000 borrowers and processed over 11,800 library loans. Due to COVID-19 mitigation efforts, library classes were not offered during this fiscal year.

Library Services	Q1	Q2	Q3	Q4	YTD
Number of Library Patrons (Borrowers)	1,567	1,602	1,730	1,449	6,348
Number of Loans (Transactions)	2,753	2,716	3,052	2,542	11,063
Borrow Rate per 1,000 Residents			408		
Transaction Rate per 1,000 Residents			711		



Law Library Services	Q1	Q2	Q3	Q4	YTD
Number of Requests	1,160	1,008	853	796	3,817
Number of Appointments	11	0	4	14	29
Number of Document Deliveries	761	601	607	494	2,463

CONTACT INFORMATION

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Annual Report 2023