

Annual Report

FISCAL YEAR 2024



Mecklenburg County Sheriff's Office
FISCAL YEAR 2024 ANNUAL REPORT | JULY 1, 2023 – JUNE 30, 2024



- MCSO VISION AND MISSION.....2**
- EXECUTIVE STAFF3**
 - MEET THE SHERIFF..... 3
 - MCSO CHIEFS..... 4
 - MAJORS AND ADMINISTRATIVE PERSONNEL..... 5
- FISCAL YEAR 2024 HIGHLIGHTS6**
- ACCREDITATIONS8**
- DEPARTMENT LISTINGS9**
 - MCSO DEPARTMENTS 9
 - DETENTION CONTACT INFORMATION 9
- FINANCE AND BUDGET10**
- PERMITS AND REGISTRATION11**
 - CONCEALED CARRY PERMITS..... 11
 - FINGERPRINTS..... 11
 - SEX OFFENDERS MONITORED 11
- FIELD OPERATIONS.....12**
 - CIVIL PROCESS 12
 - DOMESTIC VIOLENCE..... 12
 - TRAFFIC ENFORCEMENT 13
- COURT SECURITY.....14**
 - COURTHOUSE VISITORS..... 14
 - TURNED BACK AND CONFISCATED ITEMS..... 14
- ARREST PROCESSING CENTER15**
 - INTAKES..... 15
- DETENTION STATISTICS16**
 - BOOKINGS BY GENDER..... 17
 - AVERAGE DAILY POPULATION PROFILE 16
 - DETENTION CENTER BOOKINGS AND RELEASES..... 18
- RESIDENT PROPERTY AND FINANCE ..19**
 - COMMISSARY 19
 - RESIDENTS PROCESSED THROUGH PROPERTY 19
- RESIDENT PROGRAMS.....20**
 - ADULT AND RE-ENTRY PROGRAMS OVERVIEW.... 20
 - CHAPLAIN SERVICES 22
 - LIBRARY SERVICES 22
- CONTACT INFORMATION23**

MCSO Vision and Mission



Vision

To be a nationally recognized public safety organization dedicated to deliberate service to our community. To have a highly skilled, well trained, and educated Sheriff's Office that is progressive, service oriented and purpose driven to influence change by being "The Difference."

Mission

The mission of the Mecklenburg County Sheriff's Office is to serve our community through intentional engagement, access and transparency. To perform the constitutional and statutory mandates of the Office of Sheriff with the highest degree of competence, skill and professionalism. To actively enforce the laws of our state and to safely operate our detention facilities through progressive, innovative and humane practices aimed towards rehabilitating those in custody through non-conventional methods and returning citizens back into our community with hope and a chance for a successful future.

Executive Staff

Meet the Sheriff

Garry L. McFadden

45th Sheriff of Mecklenburg County

Working to influence
change by “Being the
Difference.”



On May 08, 2018, the voters of Mecklenburg County, North Carolina elected Garry L. McFadden as their next Sheriff, making him the first African American Sheriff in the history of the County. On December 04, 2018, Sheriff McFadden was sworn in as the 45th Sheriff of Mecklenburg County.

Sheriff McFadden came to his new position as a thirty-six-year veteran of the Charlotte Mecklenburg Police Department (CMPD) and is one of the most decorated law enforcement officers in the history of CMPD. He spent thirty years as a detective and twenty years in the homicide unit. After a stellar career, Sheriff McFadden retired from CMPD on July 31, 2011, and was immediately re-hired by the City of Charlotte and assigned to work in the Office of the Chief to the Community Relations Unit to help implement programs within the community.

In 2015 while working for CMPD, Sheriff McFadden and three local barbers created a community initiative called, “Cops & Barbers.” The initiative captured the attention of “The President's Task Force on 21st Century Policing” and as a result, President Obama invited the group to the White House. President Obama considered this vision as one of the top-ten initiatives in creating meaningful relationships in local communities.

As a detective, Sheriff McFadden has been featured on American Most Wanted, The First 48 and The Justice Files, and as a contributor to People Magazine and other national media outlets.

On June 14, 2016, Investigative Discovery channel presented “I Am Homicide,” a docuseries highlighting a few of Sheriff McFadden's most complex homicide cases as a homicide detective with CMPD that he worked over the span of three decades. The début of this national and international television show allowed Sheriff McFadden to be the first African American Law Enforcement Officer to have his own television show.

MCSO Chiefs



Chief of Detention Telisa E. White

Chief Telisa E. White started her career with the Mecklenburg County Sheriff's Office (MCSO) in 1994 as a Detention Officer. She took advantage of every opportunity and met every obstacle with determination as her career began to take off, leading her to eventually become the highest-ranking female within the agency.

Chief White was the first Detention Officer to be promoted to Captain, Major, and Chief of Detention. Chief White graduated from Gardner-Webb University in 1992 with a Bachelor of Arts in Sociology, and in 2022, received her Master of Arts in Leadership from Carolina University. In 2003, Chief White successfully completed the 36th Session of the Administrative Officers Management Program at North Carolina State University. In 2012, she obtained her General Instructor Certification from the North Carolina Department of Justice and her Correctional Behavioral Health Certification as an instructor for the American Correctional Association (ACA), of which she is a member.

Chief White serves on several committees for ACA, including the Adult Corrections Ad Hoc Committee, Adult Local Confinement Committee, Behavioral Health Committee, and the Commissioner for Accreditations. She also holds memberships with the North Carolina Jail Administrators' Association (NCJAA), American Jail Association (AJA), National Organization of Black Law Enforcement Executives (NOBLE), and serves on Central Piedmont's Advisory Board.



Chief Deputy Sheriff Kevin D. Canty

Chief Kevin D. Canty's law enforcement career began in 1991 with the Charlotte Police Department (CPD) as a patrol officer. In 1992, he accepted the position of Special Agent with the North Carolina State Bureau of Investigation (SBI), where he was assigned as a drug agent for the Greensboro District. In 1997, Chief Canty left the SBI and accepted the position of United States Probation Officer with the United States Probation Office, Western District of North Carolina in Charlotte, but returned to the SBI in 2022.

In 2006, Chief Canty was promoted to Assistant Special Agent in Charge (ASAC) in the Charlotte District and in 2016 was promoted to Special Agent in Charge (SAC) of the newly created Cooperative Disability Fraud Unit. Then in 2020, Chief Canty was appointed the SAC of the Charlotte District, an area that covers nine (9) counties, until he retired from the SBI on December 1, 2023.

Chief Canty was sworn in as Chief Deputy Sheriff of the Mecklenburg County Sheriff's Office on February 7, 2024. In his current role, he is responsible for Training, Community Engagement, Courts, Field Operations, Public Information, Recruiting, IT, Human Resources, Research & Planning, the Office of Legal Counsel, the Office of Professional Compliance, and Business Management.

Chief Canty earned his Bachelor of Science degree in Criminal Justice, with a concentration in Sociology, in 1991 from Appalachian State University and a Master's Degree in Sociology in 1997 from the University of North Carolina at Greensboro.



Chief of Staff Christopher Allen

Chief Christopher (Chris) Allen brings 20 years of law enforcement experience to the Mecklenburg County Sheriff's Office (MCSO). He started his law enforcement career in 2004 with the Wingate Police Department after completing Basic Law Enforcement Training. Prior to joining MCSO, Chief Allen held law enforcement positions for the Wingate Police Department, Monroe Police Department, and Union County Sheriff's Office. Chief Allen has worked in several different divisions over the course of his career to include patrol, criminal and narcotics investigation, and professional standards.

Chief Allen currently serves as the Chief of Staff for the Mecklenburg County Sheriff's Office. His duties include leading and managing a wide range of critical functions to include accessing information technology needs, reviewing policies, providing accreditation support, and overseeing administrative staff functions.

Chief Allen attended and graduated from Monroe High School (Redhawks) in 1999. After completing high school, he attended Stanly Community College, where he graduated with honors with an associate's degree in criminal justice. Chief Allen is a current member of the Alpha Psi Upsilon Chapter of Phi Theta Kappa (PTK) and is currently enrolled at Wingate University, where he is working on completing his bachelor's degree in criminal justice. Chief Allen has also undergone numerous hours of law enforcement training and has received both Intermediate and Advanced Law Enforcement Certificates.

Majors and Administrative Personnel



Major Henson
Arrest Processing



Major Adams
Courts



Major DeLeon
Detention Center Central



Major Drumm
Field Operations



Major Jones
Office of Professional Compliance



Major Youngblood
Training/Community Engagement



Angelia Riggsbee
Director of Business Management



Dorian Johnson
Director of Adult Programs



Bradley Smith
Public Information Manger



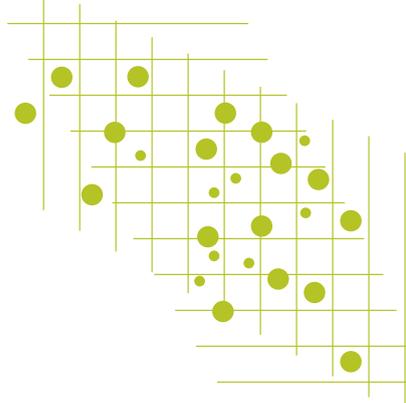
Marilyn Porter
Legal Counsel



George Guise
Legal Counsel



Shelby Jones
Executive Support Director



FISCAL YEAR 2024 Highlights



July

MCSO transformed the former youth detention center, into a free summer camp for students in their ESCAPE Program. The inaugural ESCAPE Summer Camp hosted by MCSO's Community Engagement (CE) Team featured a curriculum of modified games, activities and growth development tactics designed to help campers increase comradery, self-confidence and teamwork.

August

On August 10, 2023, the United States Marshal Service (USMS) started transferring federal residents out of Detention Center- Central after failing to agree to the proposed per-diem rate increase.

September

September 29, 2023 marked 25 years since the passing of Captain Anthony Stancil. Captain Stancil will always be remembered for his bravery and dedicated service to his community. His memory and sacrifice will always be remembered and is memorialized in the Captain Anthony Stancil Conference Center in Detention Center Central.

October

The MCSO CE Team held their third annual Trunk-or-Treat. This year featured a new addition-the Haunted Trail, where individuals were given the opportunity to walk through a specially designed trail which offered fun, and a little fright.

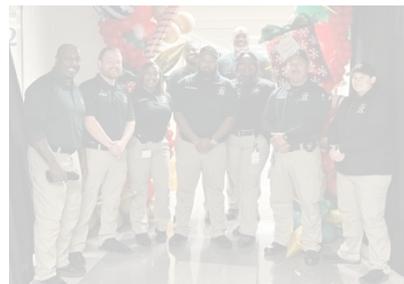


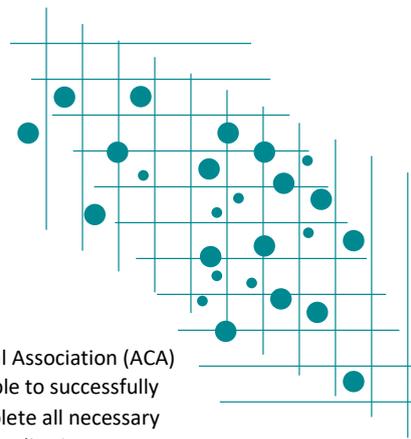
November

In collaboration with the Carolina CARE Partnership Rx ACE (CCP), MCSO was able to install and stock a vending machine with Narcan, a drug used to reduce effects of opioids, in the lobby of the Arrest Processing Center. This vending machine is free and open for public use and to ensure the community has access to the lifesaving medication.

December

MCSO CE Team held their annual Shop with a Sheriff (SWAS) event. SWAS is a special event which allows MCSO the opportunity to take kids involved in CE's ESCAPE mentoring program on a shopping spree for the holiday season. This year was extra special, as the former juvenile detention center was transformed into the "North Pole" to host SWAS-Adult Edition.





January



During the American Correctional Association (ACA) winter conference, MCSO was able to successfully defend their standings and complete all necessary procedures to secure ACA re-accreditation.



MCSO introduced a new partnership with FHI360 and Erika's Closet to provide a new resident program. The new program entitled, Post-Release Employment Program (PREP), is funded through the department of Justice Bureau of Justice Assistance (BJA) and is intended to provide additional post release support services to returning citizens. PREP's goal is to provide services to 100 residents.



MCSO hosted its first Empower the Women – Success Journey from Lemon to Lemonade Women's Conference for their employees. This two-day conference included a total of 50 females, a combination of officers, deputies and civilians; all of whom work in various areas of the sheriff's office in different capacities. The women's conference included a variety of exercises and activities and discussions on how to use things meant to be bitter to become better.

Advance Auto parts announced their plans to partner with MCSO and the Pineville Police Department as they introduced the new "Advancing Our Roads" initiative which seeks to help motorists address vehicle equipment issues. Though the program started in 2020, this marks its first time as a gift card program.

March

On March 13, Sheriff McFadden started his new podcast, "Put it on the Table." The inaugural episode centered around gun violence, a subject near and dear to the Sheriff's heart.

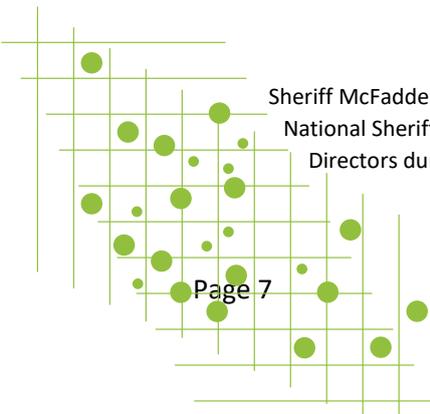
May

MCSO was notified it would be awarded the Lowe's Hometown Project to repurpose the weekender entrance into a Post-Release Support Center for MCSO residents.

MCSO transitioned to a new medical provider, Vital Core, to provide medical and mental health services to Detention Center residents.

June

Sheriff McFadden was sworn in to serve on the National Sheriff's Associations (NSA) Board of Directors during the NSA's Annual Summer Conference in Oklahoma.



Accreditations



National Commission on Correctional Health Care

Accreditation is based on the NCCHC Standards for Health Services, which come in separate manuals for jails, prisons, and juvenile detention and confinement facilities. Accreditation covers compliance with standards in the following general areas:

- Governance and administration Safety
- Personnel and training
- Health care services and support Inmate care and treatment Health promotion
- Special needs and services Health records
- Medical-legal issues

Accreditation is available to large and small facilities, whether or not you have full-time staff. If specific standards don't apply to your facility, they are not considered during the accreditation process.

How Accreditation Can Help Your Facility

- Public recognition and tangible evidence of a standards-based system of care
- More efficient, less costly operations
- Reduced risk of adverse events and health care-related litigation and liability



American Correctional Association

The Mecklenburg County Sheriff's Office proudly distinguished itself in 2003 as the first nationally accredited local detention system in North Carolina by the American Correctional Association (ACA). According to the ACA Standards and Accreditation Department, the standards "represent fundamental correctional practices that ensure staff and inmate safety and security; enhance staff morale; improve record maintenance and data management capabilities; assist in protecting the agency against litigation; and improve the function of the facility or agency at all levels."

To achieve accreditation, jails undergo a comprehensive audit of their operations to determine compliance. Accreditation is effective for a three-year period and during this timeframe, MCSO conducts annual internal audits to evaluate operations to maintain this accreditation.

The accreditation process examines services, programs, and operations essential to superior correctional management. While the primary purpose of accreditation is to protect jail staff and offenders, many additional benefits are also derived. Examples of such benefits include:

- Minimizing the potential for expensive and time-consuming litigation from negligence and other liability.
- Assessing the strengths and weaknesses of the jail to maximize available resources and implement positive change.
- Contributing to public and professional recognition of good performance.
- Contributing to improvement of staff moral and inmate behavior.



The Commission on Accreditation for Law Enforcement Agencies, Inc

The Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA®) was founded in 1979 by a consortium of law enforcement associations with the objective to "improve the delivery of public safety services, primarily through voluntary public safety agency accreditation programs, organized and maintained in the public interest."

Considered the gold standard in public safety, CALEA® is committed to ensuring that accredited agencies have and continue to uphold the high values associated with admission to its association. To attain CALEA® accreditation, prospective organizations undergo a multi-step process of assessment, evaluation, and auditing of policies, procedures, and operations. These measures are taken to determine if agencies are operating in accordance with guidelines outlined by CALEA®. Once accreditation is awarded, agencies are responsible for upholding these standards on a continuous basis throughout the accreditation period to retain certification, and to attain re-accreditation, which happens every four years.

The road to accreditation, may be demanding, but establishing and preserving accreditation and standards has many benefits, which CALEA® states include:

- Staunch support from government officials
- Stronger defense against civil lawsuits Reduced risk and liability exposure
- Greater accountability within the agency

The Mecklenburg County Sheriff's Office was able to successfully complete the requirements and procedures necessary to achieve certification, and on April 2nd, 2022, was awarded CALEA® accreditation in Law Enforcement. MCSO is dedicated to maintaining CALEA® accreditation which allows our agency to continue to build upon our established efforts of ensuring public safety, building community relations, and operating with high morals and standards in order to best serve our officers, staff, residents, and communities.



MCSO received the Triple Crown Award on June 28, 2022. This award is only bestowed upon institutions that hold accreditation from CALEA, ACA, and NCCDHC simultaneously.



Department Listings

Detention Contact Information

Detention Center Information 704-366-8100

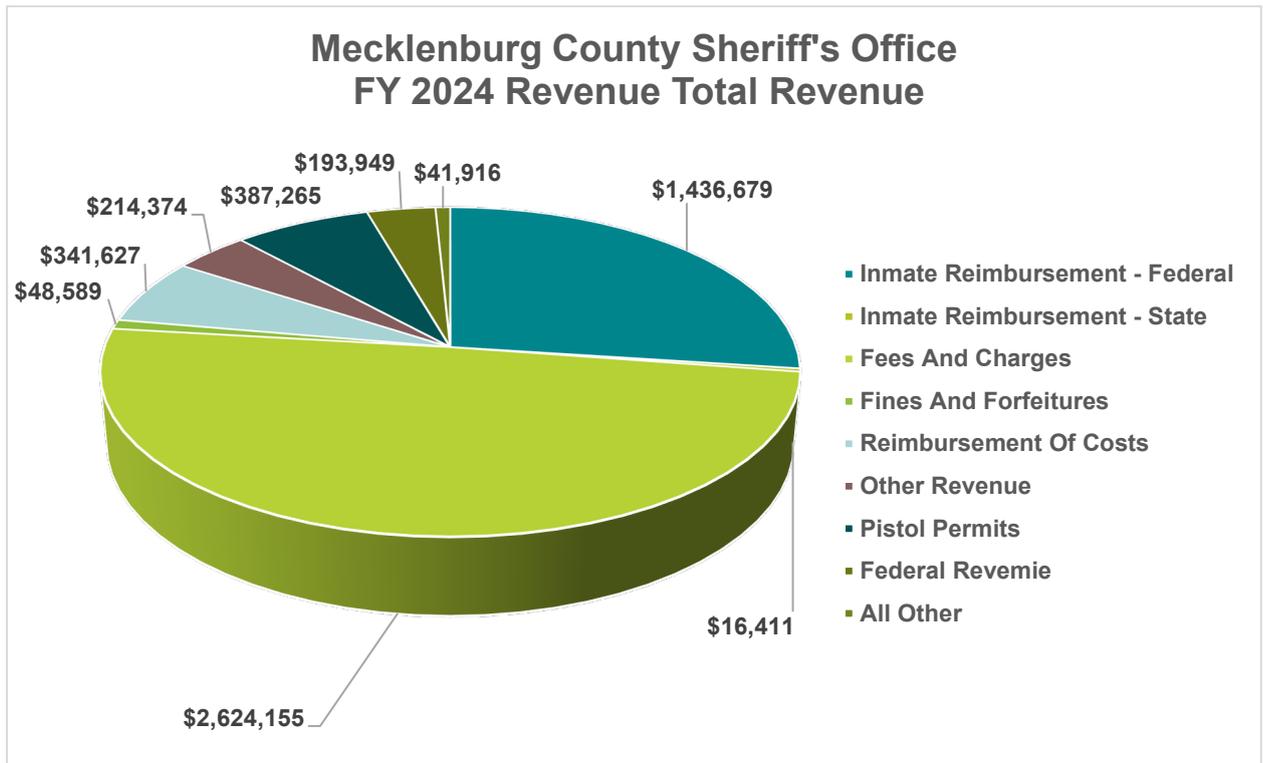
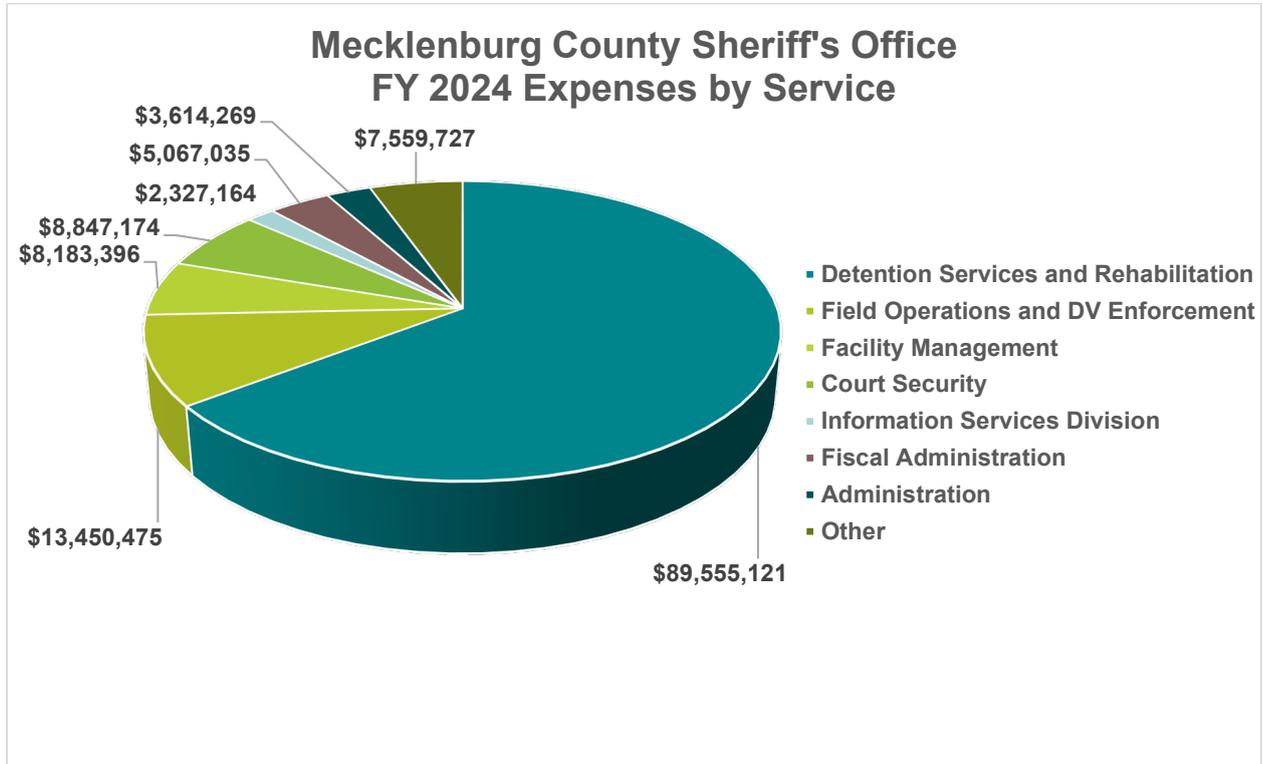
Detention Resident Information 800-247-9658
– VINE System



MCSO Departments

- Arrest Processing
- Asset Management
- Business Management
- Civil Judgements / Domestic Violence
- K9 Unit
- Classification
- Communications
- Community Engagement
- Court Security
- Deputy/Detention Officer Recruiting
- Facility Development
- Field Operations
- Funeral Escorts
- Gun Permits
- Human Resources
- Information Services Department
- Inmate Finance & Property
- Detention Center Central
- Resident Programs
 - Adults
 - Re-entry Programs
 - Library Services
 - Chaplains Services
- Legal Counsel
- Office of Professional Compliance
- Research and Planning
- Training
- Transportation

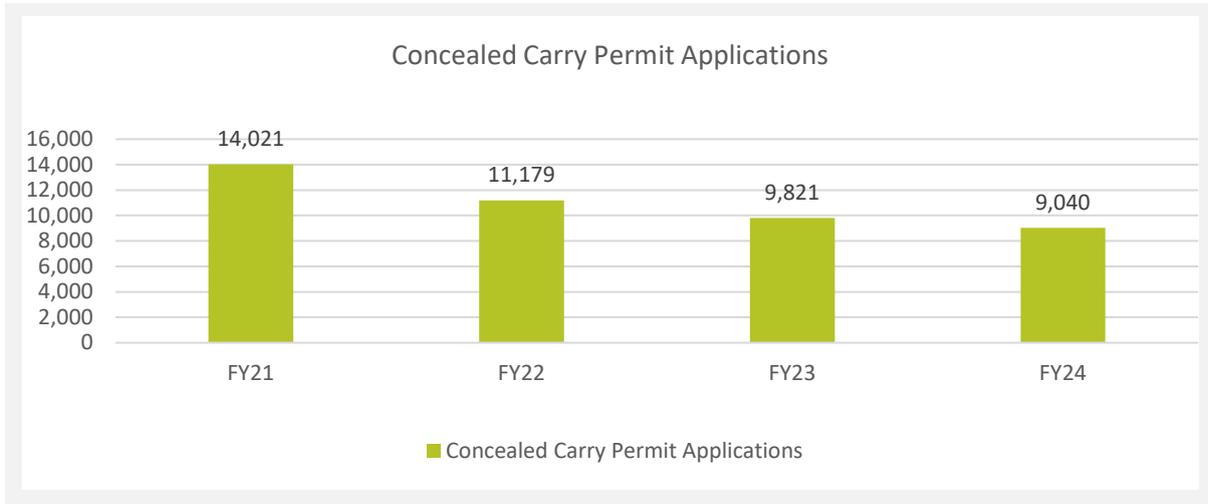
Finance and Budget



Permits and Registration

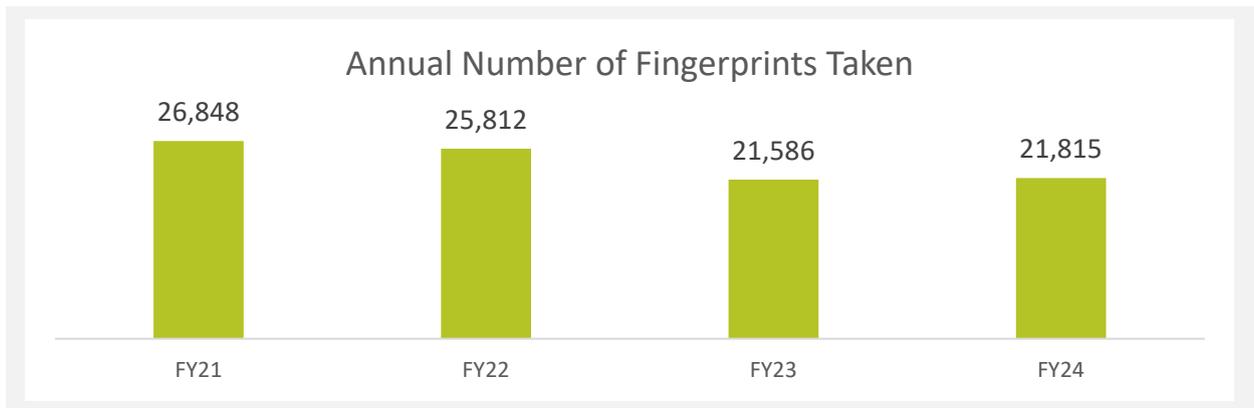
Concealed Carry Permits

The number of Concealed Handgun Permit (CHP) applications received decreased by nearly eight percent between FY23 and FY24.



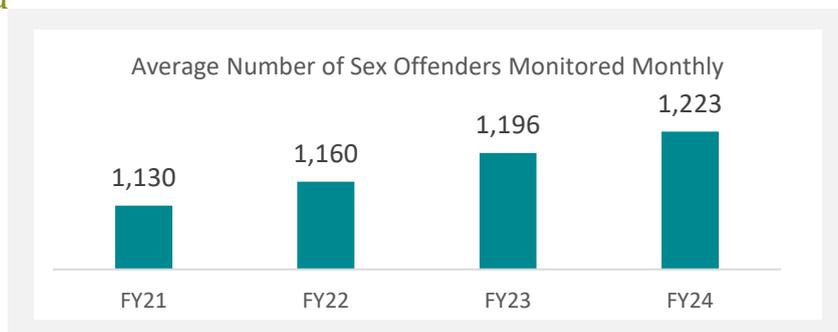
Fingerprints

During FY24, the number of fingerprints taken increased by one percent compared to FY23.



Sex Offenders Monitored

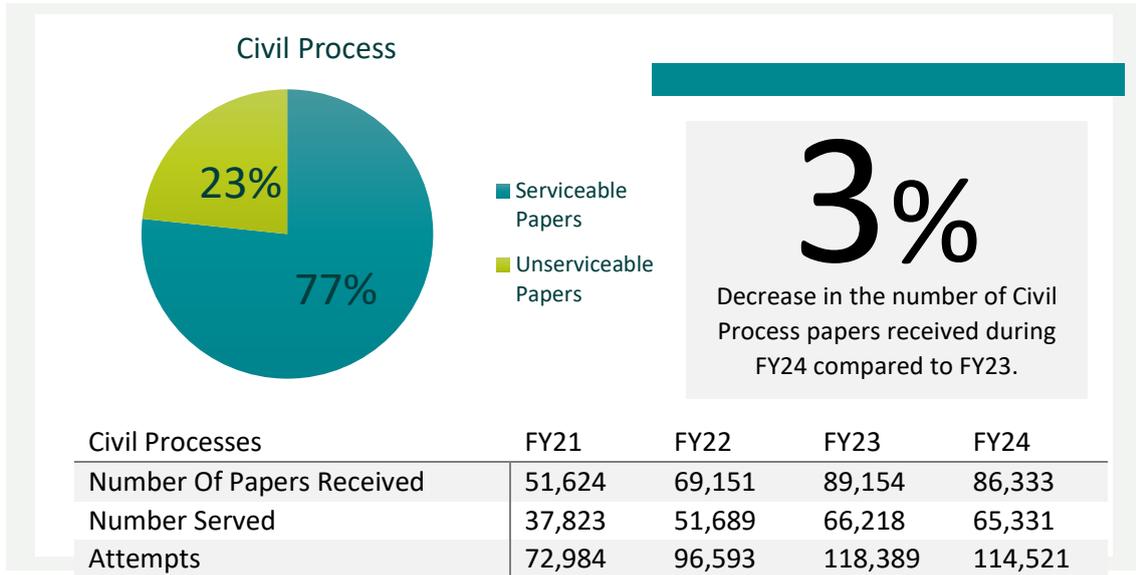
The number of offenders monitored monthly through FY24 increased by approximately two percent compared to the previous fiscal year.



Field Operations

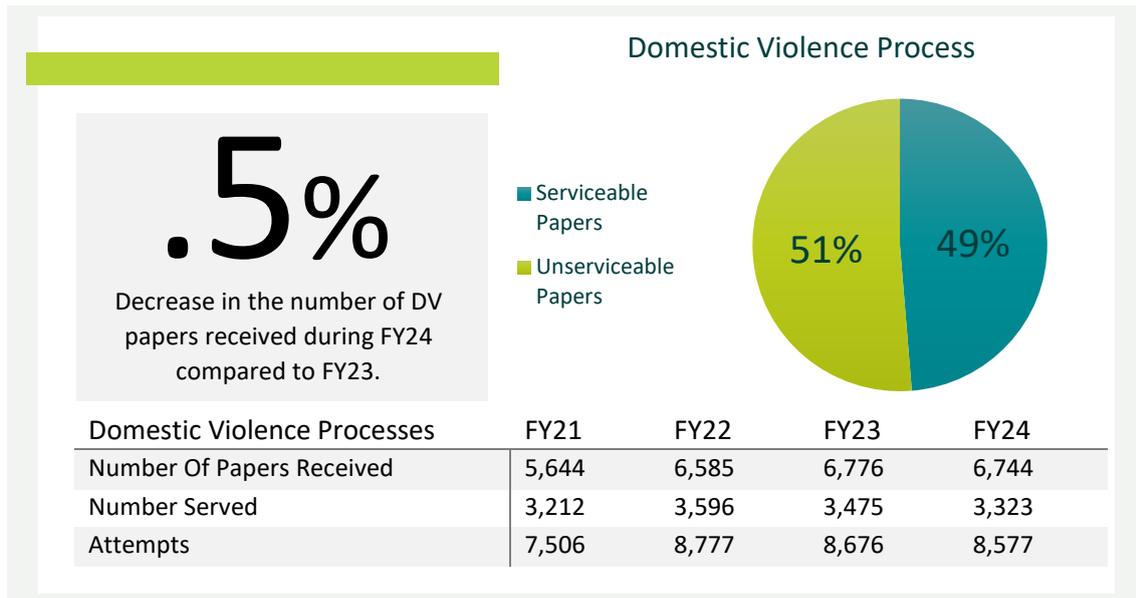
Civil Process

Over 114,000 attempts were made to serve the 86,333 civil processes received during FY24. Twenty-three percent of all civil processes received were deemed unserviceable after deputies exercised due diligence to ensure multiple attempts were made to serve a process.



Domestic Violence

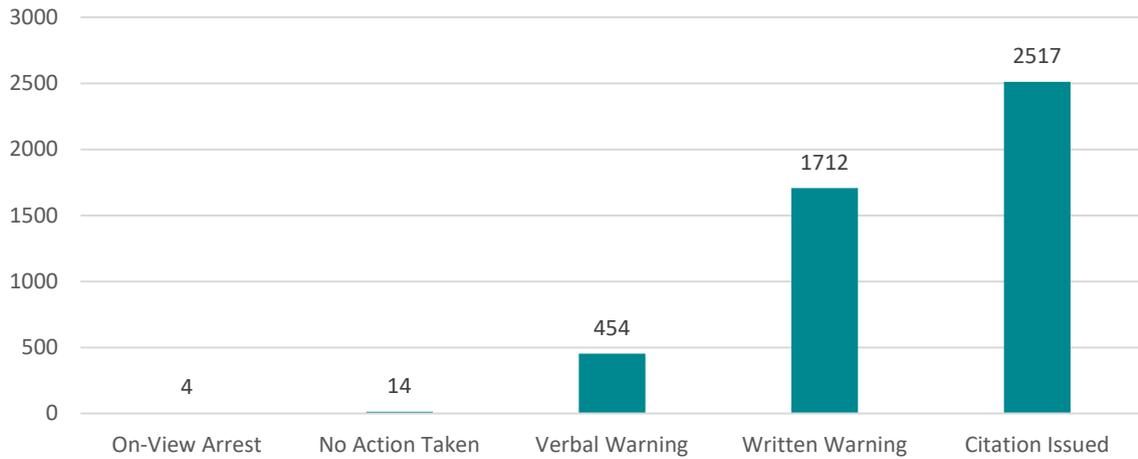
The number of domestic violence (DV) processes received decreased by less than 1 percent from FY23 to FY24. There were 8,577 attempts to serve DV processes. Fifty-one percent of processes received were deemed unserviceable, while forty-nine percent were deemed serviceable.



Traffic Enforcement

In FY24, deputies conducted 4,701 individual traffic stops. Approximately 67% of all stops were initiated due to speed limit violations. During FY24, deputies issued 2,517 citations and wrote 1,712 written warnings.

Traffic Stop Outcome/Action Taken



38%

Decrease in the number of Traffic Stops from FY23 to FY24

68%

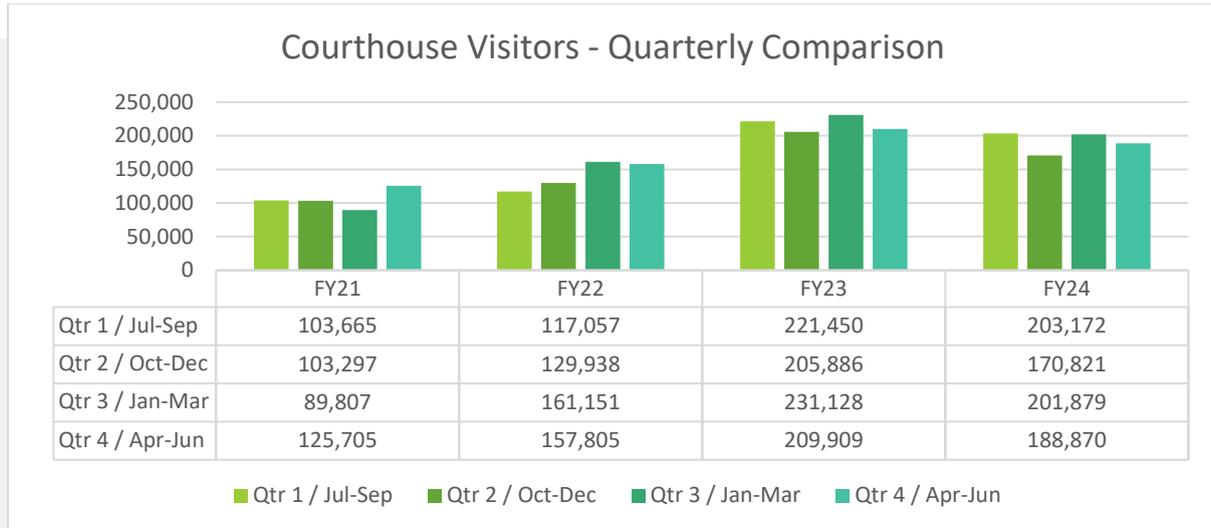
Decrease in the number of citations issued from FY23 to FY24

Stop Reason	Count
Driving While Impaired	1
Investigation	5
Other Motor Vehicle Violation	135
Safe Movement Violation	315
Seat Belt Violation	36
Speed Limit Violation	3153
Stop Light/Sign Violation	1000
Vehicle Equipment Violation	23
Vehicle Regulatory Violation	32
Total	4701



Court Security Courthouse Visitors

During FY24, the number of visitors screened by MCSO Deputies at checkpoints decreased by nearly twelve percent compared to the previous fiscal year.



Court deputies successfully screened 764,743 visitors through courthouse checkpoints in FY24.

Turned Back and Confiscated Items

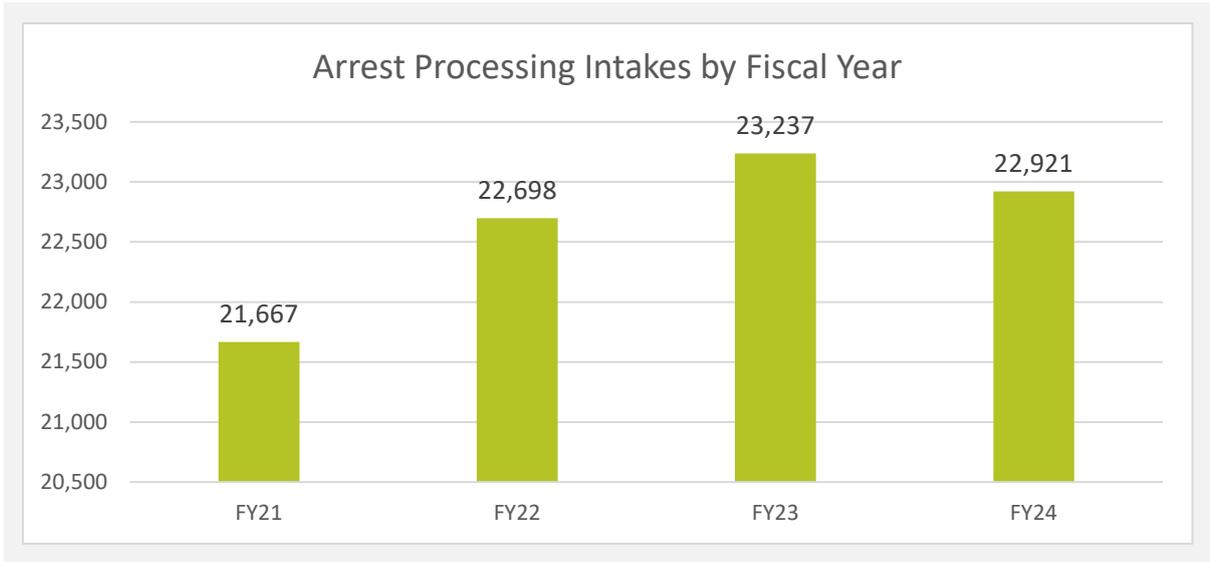
Court deputies identified over 7,000 items that were confiscated or turned back at courthouse screening posts during FY24. The most common items confiscated or turned back were Sharps/Edged Weapons, Glass Items, and OC Spray.



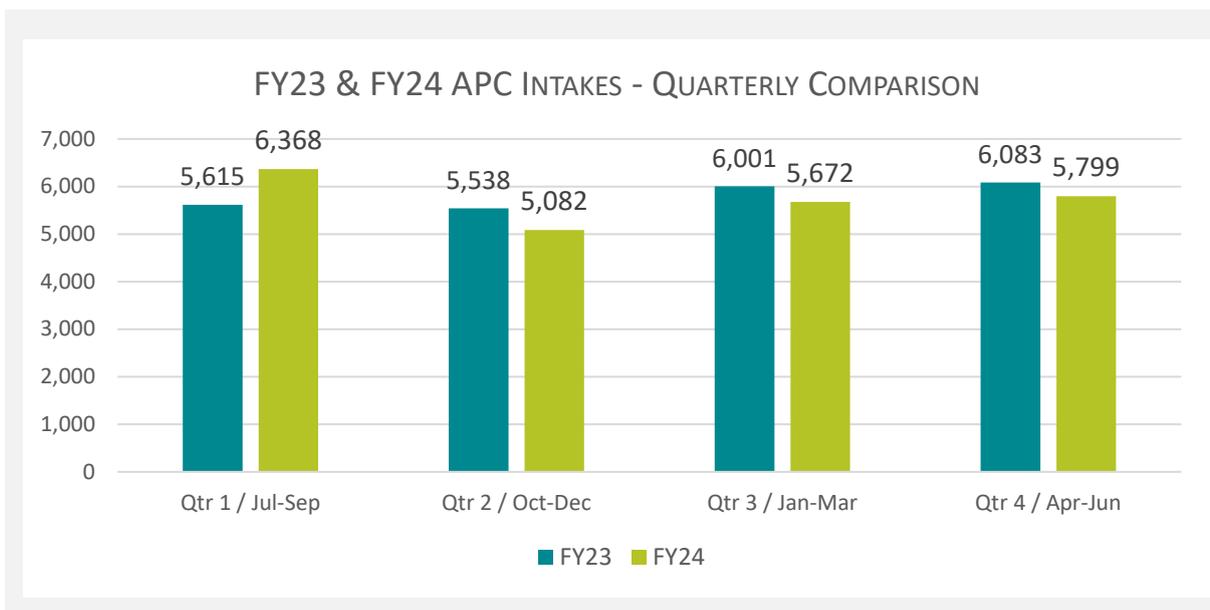
Turned Back & Confiscated Items	Totals
Sharps/Edged Weapons	3,627
Cameras/Recording Equipment	14
Firearms	3
Bullets	233
Stun Gun	62
OC Spray	741
Laser Lights	36
Handcuff Keys	43
Glass Items	1,095
Tools	694
Toy Guns	92
Miscellaneous	831
Other	0
Total	7,471

Arrest Processing Center Intakes

The number of arrestees processed through the Mecklenburg County Arrest Processing Center (APC) decreased 1.4 % between FY23 and FY24.



Quarterly Comparison



Detention Statistics

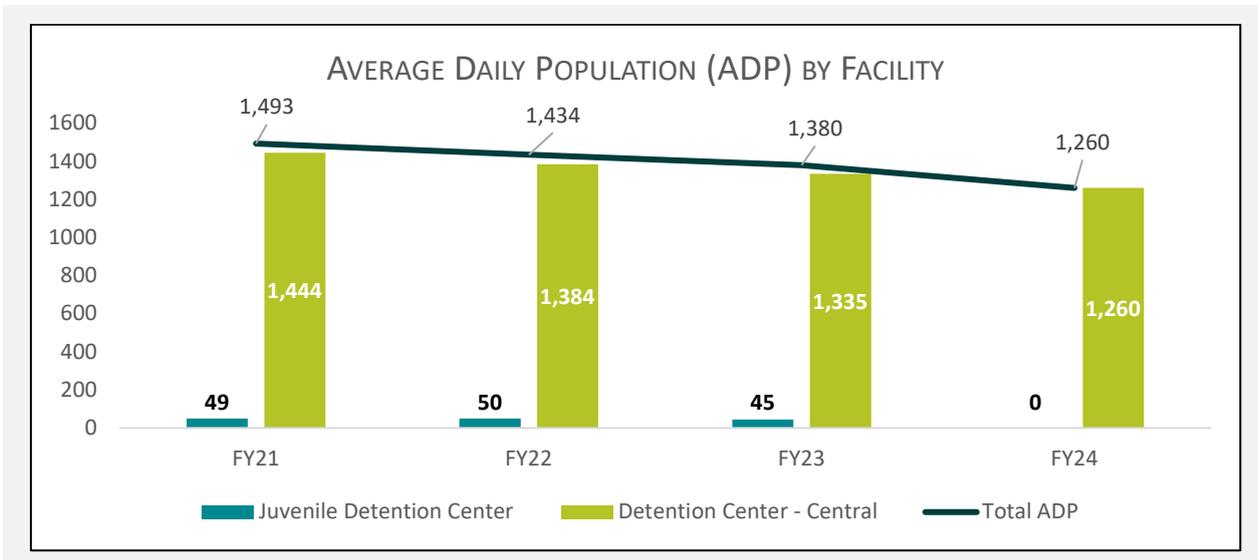
Average Daily Population Profile

The average daily population (ADP) for the local pretrial population rose from 1,144 in FY23 to 1,234 in FY24, an approximate 8% increase. The Federal ADP fell by roughly 88% compared to the previous fiscal year.

Average Daily Population by Status	FY21	FY22	FY23	FY24
Federal	544	383	208	25
Pretrial	929	1,050	1,144	1,234
Sentenced To Sheriff	4	1	1	1
Probation Quick Dips	0	0	1	1
Average Number of Weekenders	1	1	2	2
State Misdemeanant Confinement Program	0	3	2	1

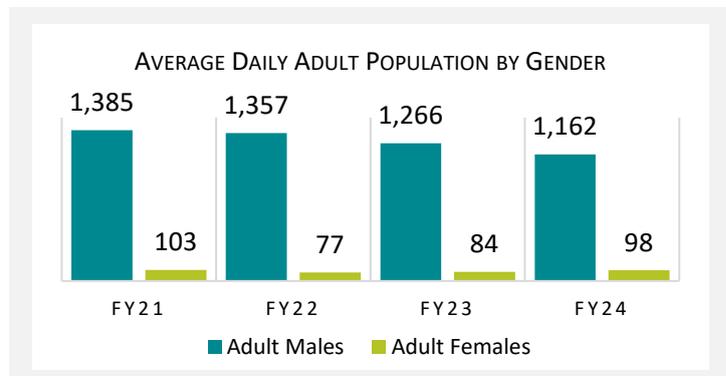
Average Daily Detention Center Population

The MCSO's ADP within the detention center decreased by nine percent between FY23 and FY24. The closure of MCSO's North facility in FY23 and the removal of federal residents from Detention Center Central contributed to the decrease in the ADP.

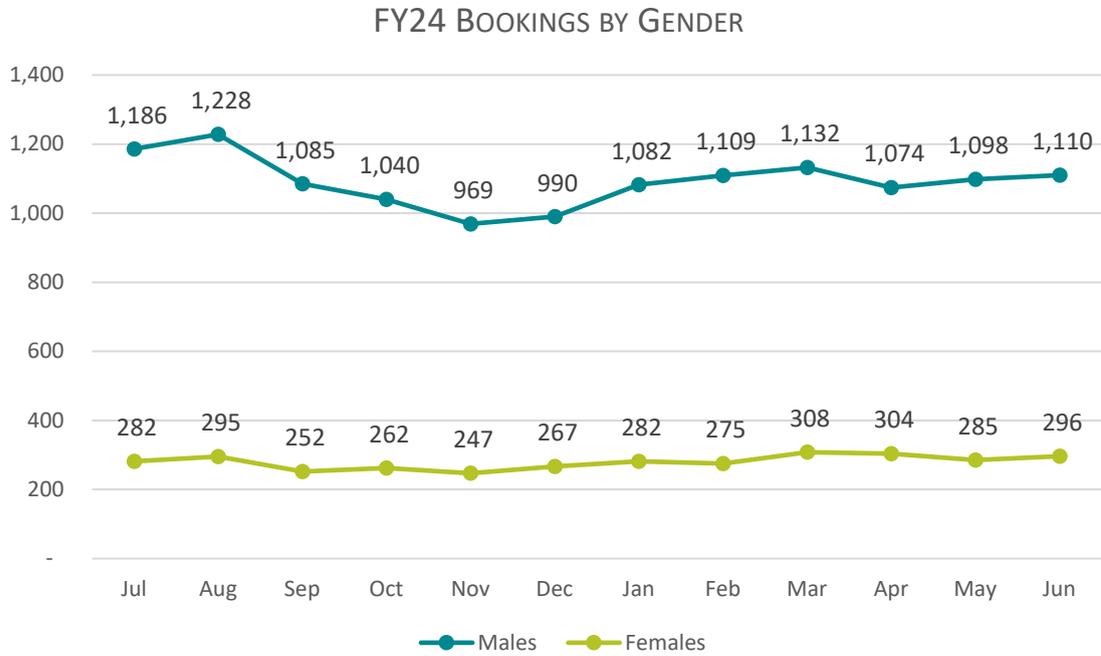
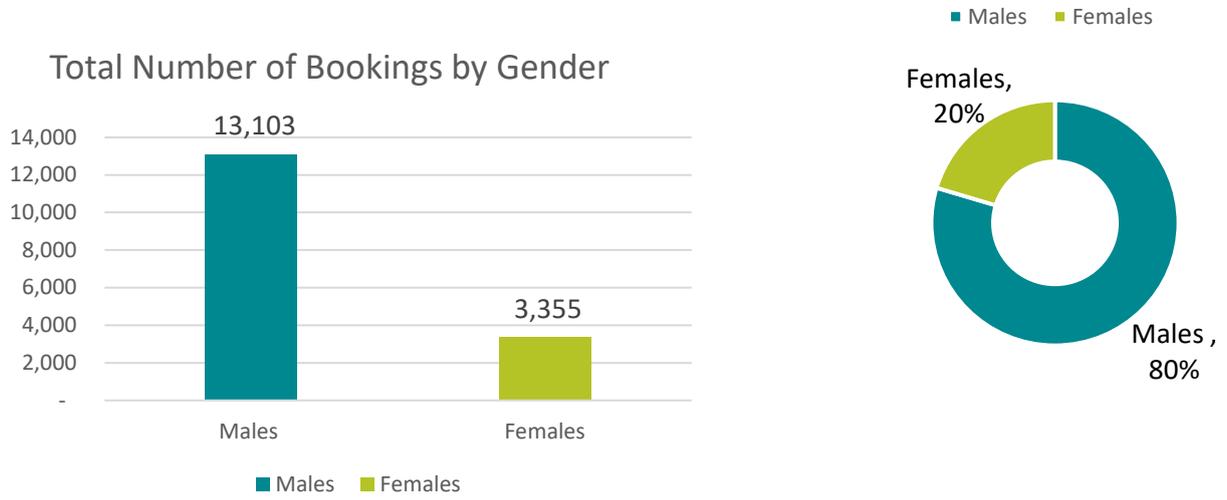


Average Daily Population by Gender

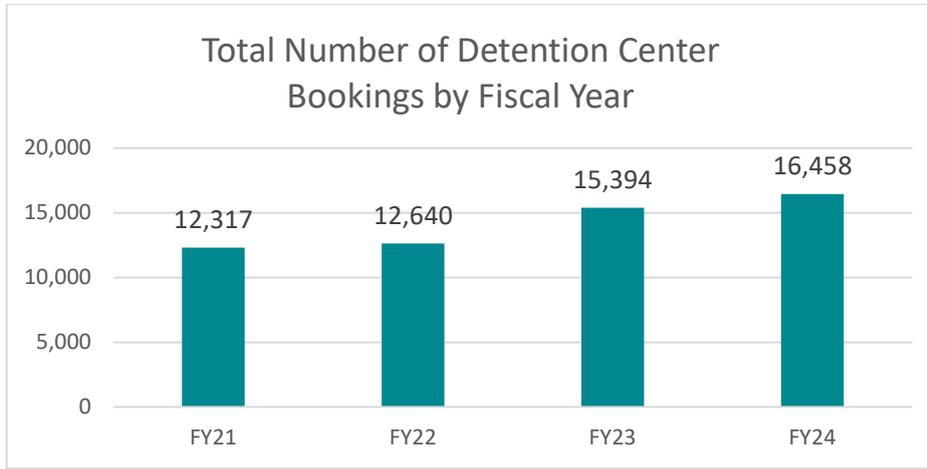
The average number of adult male residents decreased by eight percent during FY24; the female ADP increased by seventeen percent compared to the previous fiscal year.



Bookings by Gender

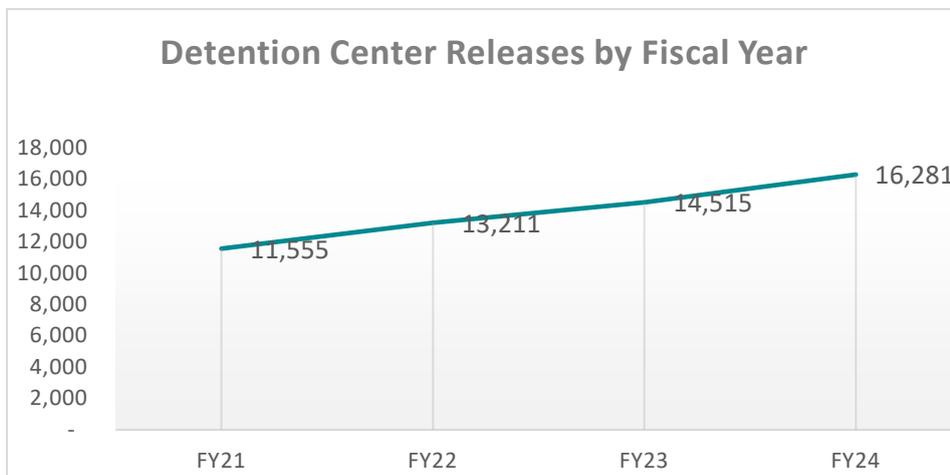


Detention Center Bookings and Releases



7%

Increase in the number of Detention Center bookings in FY24 compared to FY23.



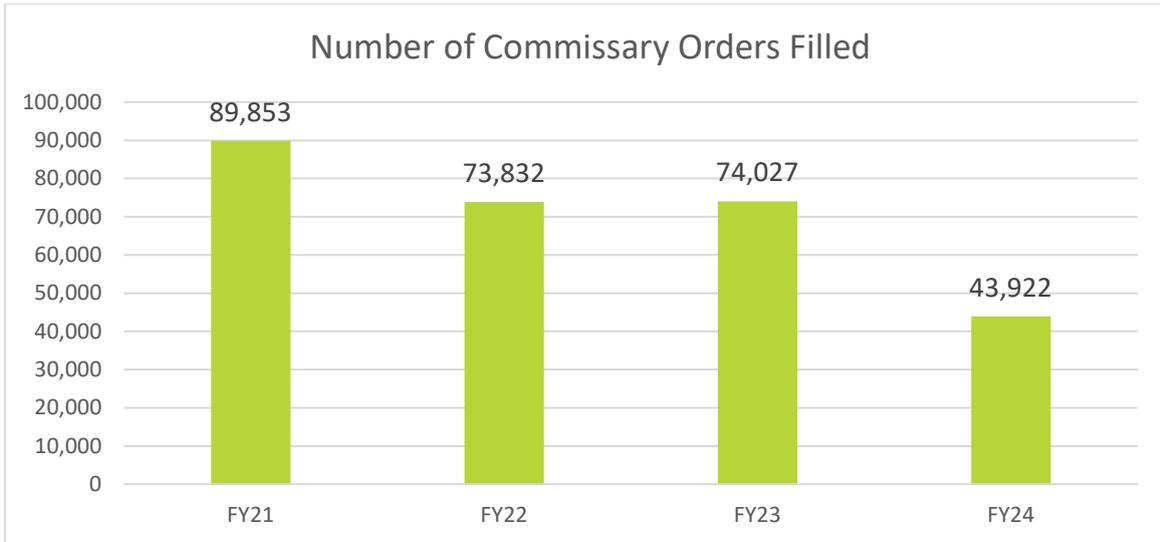
12%

Increase in Detention Center releases in FY24 compared to FY23.

DETENTION CENTER RELEASES BY TYPE	FY21	FY22	FY23	FY24
Signed Bond (Bondsman, Property, Cash, Etc)	4,650	4,633	4,922	5,668
Compliance	162	183	302	286
Probation/Parole	225	190	216	231
Release Per Court	62	78	115	85
Unsecured (Co-Signer, WPA, Custody)	3,279	3,307	4,202	5,148
Pretrial Services	1,389	1,296	1,342	1,533
Dismissal	324	448	511	594
Time Served	243	289	477	542
Other Jurisdiction	1,184	1,530	2,273	1,968
Other Not Captured Above	37	86	155	226
Totals	12,479	13,211	14,515	16,281

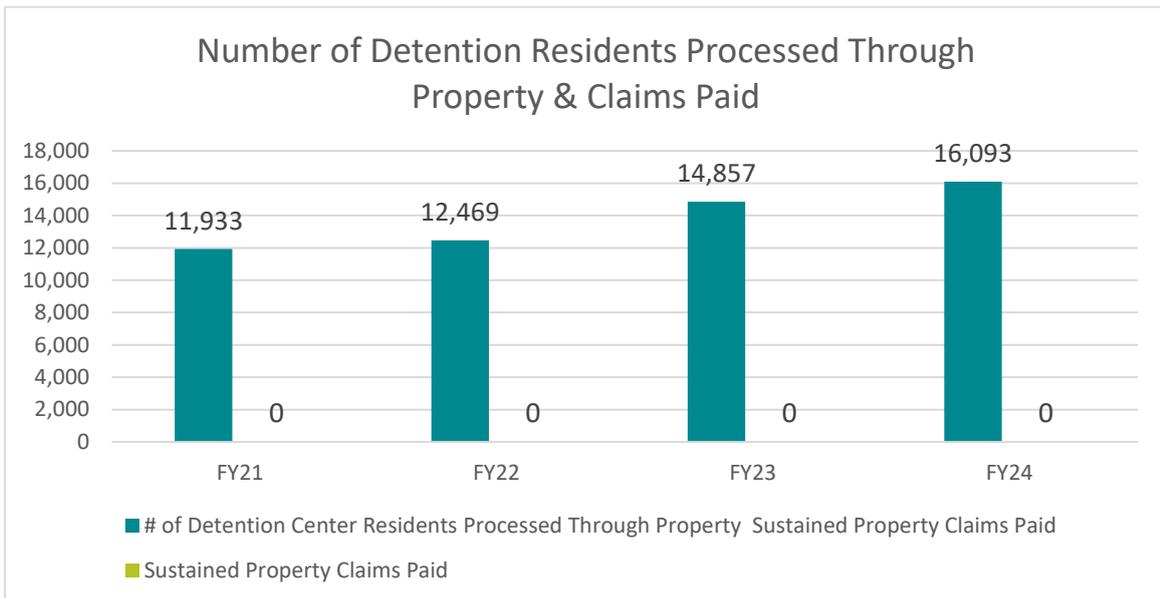
Resident Property and Finance Commissary

The number of commissary orders filled during FY24 decreased by approximately 41% compared to FY23.



Residents Processed Through Property

There was an eight percent increase in the number of Detention Center Residents processed through property compared to the previous fiscal year.



Resident Programs

Adult and Re-Entry Programs Overview

Re-entry therapeutic pods are available to both male and female residents. The pods operate on a structured daily schedule. These voluntary programs prepare individuals for re-entry into their community through vocational services, education, life skills training, and cognitive skills development. Participation in these programs during incarceration is critical for residents' successful reintegration. Each re-entry resident receives:



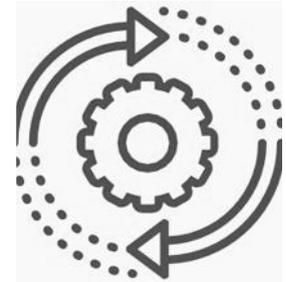
Risk/Needs Assessment



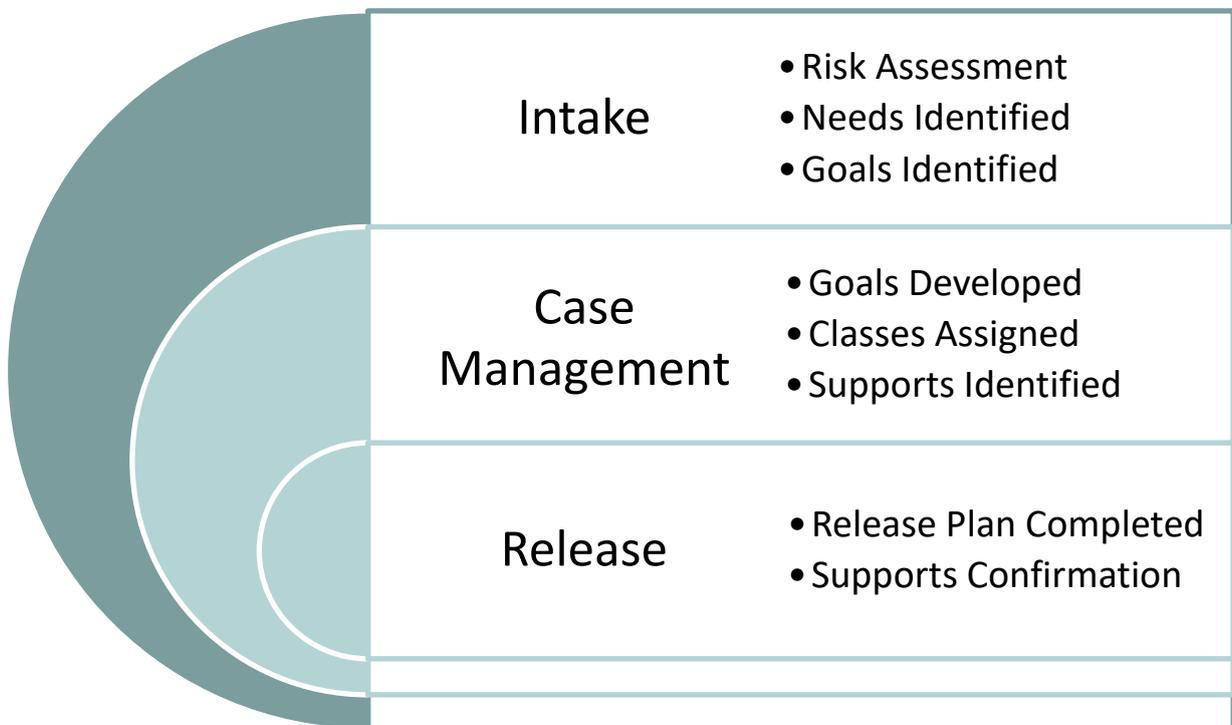
Rehabilitative Programming



Case Management



Transition Planning



Adult and Re-Entry Programs



Digital Literacy

- The computer workshop introduces the basic skills needed for participants to become comfortable with accessing and using computer programs and the internet. Participants are taught the essential components of a computer, internet search engines, internet security, and a host of other critical skills. Participants in this program receive a free laptop upon successful completion



Employment Readiness

- The employment readiness program helps re-entry participants understand the process of planning for a career and career advancement. Participants prepare for the job application and interview process by understanding their areas of interest and evaluating their skill sets.



Horticulture

- This program prepares participants for various careers in horticulture. Participants learn skills related to horticulture, greenhouse operations, and the use of hardscape products for landscapes and gardens.

Adult and Re-Entry Programs with Certifications

High School Equivalency

Residents are able to earn and achieve a High School Equivalency (HSE) Diploma by attempting and passing the High School Equivalency Test (HiSET) during their stay within the Mecklenburg County Detention Center

Wellness Recovery Action Plan (WRAP)

A self-designed prevention and wellness plan that anyone can use to get well, stay well, and make their life the way they want it to be. This program is used extensively by people in all kinds of circumstances, by health care and mental health systems, and at MCSO to address all kinds of physical, mental health, and life issues.

Working Smart

A 16-lesson soft skills curriculum in which participants receive certificates after they demonstrate competency using self-awareness, self-management, communication, and problem-solving skills. They must also demonstrate aptitude related to their work ethic.

Serv Safe Certification

A food and beverage safety training and certificate program is administered by the National Restaurant Association and provides participants optimal skills to enter the workforce. The program is accredited by the American National Standards Institute (ANSI) and the Conference for Food Protection.

NCCEER Certification

This industry-recognized National Center for Construction Education and Research (NCCER) certification provides participants with a variety of skills and competencies in the construction trades to become a valuable resource upon re-entry. Participants receive core curriculum training through an accredited trainer.

ADULT & RE-ENTRY PROGRAMS	Q1	Q2	Q3	Q4	YTD
Number of Participations	740	882	918	745	3285
Number of Completions	587	656	689	518	2450
Number of Classes in Session	90	111	122	229	552
Completion Rate %	79%	74%	75%	70%	75%
SPANISH PROGRAMM	Q1	Q2	Q3	Q4	YTD
Number of Participations	126	62	248	178	614
Number of Completions	122	60	245	168	595
Number of Classes in Session	11	5	23	35	74
Completion Rate %	97%	97%	99%	94%	97%

Chaplain Services

MCSO Chaplains responded to over 14,000 detention resident requests during FY24.

CHAPLAIN'S SERVICES	Q1	Q2	Q3	Q4	YTD
Number of Requests	3,457	3,053	3,891	3,756	14,157

Library Services

The MCSO Library provides a service that exposes the detention resident population to reading, programming, and legal information to promote literacy and ease tension. In FY 2024, the library provided books and reading materials to over 5,400 borrowers and processed over 9,400 library loans.

LIBRARY SERVICES	Q1	Q2	Q3	Q4	YTD
Number of Library Patrons (Borrowers)	1,533	1,234	1,300	1,394	5,461
Number of Loans (Transactions)	2,681	2,073	2,192	2,482	9,428
Borrow Rate Per 1,000 Detention Residents			331		
Transaction Rate Per 1,000 Detention Residents			572		
LAW LIBRARY	Q1	Q2	Q3	Q4	YTD
Number of Requests	736	530	547	643	2,456
Number of Appointments	12	14	10	16	52
Number of Document Deliveries	375	311	263	328	1,277
Number of Requests Per Staff - Quarterly Average	368	265	274	322	307

Contact Information



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Mecklenburg County Sheriff's Office

*Progressive * Passionate * Professional*

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