

## Mecklenburg County Sheriff's Office

700 East Fourth Street Charlotte, NC 28202

T (704) 336-2543 • F (704) 336-6118 www.mecksheriff.com GARRY L. McFADDEN SHERIFF

RODNEY M. COLLINS CHIEF DEPUTY SHERIFF

TELISA E. WHITE CHIEF OF DETENTION

## MEDIA ALERT FOR IMMEDIATE RELEASE

March 20, 2023

**CONTACT:** Bradley Smith

MCSO Public Information Office

Bradley.Smith@mecklenburgcountync.gov

O: (980) 314-5008

## Mecklenburg County Sheriff's Office Offender Management System Update

(CHARLOTTE, NC) – At 4 am on March 19, 2023, the Mecklenburg County Sheriff's Office (MCSO) began a planned upgrade of the Offender Management System (OMS). At that time MCSO operations went to a manual process. The upgrade was schedule to be completed by 8 am March 20, 2023, but due to the migration taking longer than expected the new estimated time is 8pm. MCSO is still conducting normal detention operations. Processing arrestees and releases has not been interrupted but may take longer than normal due to the manual process. Once the update to OMS is complete our staff will begin updating and entering records.

###