

Re Entry Support Services -(RESS) Volunteer Job Description

Lobby Information Desk Volunteer

What is RESS (Re Entry Support Services)?

Often our residents leave the detention facility without the basic items needed to transition into their new life. Sometimes, they no longer have a home. This is especially true for residents who have been incarcerated for longer periods of time.

The intent of the RESS initiative is to provide those residents with the necessities. It is our hope, that by providing these necessities, it will help our residents to successfully transition back into their communities.

All qualifying discharged residents will be leaving with a RESS backpack filled with donated items. Included in the backpack are COVID masks, hand sanitizer, toothpaste and toothbrush, deodorant, soap, shampoo, feminine products, and grooming items.

Job Responsibilities

- Greet qualified discharged residents and offer backpack
- Assist MCSO staff with backpack stuffing
- Answer visitor questions

Qualifications for Position

- Be at least eighteen years of age
- Must be of good character
- Excellent communications skills
- Outgoing, friendly and helpful manner
- Approved background check
- Prior offender/residents may be accepted as volunteers

Training and Preparation

- Attend a 2- hour orientation session

Hours of Operation for this position

- Shifts are flexible within MCSO office hours (Monday-Friday, 9:00 am-4: 30 pm).

Time requirement

- At least 2 hours a week.

Job site or location

Mecklenburg County Sheriff's Office, Central Detention Center Lobby-801 E. Fourth St., Charlotte, NC 28202