
OFFICIAL NOTICE

CHANGE TO E-MESSAGING SERVICES

Friends and family members of inmates can now use ConnectNetwork.com to create and send electronic messages that will be printed and delivered like mail.

To get started using this new messaging service, friends and family members should go to www.ConnectNetwork.com. Once there, new users should sign up for an account and add the facility and the inmate they want to communicate with. Previously registered account holders can add “Mecklenburg County” as the facility on their account and then can add inmates to their list of contacts using an inmate ID number or by performing a search for the inmate’s name.

Once the account is updated with both the facility and with a valid inmate recipient, registered account holders will be able to purchase credits using a credit or debit card* (Visa®, MasterCard® and Discover®) and begin sending e-messages.

To ease this transition, the ConnectNetwork messaging solution is being offered for FREE for a limited time.

Step-by-step instructions:

- Visit www.ConnectNetwork.com to create an e-messaging account
- Add “Mecklenburg County” as the facility
- Use an inmate ID, or search by name to add a recipient
- Use your MasterCard, Visa, or Discover credit or debit card to purchase credits
- Compose and send a message- the service is available 24 hours a day

FREE MESSAGES UNTIL 7/31/2014!!!

**Transaction fees may apply to all deposits.*