

## **VICTIM INFORMATION AND NOTIFICATION EVERYDAY (VINE)**

The Mecklenburg County Sheriff's Office offers crime victims continuous access to vital resident information – anytime day or night. A resident is anyone who did not bond out and is in the custody of the jail. Information regarding arrestees who bond out of jail is not available.

Crime victims can receive the current custody status of the person (or persons) who victimized them by calling 1-800-247-9658.

In addition, crime victims can register with the Victim Notification system to be notified automatically when a specific resident is released or transferred.

## **HOW TO CALL VICTIM NOTIFICATION 1-800-247-9658**

Using a touch-tone telephone, dial 1-800-247-9658. Follow the prompts (instructions) given by the system. If you wish to check on the custody status of a resident, you must have one of the following:

- PID number
- Resident's last name, first name

## **HOW TO REGISTER WITH VICTIM NOTIFICATION**

After the correct resident is identified, the system will give you the option to register for automatic notification. Follow the instructions provided. The system will ask for a telephone number to call for notifications and a PIN to confirm notification.

## **WHAT IS A PIN?**

The PIN (Personal Identification Number) is used by the victim notification system to confirm that the correct victim is being notified. A victim should use a number that will be easy to remember. The only way to stop Victim

Notification calls is by entering the correct PIN number.

## **HOW IS A VICTIM NOTIFIED?**

When a resident is transferred or released, the system automatically calls the telephone number(s) of any victim(s) registered for that resident.

When a victim answers a notification call, the system will deliver a computer-generated message about the resident's new status. The system will then ask for the PIN number to discontinue further calls.

If the system reaches an answering machine, it will leave a message but will continue to try to reach the victim directly for 24 hours or until a correct PIN number is entered.

## **CAUTION**

Victims should not depend on the Victim Notification system or any other system for their safety. Victims who feel threatened should take precautions as if a resident is released already!

## **IMPORTANT INFORMATION**

- Automatic Victim Notification provides immediate notification when a resident is released. Victims should not be surprised or startled if they receive a late-night notification call.
- Do not lose your PIN number! Entering the correct PIN number is the only way to stop notification calls.
- Do not use a telephone number that goes through a switchboard. Do not use a pager number.
- Victims of any crime requiring victim notification can get information about a resident's status in a Mecklenburg County jail or correctional facility.

## MECKLENBURG COUNTY SHERIFF'S OFFICE



## COMMUNITY SERVICES

*Sheriff Garry L. McFadden*

*Working to Influence Change by being  
"The Difference"*

700 E. Fourth Street  
Charlotte, NC 28202  
Information Line: 704-336-8100

[www.mecksheriff.com](http://www.mecksheriff.com)

## **CITIZENS' ACADEMY**

The Sheriff's Office Citizens' Academy is an eleven-week program designed to provide residents of Mecklenburg and surrounding counties an opportunity to receive first-hand information about how the Sheriff's Office works.

The Academy is designed to increase understanding between citizens and the Sheriff's Office through education and participation. The intent is to acquaint citizens with the different roles performed by Detention Officers, Deputy Sheriffs, and Civilian Staff within the criminal justice system and to provide increased understanding of the duties and responsibilities of the Mecklenburg County Sheriff's Office.

Participation in the Academy requires a commitment of one night per week for an eleven-week period. Classes are held on Tuesday evenings from 6:30 pm to 9:30 pm. During the Academy participants will tour Arrest Processing, Detention Center Central, Detention Center North. Activities will include firearms instruction and training, civilian self-defense, and a ride-along with deputy sheriffs.

Staff from courts, K-9, domestic violence, Juvenile Diversion Program, Motor Unit, Negotiations Unit, Explorer Post, Gun Permits, and Resident Programs will discuss their role in achieving our vision of protecting the citizens of Mecklenburg County. If you are interested in attending the Sheriff's Office Citizens' Academy, please call 980-314-5002.

## **PUBLIC AUCTIONS**

The Mecklenburg County Sheriff's Office is charged with the scheduling of auctions for properties seized due to liens or judgements in Mecklenburg County.

- All sales are sold as is with no warranty.
- Every sale shall be made for cash.

For more information please [click here](#)

## **COMMUNITY ENGAGEMENT**

The Mecklenburg County Sheriff's Office Community Engagement Team consist of detention officers and deputies who bring different operational perspectives and diverse backgrounds which will provide a better overall experience for the citizens of Mecklenburg County.

For additional information, please visit <http://www.mecksheriff.com/index.php/community-engagement/>.

## **FINGERPRINTING**

The Mecklenburg County Sheriff's Office offers non-criminal fingerprinting as a service to the citizens of Mecklenburg County. The cost for the fingerprinting service is \$10 for every 5 fingerprint cards.

Please visit

<http://www.mecksheriff.com/index.php/fingerprints/>

## **FUNERAL ESCORT SERVICE**

The Mecklenburg County Sheriff's Office provides funeral escort service at a charge of \$200 per funeral. A 48-hour notice is requested.

To request an escort, funeral directors can submit the Funeral Escort Form online

<http://www.mecksheriff.com/index.php/funeral-escort-service/>

or call 980-314-5905.

## **OFF DUTY EMPLOYMENT-DEPUTY SHERIFFS**

This information is provided for persons or organizations wishing to employ off-duty Deputy Sheriffs for security and traffic control needs. The secondary employment of off-duty Deputy Sheriffs is limited to those jobs that, by their nature, will not detract from the image of the Mecklenburg County Sheriff's Office.

An employing agent will be required to compensate the assigned Deputy for a minimum of three (3) hours despite the duration of the assignment, unless exception is approved by the Sheriff or his designee.

For more information please [click here](#) or call Secondary Employment Office at (980) 314-5003.

## **GUN PERMITS**

North Carolina law requires citizens to obtain a permit to purchase a handgun. Please [click here](#) for more information on requirements and application process. The gun permits office is located at 700 East Fourth Street, Suite 120 or call 704-336-3665.

## **JUVENILE DIVERSION PROGRAM**

The Juvenile Diversion Program introduces young people to the criminal justice system and educates them about the risks, consequences and long-term results of criminal behavior. The programs are conducted during the months of September through May.

Referrals must be completed by the School Resource Officer or School Security Officers. Questionnaires can be obtained from any Charlotte-Mecklenburg Middle or High School.

Questionnaires can also be picked up in the lobbies of the Mecklenburg County Detention Centers. Upon completion of the questionnaire, please fax to: (704) 432-1836.

For more additional questions call Diversion Program Coordinator, Tanya Brown at (980) 314-5182 or visit

<http://www.mecksheriff.com/index.php/juvenile-diversion-programs/>