

# Charlotte Area - Resources for Resident Assistance

## General Resources

- **United Way of North Carolina - NC 211**
  - Dial 211 or (888) 892-1162
  - [www.nc211.org](http://www.nc211.org)
  - Other Services: Online search tool to find agencies that will assist with housing, utilities, healthcare, food, mental health, clothing, household goods.
- **Share Charlotte**
  - <https://sharecharlotte.org/search/nonprofits>
  - Other Services: Online information regarding local non-profit organizations.
- **Charlotte Area Fund**
  - 901 N. Tryon Street, Charlotte, North Carolina 28206
  - (704) 372-3010
  - <https://www.charlotteareafund.org/>
  - Other Services: Emergency financial assistance, job readiness training, GED training, money management, food pantry
- **Salvation Army**
  - (704) 324-4731 or (704) 334-4731
  - [www.salvationarmycharlotte.org](http://www.salvationarmycharlotte.org)
  - Other Services: The agency runs a food bank, provides free holiday meals and gifts, may have funds to help pay rent or utility bills, and help needy individuals in other ways. There are also free back to school supplies for students. Most of the resources offered in Mecklenburg County are non-financial, however services are wide ranging.

## Rental Assistance

- **Crisis Assistance**
  - 500-A Spratt St., Charlotte, NC 28206
  - (704) 371-3001 ext. 260
  - <https://www.crisisassistance.org/>
  - Other Services: Free store, Furniture Bank
- **Community Link**
  - 601 East 5th Street, Suite 220, Charlotte, NC 28202
  - (800) 977-1969 or (704) 943-9490
  - <https://communitylinknc.org/services/mecklenburg/>
  - Other Services: Asset Building (Homeownership and Financial Empowerment)
- **Good Fellows' Club**
  - (704) 333-5040
  - 700 Parkwood Ave, Charlotte, NC 28205
  - <http://goodfellowsclub.org/contact/>

## Food Banks/Nutrition Assistance

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- **Mecklenburg County Food & Nutrition Services**
  - <https://www.mecknc.gov/dss/esd/Pages/FoodandNutrition.aspx>
  - <https://www.mecknc.gov/dss/esd/Pages/ApplyingforBenefits.aspx>
  - (704) 336-3000
  - 301 Billingsley Road, Charlotte, NC 28211
- **Mecklenburg County WIC Program**
  - <https://www.mecknc.gov/HealthDepartment/ClinicServices/WIC/Pages/Default.aspx>
  - (704) 336-6500
  - 5624 Executive Center Dr, Charlotte, NC 28212
- **Friendship Trays**
  - 2401-A Distribution Street, Charlotte, NC 28203
  - (704) 333-9229
  - <http://www.friendshiptrays.org/>
  - Other Services: Delivers meals to homebound older adults and people with disabilities.
- **Mecklenburg County Home Delivered Meals Program**
  - <https://www.mecknc.gov/dss/adults/Pages/HomeDeliveredMeals.aspx>
  - (704) 432-1111 or (704) 336-3144
- **Loaves and Fishes**
  - <https://loavesandfishes.org/>
  - (704) 523-4333
- **NC Texting for School Meals**
  - Text FOODNC to 877-877
  - Find nearby sites that distribute meals to children while there is no school

### Employment Assistance

- **Unemployment Benefits**
  - P.O. Box 25903, Raleigh, NC 27611-5903
  - <https://des.nc.gov/apply-unemployment>
  - (888) 737-0259
- **NC Works**
  - <https://www.ncworks.gov/vosnet/Default.aspx>
- **Bridge Jobs Program**
  - (704) 377-5371
  - 2732b Rozzelles Ferry Road, Charlotte, NC 28208
  - Other Services: non-profit agency that helps the unemployed, high school dropouts, and underemployed find a job. Receive job training, resources, and employment services.

### Healthcare/Medical Assistance

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- **NC Medassist**
  - (704) 536-1790 or (866) 331-1348
  - 4428 Taggart Creek Road, Suite 101, Charlotte, NC 28208
  - <https://ncafcc.org/property/nc-medassist/>
  - Other Services: Helps low income and underinsured with gaining access to prescription medications. The program helps people of all types, whether they are children, elderly, low income, unemployed, and almost anyone can receive assistance.
- **Charlotte Community Health Clinic**
  - 8401 Medical Plaza Dr suite 300, Charlotte, NC 28262
  - (704) 316-6574 or (704) 316-6561
  - Other Services: Not-for profit clinic provides primary health care to low income and uninsured residents of Charlotte and Mecklenburg County. The clinic provides low cost health care in clinics around the area. Doctors, nurses, and other medical professionals contribute to the resources provided.