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MEDIA ALERT FOR IMMEDIATE RELEASE

March 1, 2024

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MCSO Announces Phases of Hot Water Heater Replacement Project

(CHARLOTTE, N.C.) – In February, Mecklenburg County Sheriff’s Office (MCSO) staff began replacing the hot water heater tanks at the Mecklenburg County Detention Center–Central (MCDCC) and making the necessary upgrades.

On Tuesday, Feb. 27, the final valve was installed. Now that this work is complete, the tanks will be tied together and individual tanks can be isolated, so they can be moved without interruptions to the hot water system. Over the last couple of days, contractors worked to get the pressure adjusted, so tank moving can occur. With current hot water tanks exceeding 20 years in service, the urgency to preempt potential disruptions drove MCSO’s proactive approach to complete the work in phases. Throughout the implementation process, crews prioritized minimizing inconvenience to residents. Temporary intermittent hot water interruptions were carefully managed with water shutdowns scheduled for four hours or less.

This capital improvement project, which has been in the works for several years, is a significant milestone in our ongoing efforts to enhance facility infrastructure and ensure optimal service delivery to our residents.

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